

Windows OptiCloud® **Year-End Processing** Guide 2020

Year End Edition as of 11/30/20



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What's New for 2020

Be sure you find out your state deadline, as many of them have also changed.

Form 1099-NEC and 1099-Misc - Section 6071(c) requires you to file Form 1099-NEC on or before February 1, 2021, using either paper or electronic filing procedures. File Form 1099-MISC by March 1, 2021, if you file on paper, or March 31, 2021, if you file electronically.

https://www.ssa.gov/employer/accuwage/

AccuWage Online provides a user-friendly option for testing wage reports in the current EFW2/EFW2C formats. AccuWage Online is accessed by logging on to Business Services Online and going to the Employer Wage Reporting webpage. You will need to log in with your BSO username and password. AccuWage Online is the fourth tab. Click here to get started using the AccuWage Online application. For more information, please see the AccuWage Online Help Guide.



As we get closer to December, refer to the **Year End Payroll and Tax Updates Optimum Solutions Guide**. This document is regularly updated and available on Optimum's support website at https://support.optimum-solutions.com/windows-suite-year-end-processing/



What's New for 2021

Social Security Wage Base in 2021

The 2021 social security wage base will increase to \$142,800. The maximum withholding for OASDI tax at a rate of 6.2% will be \$8,853.60. Employers match the employee amount with an equal contribution.

2021 Pension Plan Limit Amounts -

The limitation on the exclusion for elective deferrals described in Section 402(g)(3)—for 401(k)-type plans, most 457 plans, and the federal government's Thrift Savings Plan <u>will remain \$19,500</u>, and the catch up contribution for employees over age 50 remains at \$6,500.

HSA limits for 2021

- Maximum annual contribution for self only -- \$3,600
- Maximum annual contribution for family -- \$7,200
- Catch up contribution for 55 and older \$1,000
- HDHP minimum deductibles for individual -- \$1,400; family -- \$2,800
- HDHP maximum out of pocket amounts for individual -- \$7,000; family -- \$14,000

FSA limits for 2021

- Health FSA limit is unchanged at 2,750.
- Employers may amend cafeteria plans to allow employees to carryover up to \$550 of unused amounts in a health FSA as of the end of a plan year.

State changes for 2021 announced to date

- Many States accelerating employer Form W-2 filing deadlines.
- See the 2020 Legislative and Tax Updates document, updated regularly.

Check Optimum's support website at http://support.optimum-solutions.com/ for more changes.



Year-End Processing

Have a plan. Year-End is a process that can be made simple if you prepare. Does Payroll own year-end preparation? The payroll department is ultimately responsible and accountable, but other areas of your organization must be involved and working together to assure a successful year end! Listed below are suggestions to assist you in a successful year end process:

- Establish a year end committee with representatives from:
 - a. Payroll
 - b. Human Resources
 - c. Accounting
 - d. Tax
 - e. Information Technology
 - f. Mail Room (postage)
 - g. Outside Vendors (i.e. Third-party sick pay vendors)
- Plan your schedule carefully around your holidays. Make sure you have adequate staff coverage during year-end.
- Review last year's notes and reports. Make sure any issues that came up were resolved properly so they don't "haunt" you again this year.
- Always remember to verify your information every payroll and at the end of each quarter. This will guarantee a smoother year end. Remember your W-2's should balance back to the 4 quarters of the 941's you filed. If they do not, they will be returned for correction.
- Identify taxable benefits that need to be applied prior to processing your final payroll of the year. Do you have third-party vendors that you rely on to report information back to you?
- Order the necessary number of W-2 forms by early December or before.
- Sweat the small stuff!
 - ✓ Ask your employees to verify that all information on their checks is accurate including reviewing the number of allowances they claim and completing a new W-4 form if that number will change in the new year
 - ✓ Verify that the employee information matches what is on file with the SSA.
 - ✓ Verify the legal name, address and FEIN of your companies.
 - ✓ Verify your State & Federal unemployment rates; research and resolve problems; catch mistakes early.
 - ✓ Schedule a test run of your W-2's on plain paper.
 - ✓ Reward your employees for all their hard work with a year-end party or outing.

A common mistake at year-end is allowing too little time to prepare.

Optimum HRIS wants you to have a successful 2019 year end.

Follow the steps in this guide to achieve OPTIMUM success!



Year End Process Checklist

now	to Frepare for the 2020 fear End Frocess
	Step 1. Purchase Tax Forms
	Step 2. Verify Employees' Social Security Numbers
	Step 3. Verify Benefits W-2 Box Codes
	Step 4. Verify Retirement Plan Code Setup
	Step 5. Review Deduction and Benefit Taxability
	Step 6. Change State Unemployment Experience Rates
u	Step 7. Enter Benefits
	Step 8. Confirm Employer Side Health Coverage
<u>Year</u>	End Balance and Reconciliation
	Verification Process Using Balancing Spreadsheet and Reports
<u>Afte</u>	the Final Payroll in 2019 and Prior to Processing the First Payroll for 2020
	Step 1: Update Tax Tables
\Box	Step 2: Run Mass/Global Updates for Deductions
Ц	Step 3: Run PTO Accrual if Rollover is at Beginning of Year
	Step 4: Setup Payroll Pay Cycles Calendar
	Step 5: Set up Time and Attendance Holiday Calendar, if applicable
<u>W-2</u>	Processing
	Step 1: Update W-2 Programs
Ц	Step 2: Create W-2 Work File
	Step 3: Make W-2 Work File Changes
	Step 4: Verify Data and Print W-2 Edit and History Reports
	Step 5: Print W-2 Forms and Distribute to Employees
	Step 6: Push W-2s to ESS (if applicable)
	Step 7: Create EFW2 W-2 File (or File by Mail)
	Step 8: Verify Data & Format of the EFW2 File (AccuWage)
	Step 9: Submit W-2s by Electronic File or Paper Filing



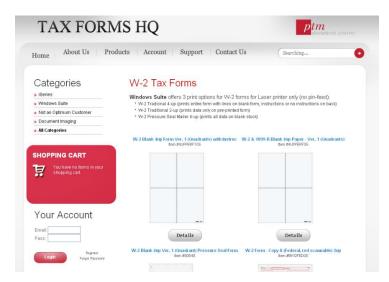
How to Prepare for the 2020 Year End **Process**



How to Prepare for the 2019 Year End Process

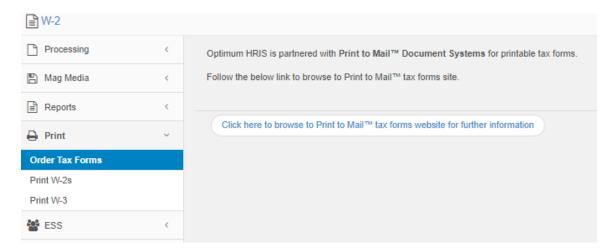
Step 1: Purchase Tax
Forms from Optimum's
Preferred Provider. Both
Form W-2 can be
purchased now at
www.taxformsusa.com

For questions, contact Bob Benson – PTM Document Systems bob.benson@print-2-mail.com 866-667-2861 ext 6317



Forms ordered from PTM are guaranteed to work with Optimum's software.

Or you can click on the link in our system to purchase from PTM online. Go to "Government Reporting" and then to "W-2." Then Print Click "Order Tax Forms" and click the link to go to the website.



Windows OptiCloud® offers 3 print options for W-2 forms for Laser Printer only (no pinfeed):

- W-2 Traditional 4-up (prints all data with lines on blank form, you choose instructions or no instructions on the back when you order.)
- W-2 Traditional 2-up (prints data only on pre-printed form.)
- W-2 Pressure Seal Mailer 4-up (prints all data on blank stock.)

Note: Optimum does not print the instructions on the back of the forms, only the form data on the front.

This is a sample of the 2020 W-2 Form.

55555	a Employee's social security number	OMB No. 154	545-0008
b Employer identification number (EIN)	1 Wages, tips, other compensation 2 Federal income tax withheld	
c Employer's name, address, and	ZIP code		3 Social security wages 4 Social security tax withheld
			5 Medicare wages and tips 6 Medicare tax withheld
			7 Social security tips 8 Allocated tips
d Control number			9 10 Dependent care benefits
e Employee's first name and initial	Last name	Suff.	11 Nonqualified plans 12a Statutory Refinement Third-party sick pay 12b In Statutory Refinement Third-party 12b
			14 Other 12c 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
f Employee's address and ZIP cod			a a
15 State Employer's state ID numb	er 16 State wages, tips, etc.	17 State incon	ome tax 18 Local wages, tips, etc. 19 Local income tax 20 Locality name
Form W-2 Wage and Copy 1—For State, City, or Loc		203	Department of the Treasury—Internal Revenue Service



PLEASE NOTE that all screens displayed in this document are <u>examples only</u> intended for illustration. Please setup deductions, benefits, earnings codes, etc., according to your specific company requirements.

Step 2: Verify SSNs are accurate: The Internal Revenue Service can penalize for each employee name and social security number mismatch.

Some of the highlights are:

- SSA will start mailing letters in August 2019 to those who have filed Form W-2 with employee name and SSN mismatch errors in the past about the importance of accurate information. Sample letter https://www.ssa.gov/employer/notices/EDCOR.pdf
- Penalties may apply
 - Fail to file timely
 - o Missing information on the Form W2
 - o Inaccurate information SSN and employee name mismatch
 - Filing on paper when required to file electronically
- Penalty Amounts for failure to file
 - Up to \$260 per return with max of \$3,282,500
 - Or Max of \$1,094,000 if employer's annual gross receipts is less than \$5 mil
- Penalty for not filing correct information
- Both penalties may apply with up to \$540 per return and \$6.5 million annually
- Penalties may apply to form 1095C and 1099 the same as form W-2

Social Security offers employers 2 internet verification options to verify that your employee names, and social security numbers match Social Security's records.

You can:

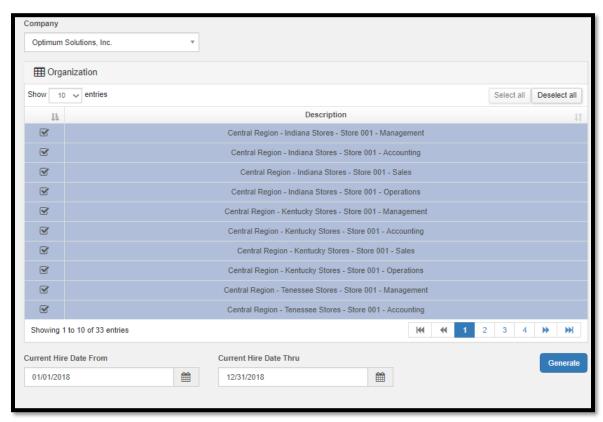
- Verify up to 10 names and SSNs (per screen) online and receive immediate results. This option is ideal to verify new hires.
- Upload overnight files of up to 250,000 names and SSNs and usually receive results the next government business day. This option is ideal if you want to verify an entire payroll database or if you hire a large number of workers at a time. Optimum gives you the ability to create a file that you can upload to the SSA for verification. It's very easy using the directions on the next page..



Path: Government Reporting> SSN Verification



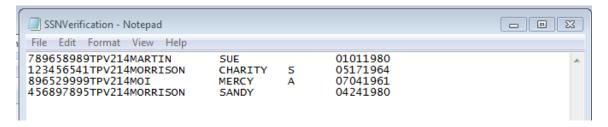
To create the file select the company, organization(s), choose the range of current hire dates, and then Generate SSN File.



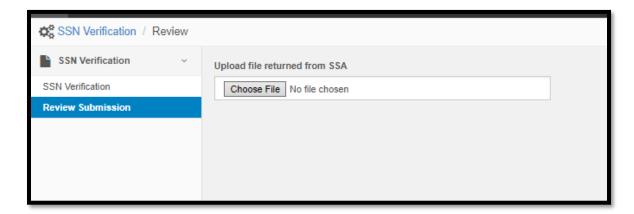
After clicking on Generate the file will download to your specified download folder. Once downloaded, open the file using Notepad.



The file should display like this one and is ready to upload to the SSA.

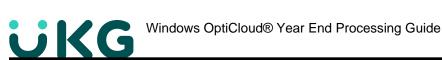


When the SSA file is returned and you have saved it on your computer, you can choose to the Review Results tab from the same screen to review the results.



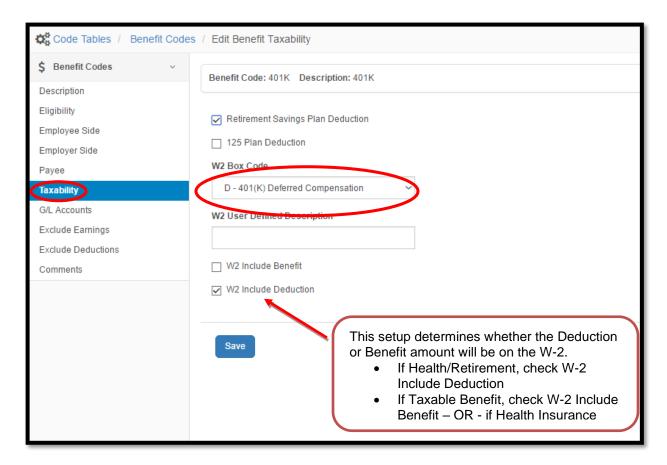
 While the service is available to all employers and third-party submitters, it can only be used to verify current or former employees and only for wage reporting (Form W-2) purposes.

For step by step instructions, go to the Social Security Administration website at http://www.ssa.gov/employer/ssnv.htm



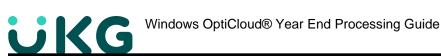
Step 3: Verify Benefits W-2 Box Code: Make sure the deductions and benefits are set up with the proper W-2 Box Code if needed.

PATH: Administration, Code Tables, Benefits Codes, [Select Benefit] Taxability



Valid codes for boxes 10, 11 and 12 are:

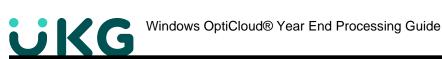
- Box 10 1 Dependent care benefit
- Box 11 2 Non-qualified plans
- Box 12 AA After-tax contributions to a Roth 401(k) retirement plan.
- Box 12 BB After-tax contributions to a Roth 403(B) retirement plan.
- Box 12 **C** -Cost of group-term life insurance over \$50,000
- Box 12 **D**-Elective deferrals to a section 401K cash or deferred arrangement
- Box 12 **DD -** Value of Healthcare Coverage not taxable to the employee, but value of employee and employer portion is reported on Form W-2 for information to the employee.***
 - http://www.irs.gov/uac/Form-W-2-Reporting-of-Employer-Sponsored-Health-
- Box 12 E Elective deferrals to a section 403B salary reduction agreement
- Box 12 **EE** Designated Roth Contributions under a governmental section 457(b) plan



- Box 12 F-Elective deferrals to a section 408K6 salary reduction SEP
- Box 12 **FF** Permitted benefit under a qualified small employer health reimbursement arrangement
- Box 12 G Elective and non-elective deferrals to a section 457B deferred comp plan
- Box 12 **GG** Income from qualified equity grants under section 83(i)
- Box 12 H Elective deferral to a section 501(c) (18) (D) tax-exempt organization
- Box 12 HH- Aggregate deferrals under section 83(i) elections as of the close of the calendar year
- Box 12 J-Non-taxable sick pay
- Box 12 K-20% excise tax on excess golden parachute payments
- Box 12 L -Substantiated employee business expense
- Box 12 M Uncollected Soc. Sec. or RRTA tax on cost of group-term life >\$50,000
- Box 12 N Uncollected Medicare tax on cost of group-term life > \$50,000
- Box 12 P Excludable reimbursed moving expense
- Box 12 Q Nontaxable combat pay
- Box 12 R Employer contributions to an Archer MSA
- Box 12 **S**-Simple retirement (excluding 401k)
- Box 12 T-Adoption assistance
- Box 14 U User defined
- Box 12 V Exercised Stock option
- Box 12 W For HSA employer portion and the EE portion if part of a S125 cafeteria plan
- Box 12 Y Deferrals under section 409A nonqualified deferred compensation
- Box 12 **Z** Income under section 409A on a nonqualified deferred compensation plan. This amount is also included in box 1.
- Box 14 ZZ Affordable Care Act-coverage provided for adult children (info only)

For specifics refer to the Box Codes in the IRS Form W-2 instruction booklet at www.irs.gov/pub/irs-pdf/iw2w3.pdf

*** The Benefit Taxability screen can be changed just before running the W2 Work file, but for the DD Cost of Healthcare, you must have already set up Medical Employer portion so that those amounts are in history.

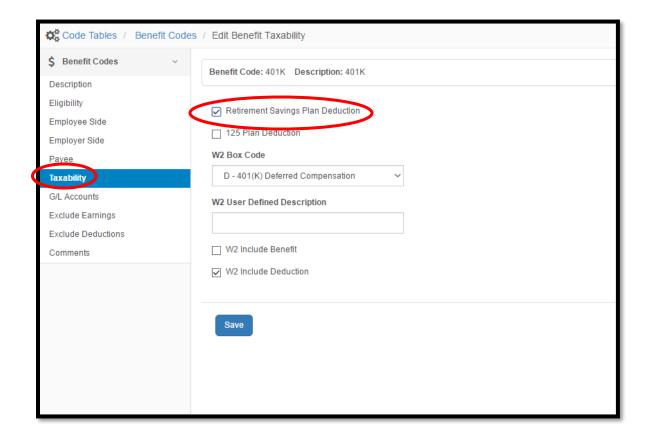


Step 4. Verify Retirement Plan Code Setup

Verify that all Benefit Codes that are part of a Retirement Plan have the appropriate field flagged for "Retirement Savings Plan Deduction". How do you know what to check?

- If you do not have 100% participation, or do not process the Retirement through Optimum, the Employee's Federal screen > Retirement Plan box should be checked for all eligible employees regardless of participation.
- If you have 100% participation, and the above box is not checked, you can use deduction/benefit history for the benefits that have the Taxability tab checked for Retirement Savings Plan Deduction
- 1) When the W-2 Work file is created, you will be given an option to use the Employee's Federal Info Retirement Plan Indicator, if you don't check this, it looks at each employee's Benefit/deduction history for the year. If an employee had an amount deducted for any benefit code that is flagged as a retirement code, the system will check the box on the W-2 for Retirement Plan.

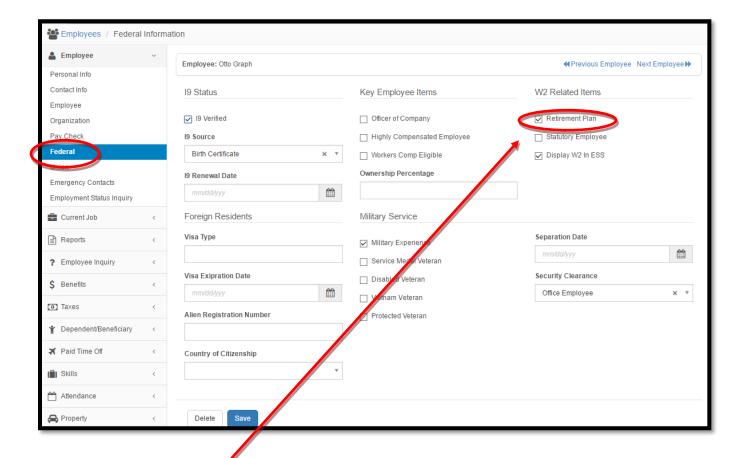
PATH: Administration, Code Tables, Benefits Codes, [Select Benefit] Taxability tab





2) If the Retirement Plan is checked on the Employee's Federal screen (participation not 100%, but available to all employees), it will automatically mark the W-2 Work File Box 13 for Retirement plan regardless of if history exists for that employee.

PATH: Human Resources, Employees, Employee, [Highlight employee] Federal



Check if employee is eligible for the plan, but you don't have 100% participation.

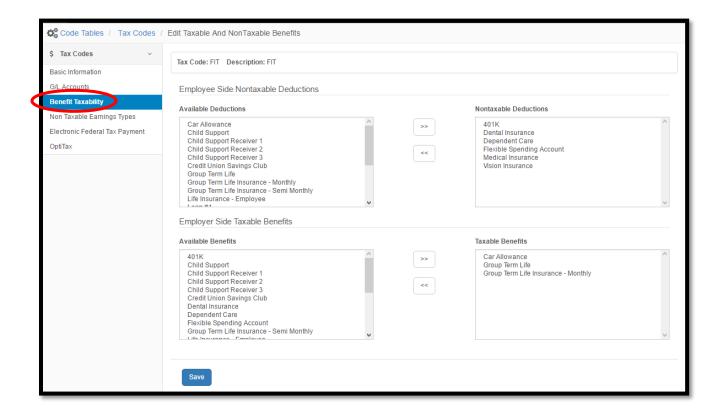
Side note: Notice the checkbox on this screen - "Display W2 in ESS" Reference the later section in this guide "Push W-2s to ESS" for more information. Employees must give permission to have their W-2s available electronically on ESS. A check in this box means that the employee has opted for their W-2 not to be printed on paper forms, but accessible via ESS only.

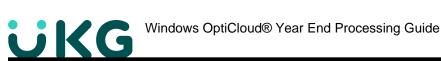
For more information about coverage by an Employer's Retirement Plan https://www.irs.gov/retirement-plans/are-you-covered-by-an-employers-retirement-plan



Step 5: Review Deduction and Benefit Taxability. If you discover any deduction or benefit taxability flag that need to be changed, call your software support representative BEFORE you change them.

Path: Administration, Code Tables, Tax Codes, [Select Code], Benefit Taxability.

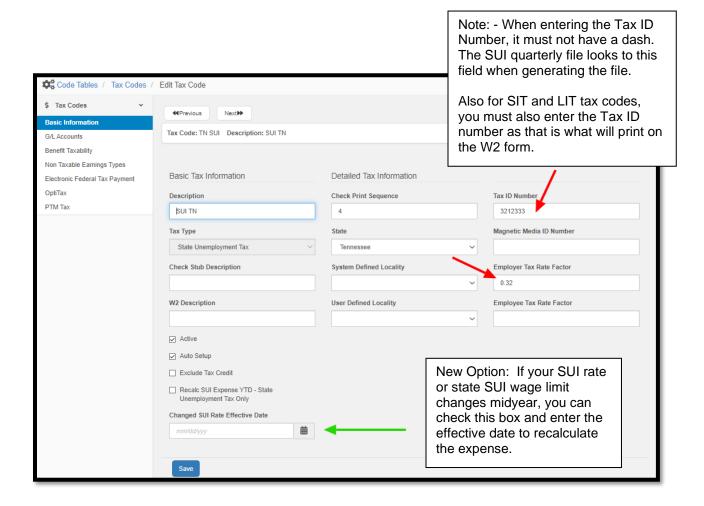




Step 6: State Unemployment Experience Rates - State unemployment experience rates are not communicated to Optimum. When you get a notice from the state that your experience rate has changed, you are responsible for going to the state SUI tax table and making that change. However, DO NOT MAKE CHANGES UNTIL YOU HAVE FINISHED YOUR LAST PAYROLL FOR THE YEAR!

Please also see the note below about the Tax ID number for SUI codes as well as SIT and LIT.

Path: Administration, Code Tables, Tax Codes, [Select SUI Code], Employer Tax rate factor





Step 7: Enter any Benefits (Employer or Company portion) that have not been entered throughout the year. For example, Personal Use of an Automobile, S Corp Benefits, Group Term Life (GTL) greater than 50K, etc. Taxable benefits increase taxable wages. Benefits must be set up in the employee file for each employee who will receive the benefit.

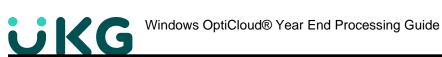
There are three methods for posting benefits to your history files.

- 1. Post through regular payroll processing throughout the year.
 - a. Taxes will be deducted each payroll the benefit is applied.
- 2. Post via Adjustment Payroll.
 - a. If posted before the last payroll of the year, the employee's FICA/Medicare will be adjusted on the next payroll processing.
 - b. If posted after the last payroll of the year, the employee's FICA/Medicare will not be deducted and the company will be responsible for both employee and employer portions of FICA/Medicare. You may post adjustment checks to a prior year. Use this method to post Third Party Sick Pay when the third party has already withheld the employee's portion of FICA/Medicare tax.
- 3. Post with the last payroll of the year.
 - Benefits may be posted with the last payroll of the year as a lump sum.
 Again, tax will be deducted from the employee's check See Appendix
 A for One-Time Adjustment Annual Entries
 - 2. Benefits can also be entered directly on W-2 forms. <u>NOTE: benefits</u> entered directly onto the W-2 will not be posted to your history files.

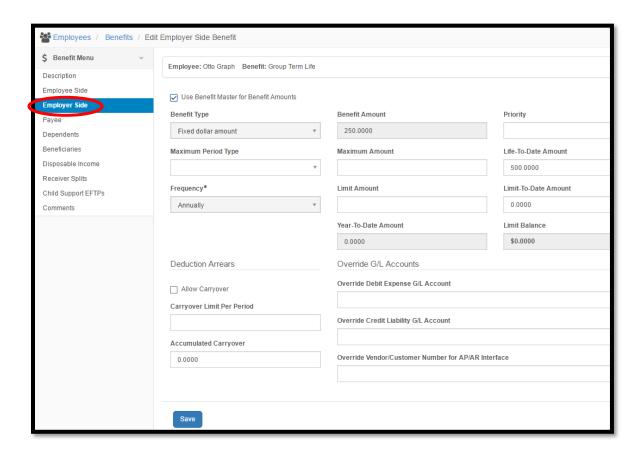
Additional set up may be required before processing a taxable benefit.

Here are the 4 steps

- 1. Benefits must be setup in the code table "Benefit Codes". Enter the correct taxability flags and W-2 box codes on the Benefit's "Taxability" tab. See path and screen print earlier in this section.
- 2. Set up federal, state and local taxability, if needed, in code table "Tax Codes". See path and screen print earlier in this section.

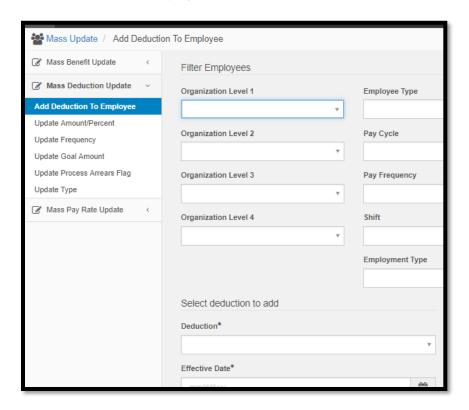


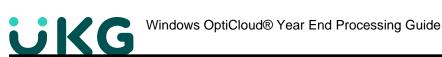
3. After the new Benefit is setup in Benefits Codes, it must be added to the Employee Master. First add the Benefit and then the benefit details to the Employer side.





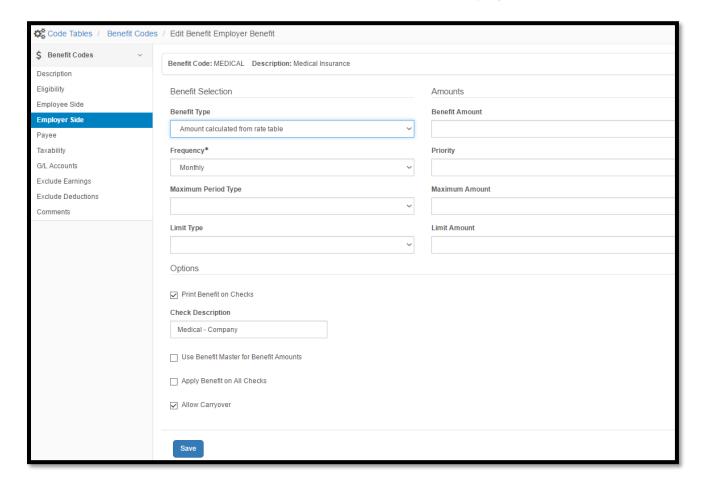
If this benefit should be added to all employees, use the Global/Mass Update 4. ADD Deductions to Employer Benefit feature.





Step 8: Verify the setup of Employer Side Health Coverage which tracks the value of Employer Sponsored Health Coverage for Form W-2 Reporting. If your company provides healthcare benefits to employees (i.e. an employer portion of the premium), then the Employer Side of healthcare benefits (medical) should have been set up to properly track at the beginning of calendar year 2012, reported in 2013*.

Path: Administration, Code Tables, Benefit Codes, [Select Code], Employer Side

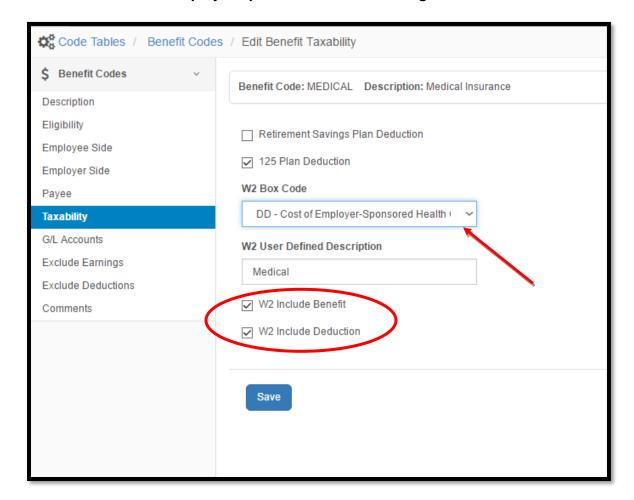


On the Employer Side tab

- Select the appropriate Benefit type
 - If you are using a rate table select "Amount calculated from rate table"
 - If putting the amount on the benefit code, select "Fixed dollar amount" and enter the amount for the period in the Amount field.
- Select your **Frequency**
- If this applies to all employees, then you can check the box Use benefit master for benefit amounts.



To report the amount on the W2 in Box 12, Click on the Taxability tab. Select the W2 Box code DD Cost of Employer Sponsored Health Coverage



Check both boxes W2 - Include Benefit and W2 - Include Deduction

Save.

Repeat this process for each Employer Sponsored Healthcare Benefit.

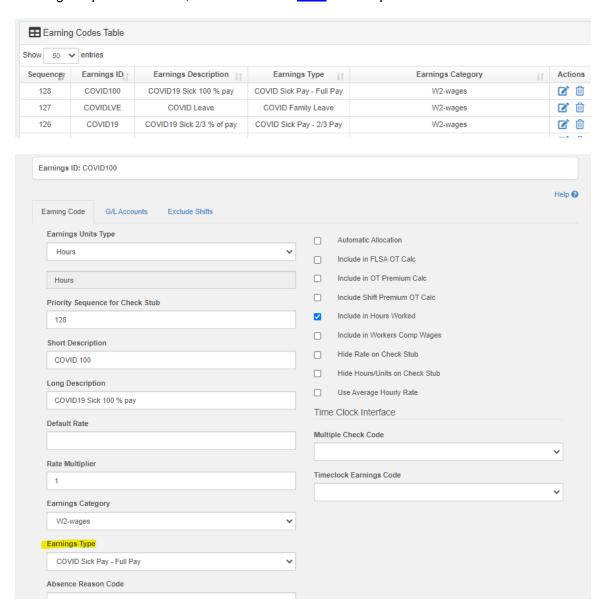
*Additional information about Reporting the Cost of Employer-Provided Health Coverage is available in the 2019 Year End Appendices document.

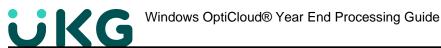
Note: On the W2, Box 12 DD, the Employee and Employer portions will be combined. To see both amounts, run the History Report, Benefit Listing by Code EE and ER.



New in 2020 - COVID Earnings codes

To track the FFCRA tax credits, you should have setup separate earnings codes with the applicable Earnings types. The system will look at these Earnings types to know which earnings to pull on the W2, in box 14. Click here for complete instructions.





Year End Balance and Reconciliation



Year End Balance and Reconciliation

Step 1: Verification Process

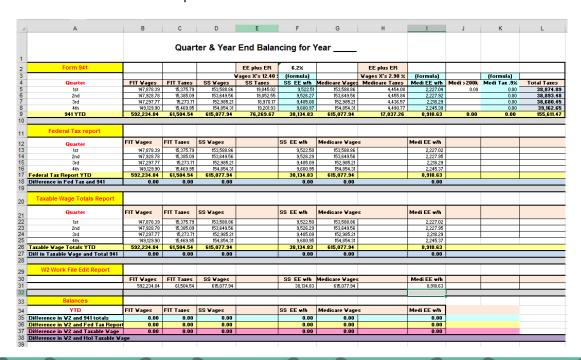
Year-end should be a breeze if your procedures include balancing tax and wage information on a regular basis. To have a successful year end, balance and verification of employee federal, state and local taxability and withheld information compared to all tax reporting is **vital**. Form 941s are sent to the IRS and Forms W-2's are sent to the SSA. The numbers on those forms must match for those two agencies. It is recommended that you audit every payroll and balance every quarter to verify this information. This will ensure any adjustments that need to be made in prior quarters have been made. This process will also help to ease reconciling the final quarter of the year.

Always remember that taxable wages are calculated using the following formula: **Gross less pre-tax deductions**, **plus taxable benefits**, **less nontaxable earnings**, **equals taxable wages**.

Optimum Balancing Tool: Download the Excel file from the support website to verify wage and tax information to date. Go to Documentation then Windows Suite, Government Reporting and go to the article 941 and 941B Quarterly Balancing Tools for the link to the 941 Balancing spreadsheet and instructions.

Reports you will need to gather this information are:

- 941 Report (by quarter)
- Federal Tax Report (by quarter)
- Taxable Wage Report (by quarter)
- W-2 Work File Edit Report





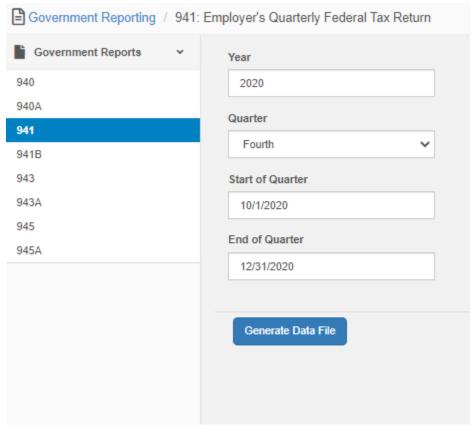
Compare results to the preliminary W-2 Edit. This will enable you to verify system generated wages and taxes against your payroll reconciliation form. For additional information on reconciliation visit SSA's website at http://www.ssa.gov/employer/. There are additional tabs at the bottom of the worksheet for other items that may be reconciled to the worksheet based on your company's needs for payroll and benefits.

Step 2: Form 941 Preparation and Balancing

Form 941: Verifying Federal Taxes using the 941 Report: The 941 Report can be used to verify Federal Taxes. 941s should be verified at the end of every Quarter. These reports can then be used during the Year-End to verify the Work File Edit Report. Form 941: Employer's Quarterly Federal Tax Return

PATH: Reports, Government Reporting, Federal Forms, 941

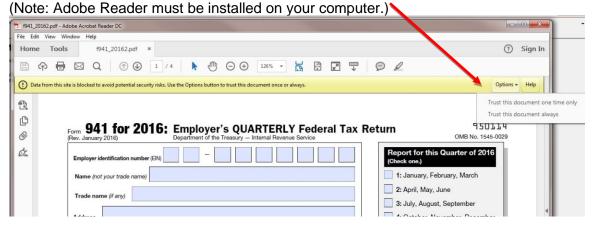
- Choose the Year and which Quarter you wish to print.
- Click on the box "Generate Data File"



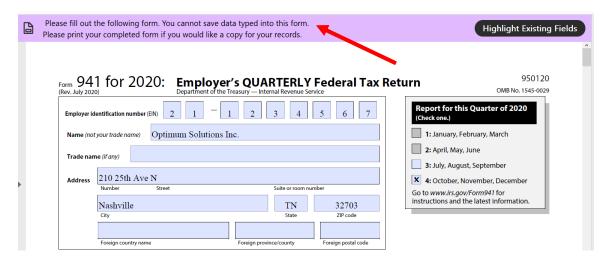
File will download as an xdp type file to your downloads folder



Open the file from your "downloads" folder. If there is a yellow bar at the top, click on Options. Data will appear in the form only after clicking "Trust this Document always."



The 941 will be displayed and can be modified. You will need to print the form as you can't save it





Print all 4 Quarters of the 941.

Use the 941 copies to extract these numbers for each Quarter

- Federal Taxable Wages
- Federal Income Tax amounts
- Social Security Taxable Wages
- Social Security Tax amounts
- Medicare Taxable Wages
- Medicare Tax amounts

We suggest that you total up these amounts for each quarter in the Excel Balancing tool described in the last section. Be aware, however, that the Social Security Tax amounts and Medicare Tax amounts on the "941" show both the Employee's contribution as well as the Employer's contribution. Therefore, the tax amounts need to be split (6.2% employee portion / 6.2% employer portion) before totaling in order to compare with the "W-2 Work File Edit List." For this reason these amounts only need to balance to within a few cents. They do not have to be exact.

Here is an example of a spreadsheet being used to verify a Work File Edit List.

	Quarter & Year End Balancing for Year 20xx								
Form 941		EE plus ER EE plus ER							
				Wages X's 12.40 %	(formula)		Wages X's 2.90 %	(formula)	
Quarter	FIT Wages	FIT Taxes	SS Wages	SS Taxes	SS EE w/h	Medicare Wages	Medicare Taxes	Medi EE w/h	EIC
1st	84,875.52	4,264.66	86,673.15	10,747.47	5,373.74	88,548.41	2,567.90	1,283.95	0.00
2nd	120,205.94	6,549.43	122,435.39	15,181.99	7,590.99	124,829.49	3,620.06	1,810.03	256.73
3rd	107,287.14	5,862.20	109,357.32	13,560.31	6,780.15	111,246.96	3,226.16	1,613.08	251.30
4th	140,745,31	8,439.97	143,166.32	17,752.62	8,876.31	145,370.90	4,215.76	2,107.88	268.01
941 YTD	453,113.91								

	1				Employ	ee W2 Edit List
Ентріоуее	FIT Wages,Tips	FIT Taxes W/H	SS Wages	SS Taxes W/H	Med Wages,Tips	Med Taxes W/H
Back, Pappa K.	23714.00	2394.47	23955.59	1485.25	24159.69	350.32
Bookplate, Henry I	52015.58	3648.77	53946.70	3344.70	55175.00	800.04
Bookplate, Horace I	48742.06	0.00	48964.84	3035.82	49153.24	712.72
Brery, Lila I	13799.26	402.07	13844.75	858.37	13976.42	202.66
Dick, Shunarey C	32649.60	3809.79	33001.14	2046.07	33634.59	487.70
Edges, Gilda I	34138.54	3634.08	35762.90	2217.30	36097.00	523.41
Edishin, Furst K	34405.40	878.56	35323.95	2190.08	36742.25	532.76
Ficksion, Nawn K	17226.24	1561.07	17402.29	1078.94	17606.39	255.29
Graph, Otto I	27220.63	617.47	27502.90	1705.18	28227.00	409.29
Logue, Catherine I	16764.96	815.11	16936.12	1050.04	17116.30	248.19
Marker, Place K.	401.00	0.00	150.00	9.30	150.00	2.17
Print, Outta I	21056.84	904.20	21276.80	1319.16	21997.00	318.96
Storey, Tru I	31147.26	1418.91	31466.32	1950.91	31906.50	462.64
Table, Coffey I	32697.44	0.00	33368.90	2068.87	33573.00	486.81
Tale, Farrie I	150.00	0.00	150.00	9.30	1,50.00	2.17
Tome, Dusty I	35617.65	3572.90	36553.95	2266.34	37452.25	543.06
Turrey, Miss K	31507an	1458.86	32025.03	1985.55	32879.13	476.75
End of Company	453113.91	25116.26	461632.18	28621.18	469995.76	6814.94

If any of the Quarters are out of balance, use the "941B" Report to find out which Payroll is out.)



Why would my Quarter numbers be out of balance?

History vs Form 941 Calculation: On the 941 form, it pulls in taxable wages for FICA/Medicare from check history, but the taxes on the 941 are calculated based on those wages pulled in on the form, not on the actual taxes in history. This is a reason why they might not balance.

Did any of your employees reach 200k in Medicare Taxable Wages?

IMPORTANT Note: Medicare taxes are somewhat complicated to balance for employees that have 200k in Medicare Taxable Wages. The Employee pays an additional .9% for a total of 2.35% on wages 200K or greater. The Employer (1.45%) does not match this. Please refer to instructions and a worksheet on the Support website: Documentation >Windows> Government Reporting, see article 941 Medicare Balancing Greater than 200K Instructions and Spreadsheet.

For these employees you can run the Medicare Wages > 200k to Balance to 941 reports found under Path: Reports, History Reports.

				Medicare V	Vages > 200k to 1 Optimui	Balance to 941 m Solutions Inc 2020
		Quarter 1	Quarter 2	Quarter 3	Quarter 4	YTD
Honey , Jared		Employee Number:	1130			
	Taxable Earning:	367044.25	146817.70	220226.55	146817.70	880906.20
	Tax Withheld:	6825.54	3450.22	5175.32	3450.22	18901.30
	Taxable Earning > \$200k:	167044.25	146817.70	220226.55	146817.70	680906,20
	Tax on > \$200k:	1503.40	1321.36	1982.04	1321.36	6128.16
End of Compa	ny : Optimum Solutions Inc.					
	Taxable Earning:	367044.25	146817.70	220226.55	146817.70	880906.20
	Tax Withheld:	6825.54	3450.22	5175.32	3450.22	18901.30
	Taxable Earning > \$200k:	167044.25	146817.70	220226.55	146817.70	680906.20
	Tax on > \$200k:	1503.40	1321.36	1982.04	1321.36	6128.16



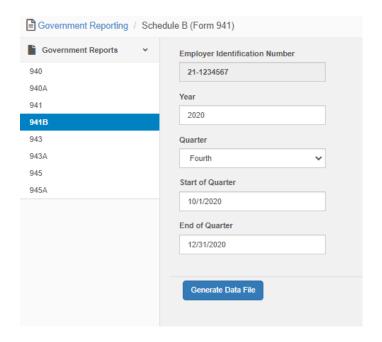
Step 3: Form 941B Preparation

Form 941B: Report of Tax Liability for Semiweekly Schedule Depositors

Form 941B must be filed if you are a semiweekly depositor and meet the qualifications stated in the IRS Instructions for Schedule B (Form 941).

PATH: Reports, Government Reporting, Federal Forms, 941B

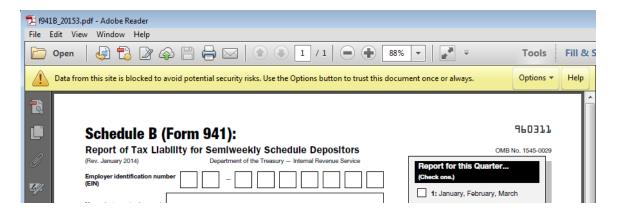
- Choose the Year and which Quarter you wish to print.
- Click on the box "Generate Data File"

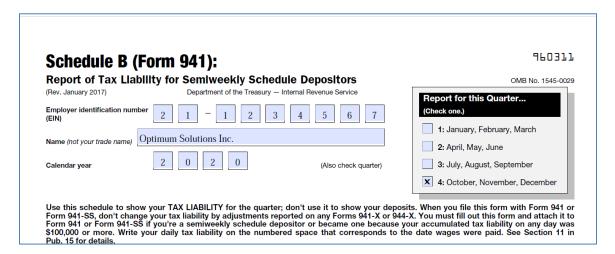


- File will the 941B will fill in with the quarter FIT, FICA and Medicare taxes withheld on the screen by check date.
- File will download to your downloads folder as an xdp file

Open the file from your "downloads" folder. If there is a yellow bar at the top, click on Options. Data will appear in the form only after clicking "Trust this Document always."







The due date to file Form 941B is the same as for Form 941.



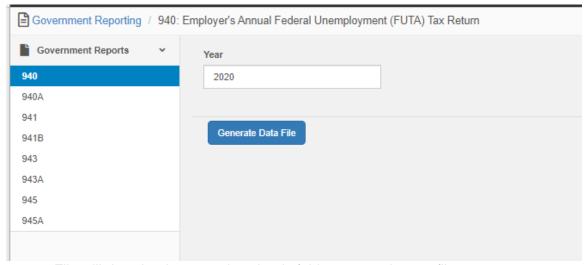
Step 4: Form 940 Preparation

Form 940: Employer's Annual Federal Unemployment (FUTA) Tax Return

Form 940 generation will be available in Windows OptiCloud®. As you will not be creating this form prior to year-end, we will give instructions in future documentation. We anticipate creating this form will be a similar process to creating the 941. At publication time, Form 940 for the current year is not yet available.

PATH: Reports, Government Reporting, Federal Forms, 940

- Choose the Year you wish to print.
- Click on the box "Generate Data File"



File will download to your downloads folder as an xdp type file

orm 9		s Annual Federal ne Treasury — Internal Reveni		FUTA) Tax Return	0MB No. 1545-0028
Emplo (EIN)	yer identification number 2 1 -	1 2 3 4	5 6 7	Type of Return	
Name	(not your trade name) Optimum Solutions	Inc.		a. Amended	_
Trade	name (if any)			b. Successor em	ployer
Trade	name (ii ary)			c. No payments t	o employees in
Addres	ss 210 25th Ave N Number Street		Suite or room number	d. Final: Business	
	Number Street		Suite or room number	Go to www.irs.gov/Fo	
	Nashville	TN	32703	instructions and the l	atest information.
	City	State	ZIP code		
		Foreign province/county	Engles and and		
	Foreign country name	Poreign province/county	Foreign postal code		
1b	If you had to pay state unemployment If you had to pay state unemploymen employer If you paid wages in a state that is sul	nt tax in more than or	ne state, you are a mu	ılti-state Check he	Schedule A (Form 940)
Part 2		<u>* </u>		Complete	Schedule A (Form 940)
	Total payments to all employees		11.27	3	2539763 . 28
4	Payments exempt from FUTA tax	4	56603	3 . 43	
	Check all that apply: 4a Fringe beneate Froup-term	efits 4c life insurance 4d	Retirement/Pension Dependent care	4e Other	
	Total of payments made to each empl \$7,000		1693997	7 . 53	_
6	Subtotal (line 4 + line 5 = line 6)			6	1750600 • 96

To balance the 940, run the following Tax Reports:

- 940 FUTA Excess Yearly Report
- FUTA Excess Yearly with Total as Taxable
- FUTA Report by EE State_Detail
- FUTA Report by EE State_Summary



After the Final Payroll in 2020 and Prior to Processing the First Payroll for the Year 2021

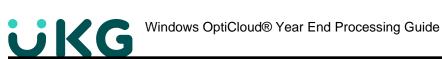
After the Final Payroll in 2020 and Prior to Processing the First Payroll for Year 2021

You may be wondering what you need to change in the system in order to make a smooth transition. Well, this may be easier than you thought.

Since everything in OptiCloud® is "Date Driven," the system will automatically recognize change in date. As a result Earnings, Taxes and Benefits/Deductions will start over with a Year-to-Date amount of \$0.00 as soon as the first payroll cycle with the check date of the New Year has been calculated.

However, some deductions, such as 401K, will start the New Year with a different limit, or "Goal Amount." Changing all of your employees' 401K limits could be a very time consuming and difficult task. So Optimum has made this change available as a "Mass Update."

VERY IMPORTANT: You will also need to be aware of the web update schedule containing the 2021 tax table changes prior to running your first payroll. You will be notified of this update availability via mass email OR check the support website starting mid-December to see if it is included in the current version. If you do not currently receive mass emails from Optimum, notify your support representative to be added to the distribution.



Prior to Processing the First Payroll for the Year 2020...

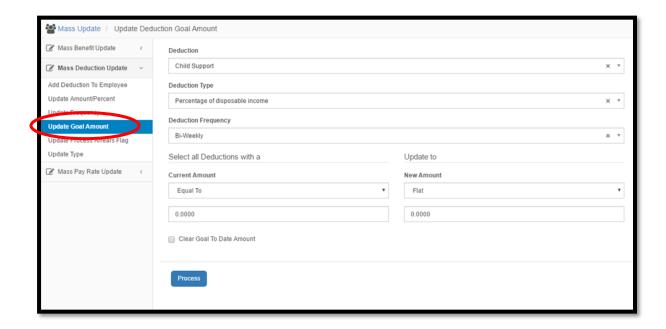
Tax tables, withholding amounts, deduction and benefit limits and holiday calendars need to be updated. All of this can be accomplished by following these steps:

Step 1: Program Update and Tax Updates. Watch for emails from Optimum
about update alerts and updated tax tables. Tax Updates will be applied to
OptiCloud® frequently. Refer to the support site and emails from us regarding
these updates. Note: State Unemployment experience rates are maintained by the
user.

Step 2: Run Mass/Global Updates for deductions. This is most commonly used
to reset the 401K, HSA and Flex deduction limits and clear the Goal to Date
amount before your first payroll. You may have other deductions that also need to
be reset. Our example will be to update the 401K limit and clear the Goal to Date
amount.

PATH: Human Resources, Mass/Global Update, Mass/Global to Deductions, Update Goal Amount.

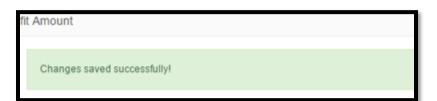
For Users with 401K Deductions: The 2020 401K limit is \$19,500. NOTE: The mass benefit Goal-To-Date update option MUST be run for all employees even if the limit does not change.

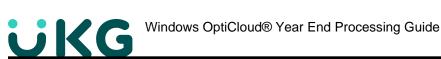


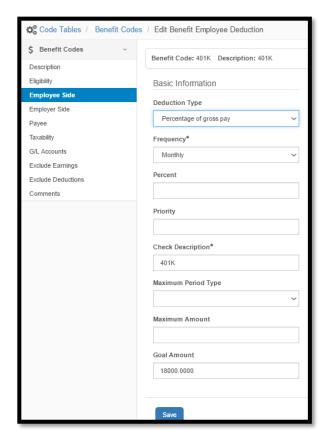
- 1. Click on Deduction Update
- 2. Click on Update Goal Amount



- 3. Choose the Deduction from the dropdown. The deduction type and frequency will fill in when you choose the deduction.
- 4. For Current Goal Amount, select Equal To from the drop down and key in the goal amount. For Update to, select New Flat Amount and Key in the goal amount. If the goal amount did change, you would select "Less Than or Equal to" instead of " Equal to."
- 5. Be sure to check "Clear Goal to Date Amount". This starts accruing toward the new Goal from \$0.00 for the New Year. Even if the limits do not raise, you will need to clear the goal to date amount. The reason is that if it is not cleared, the employee will meet the limit during the year and the deduction will stop coming out of their check.
- 6. Click Process Please Note that this may need to be run multiple times as some employees may have a Deduction type of Percentage of Gross Pay, but others have a Fixed Amount. Also employees with catch up use the same benefit code, but have a different goal or different deduction types-\$ or %.
- 7. A report will pop up showing the changes that you are implementing with the Mass Update. This report lists all the employees to whom the change will be applied. Be sure to "Print" this report.
- 8. Click "Continue with Update" when you are ready to proceed.
- 9. This window will pop up to confirm that the change has been implemented successfully.





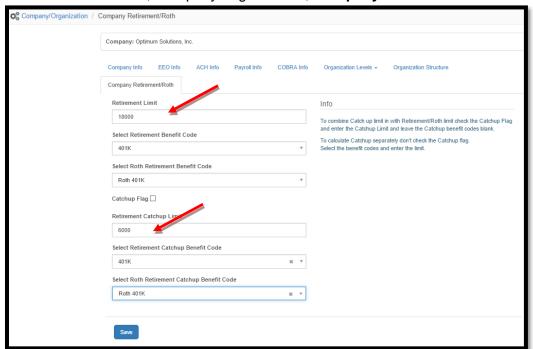


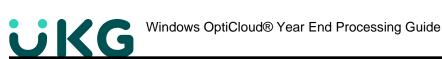
VERY IMPORTANT NOTE for Goal Amounts: Whenever a Goal Amount changes, you must also change the 401K Goal Amount on the Benefit Master and in Administration / Company/Organization.

PATH: Administration, Codes Tables, Benefit Codes, Employee Side

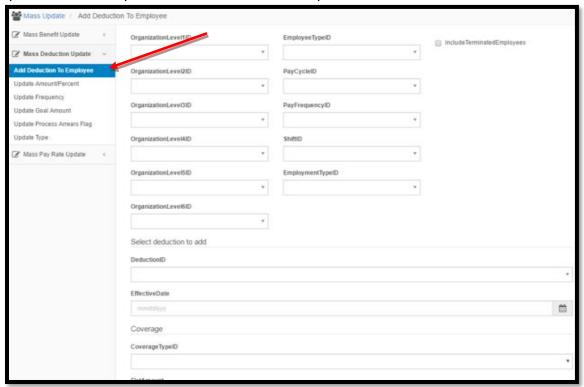
The Benefit Master is used when you Hire a New Employee or Add a Benefit to an Existing Employee. If the Goal amount is not updated, it will be incorrect on the future employee benefit.

PATH: Administration, Company/Organization, Company Retirement/Roth





* If you need to mass add a deduction to employees or change premium amounts for the New Year, this can be accomplished using the other options on the Mass/Global update menu. The process is similar to the example shown above.



Note: You may have Benefits (Employer Side) with Limit-to-Date amounts that need to be cleared. There is now a Mass/Global Update for Benefits available for Update Amount/Percent and Update Benefit Limit Amount. This process similar to the steps above.



Step 3: Run the PTO Period Accrual

Run the PTO Period Accrual if Rollover is at the beginning of the year. If your rollover is the employee's anniversary date, Step 3 doesn't apply to you - Go to Step 4

PATH: Payroll, PTO Period Accrual

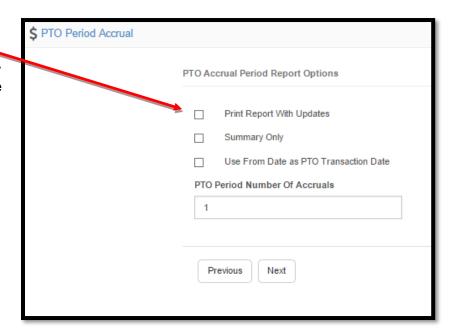
When to run the PTO Period Accrual...

Depending on how your PTO plan is setup, you will need to determine when to run the accrual.

If your plan is ANNUAL-starting at the beginning of the year, after the last payroll of the prior year and before you process your first payroll, you would run the PTO Period Accrual for the date range 12/31/2020 -01/01/2021 so that the rollover transactions (negatives) are dated 12/31 to zero out the Earned and Taken in the year they were Earned/Taken and give the new Earned as of 01/01.



ALWAYS Run the PTO Period Accrual with the box "Print Report With Updates" UNCHECKED first and carefully review the report to see how the transaction will rollover or clear the plan available amounts. Once you are satisfied the PTO will post correctly, you will run the process again and check this box, which will update the actual employee records.

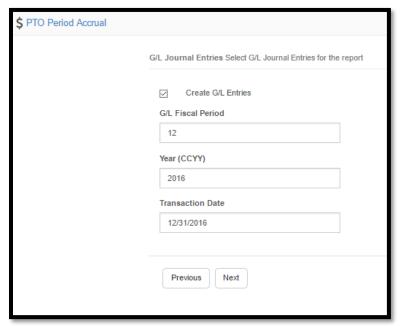




This screen allows you to create Journal Entries for hours accrued/earned. The JE's can be created running "With" or Without" update.

- Check the box for Create G/L journal entries
- Enter the G/L fiscal period
- Enter the Year
- Enter the Transaction date for the JE

Note: You have to have the GL accounts setup on the PTO Plans code table to create the JE.

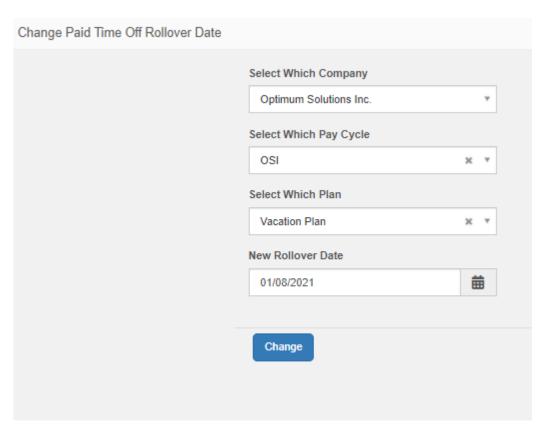


If your plan is based on a CALENDAR year and the first check of the year includes PTO time taken from the last period of the year, you will need to consider if you want to let the system do the roll over on this payroll. For example, if the last pay period date range is 12/26-12/31, but the check date is **01/07**, any PTO taken counts toward the new year and prior year earned hours rolls over or is cleared. In this case you will want to change the Rollover date so that the PTO taken counts towards the prior year. The next example shows you how easy it is to change that rollover date for your plans.



PATH: Payroll> PTO Change Rollover

Choose your company, select the Plan to change and enter the new Rollover Date. Click on Execute. There is no need to change this back to your original rollover date unless you want to.



Another option to avoid having to change the Rollover date every year is to change the policy that PTO time must be used prior to the last period of the year. For example, earned PTO would have to be used during the next to last pay period so that the check date would be in the current year. Any time used during the last pay period of the year would count towards the New Year's earned hours.

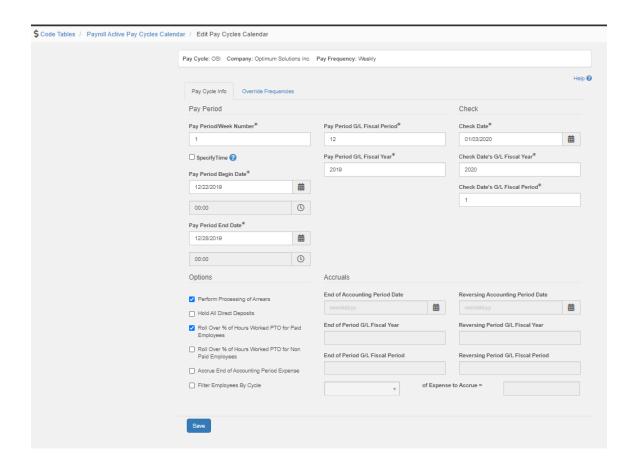


Step 4: Setup Payroll Pay Cycle Calendar

Update the **Payroll Pay Cycle Calendar (Pay Periods and Check dates)** for the entire year rather than entering them during Payroll Processing, and perhaps entering the incorrect date when you are in a hurry. (This step is optional, but recommended.)

PATH: Administration, Code Tables, Payroll Pay Cycles Calendar

Use your company's Accounting Calendar to set up the whole year. Press the **Create Pay Cycles Calendar** link, Select your Company, Pay Cycle and Pay Frequency from the drop down list.



Pay Cycle Calendar Tab

Pay Period Section:

- 1. Key in the first Pay Period/Week Number usually 1 although your Fiscal year may start differently.
- 2. Key in the Begin Date
- 3. Key in the End Date



4. Key in the Pay period G/L Fiscal Year and Period

Check Section:

- 1. Key in the Check Date for the period
- 2. Key in the Check Date's G/L Fiscal Year and Period
- 3. Click Override Frequency tab and select the frequencies for your normal payrolls.

Options Section

1. Check those options applicable to your company's practices.

Accruals Section

Check those options applicable to your company's practices. For the period s
that cross months and if you do accruals, select those periods and fill out the
information. Review this link for more information: https://support.optimum-solutions.com/opticloud-accrue-end-of-accounting-period-expense/

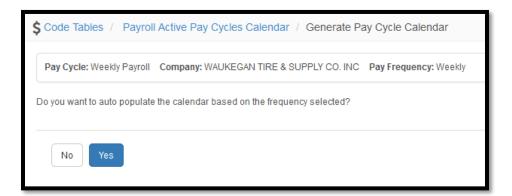
Override Frequency

1. Click Override Frequency tab and select the frequencies for your normal payrolls.

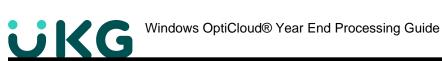
When completed, click on the Save Icon or press Ctrl-S.

You may see a couple of pop-up boxes stating the dates are not in the current year. Just click **OK** on both.

An **Auto Populate** box will pop up asking if you want to auto populate the rest of the year. Select **Yes**. The system takes your entries for the first pay cycle and continues through the entire year.

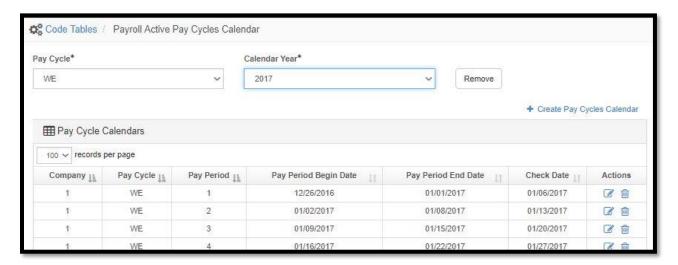


What results is a whole year of pay cycles set up for you. You can change these individually as needed. For instance, *if you have a Bi-Weekly pay cycle, there are 2 months of the year that have 3 periods. You don't want deductions to come out, so select hose periods and move the deduction frequency to the left.



Delete Prior Year Calendars for Pay Cycles

You can delete old year calendars so you don't have so many rows. Select the Pay Cycle and calendar year you want to delete from the dropdown. Click on the remove button. This will delete all rows with that year's check date for that pay cycle. Repeat for additional pay cycles until you have only the current year left.

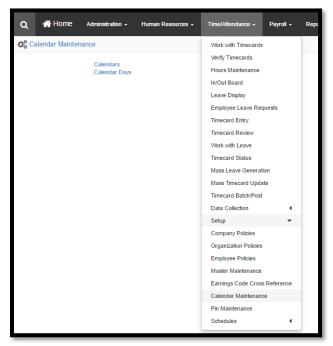




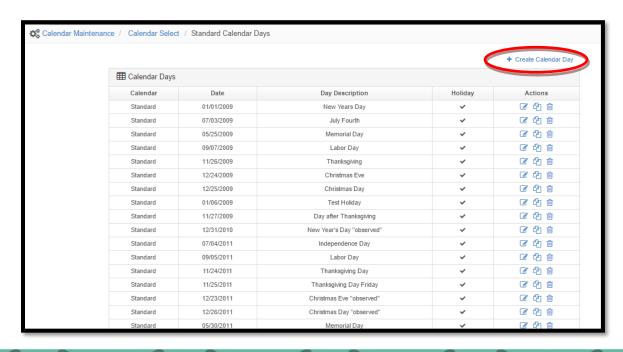
Step 5: Setup Time & Attendance Holiday Calendar

If using OSI Time and Attendance, you will need to set up the holiday calendar for the New Year. Setting up the new holidays for missing punches and if the employee works on a holiday and gets special pay.

PATH: Time and Attendance, Setup, Calendar Maintenance, Calendar Days



You may change the existing calendar dates or add new ones.





W-2 Process and **Filing**



W-2 Processing

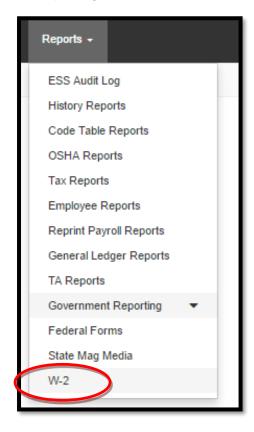
Step 1: Verify Update Contains Needed Program Changes

The W-2 program will be released and included in an update in December and you will be notified via email when it is ready. If you are not receiving update emails from Optimum, please contact your support representative.

Step 2: Create W-2 Work File

Create the W-2 Work File for processing W-2 information.

PATH: Reports, Government Reporting, W-2

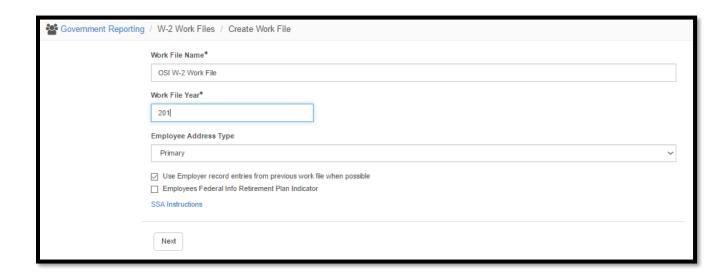


Did you know that you can create a work file as many times as you want? You can even create them throughout the year during your quarterly balancing. The important thing is to go through the steps until you are comfortable with the process.



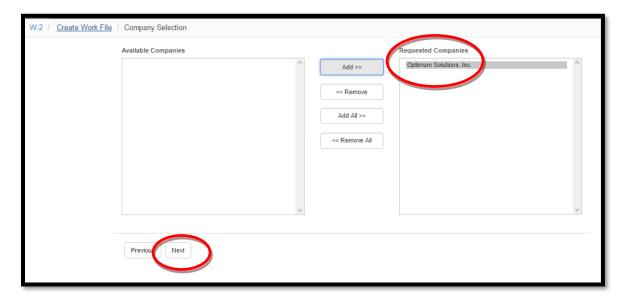
1. Click on Create Work File

- Enter the Work File name
- Enter the Year if it does not auto-populate to the current year.
- Choose Employee Address Type to use. Primary is the default.
- Use employer record entries from previous work file when possible is defaulted to checked.
- Employees Federal Info Retirement Plan Indicator check box
 - If checked, the system looks to the Employees Federal screen to see if the Retirement Plan checkbox in the W2 Related Items area is checked. Note: this flag is used when there is not 100% participation in the retirement plan, so the federal screen flag is checked for all eligible employees. See page 16-17 for more info.
 - If not checked, the system looks at the Benefit Master-Taxability tab to see if the Retirement Savings Plan Deduction check box is checked, and if so...looks at history to see if there has been activity for the employee during the reporting year. Note: this flag is used when there is 100% participation in the retirement plan.
- Click Next



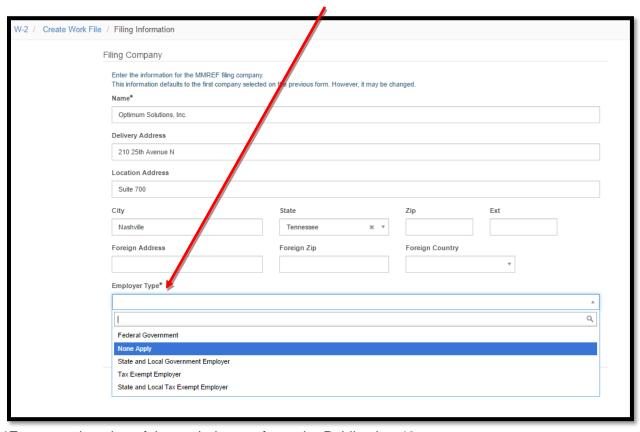


2. Select the company for which you wish to create a W-2 work file in the list of available companies. Use the green arrow to move the company name over to the right. Click Next.



- 3. Verify that your Company's information is correct and make any changes necessary.
 - Select Employer Type from the drop down list.





^{*}For an explanation of these choices, refer to the Publication 42 https://www.ssa.gov/employer/efw/16efw2.pdf



dministration [US] https://www.ssa.gov/employer/efw/16efw2.pdf

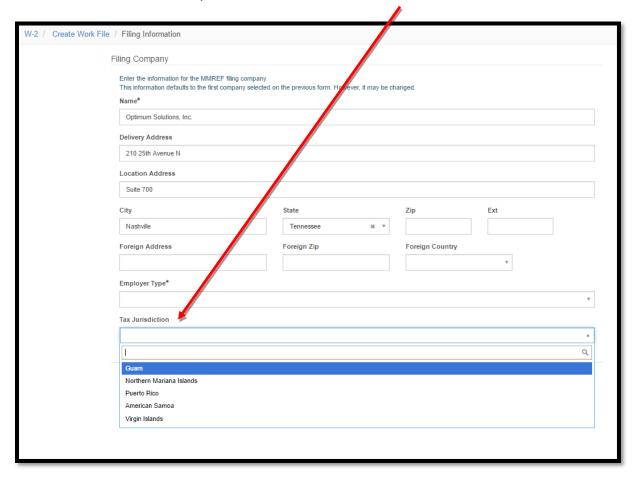
F THE MMREF-1 PUBLICATION IS A FINAL DRAFT 39 / 111

Social Security Administration Publication No. 42-007 EFW2 Tax Year 2016 V.2

RE POSITION	FIELD NAME	LENGTH	FIELD SPECIFICATIONS
165-169	ZIP Code	5	Enter the employer's ZIP code. For a foreign address, fill with blanks.
170-173	ZIP Code Extension	4	Enter the employer's four-digit extension of the ZIP code. If not applicable, fill with blanks.
174	Kind of Employer	1	This is a required field. Enter the appropriate kind of employer: F = Federal govt. (Federal government entity or instrumentality) S = State/local non-501c. (State or local government or instrumentality (this includes cities, townships, counties, special-purpose districts or other publicly-owned entities with governmental authority)) T = 501c non-govt. (Non-governmental tax-exempt section 501(c) organization (types of 501(c) non-governmental organizations include private foundations, public charities, social and recreation clubs and veterans organizations)) Y = State/local 501c. (State or local government or instrumentality where the employer received a determination letter from the IRS indication that they are also a tax-exempt organization under section 501(c)(3)) N = None Apply Note: Leave blank if the Tax Jurisdiction Code in position 220 of the RE Record is P (Puerto Rico).



Tax Jurisdiction was a new field added as of year-end 2014. If your company is in the U.S. leave this blank. If in one or more of the countries listed, make your selection from the drop down list.

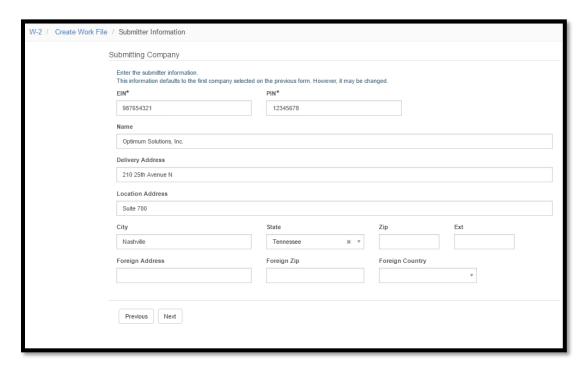


Click Next.

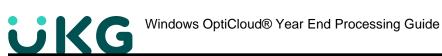


- 4. Enter your 8 digit SSA PIN#.
 - Verify the other information is correct.
 - Click Next

For more information on obtaining an SSA PIN, go to http://www.ssa.gov/bso .This link will take you to "Business Services Online," select "Registration."

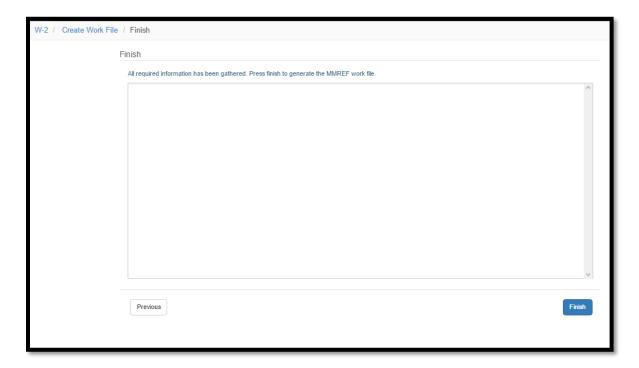


- 5. Enter the Contact Information including name and phone numbers.
 - Select the Preferred method of contact
 - Select who the Preparer of the file is
 - Click Next





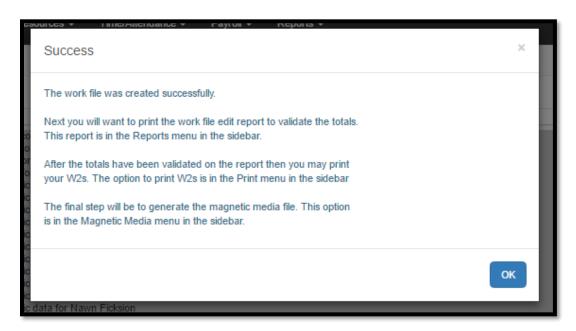
6. All of the information is now gathered and you are ready to create the W-2 Work File. Click Finish to create the file.



This message tells you the next steps to take.

Click OK

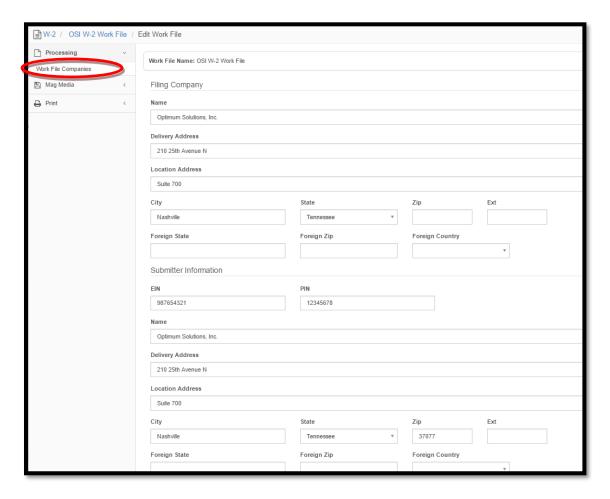




Step 3: Make W-2 Work File Changes

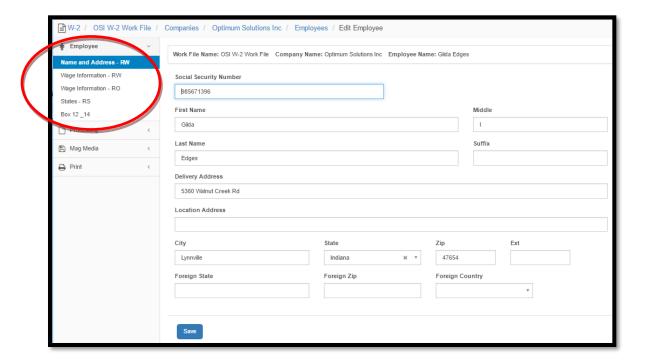
Once the work file has been created, you can **Make Changes** or add data.





- Click on the Processing tab and then Work File companies
- Click on the needed company
- Find the Employee's name you wish to change or add data to.
- Select the tab that contains the information you wish to manipulate.
- Make the changes and Save. Remember to save on each tab.





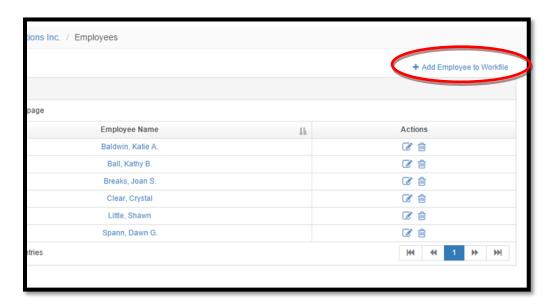
NOTE: Any information added or changed in the W-2 work file will NOT be in history. In order to add it to history, you will need to change it in Optimum (i.e. Address change – change in the Employee Master or change to wages – make a manual adjustment in payroll processing.) If you make changes in the system, you will need to recreate the W-2 work file. This work file can be re-created as many times as you need to.

DID YOU KNOW? ...that you can easily create a W-2 work file for prior years if the History is in Optimum?



From here, you can also add an employee to the Work File, but you must be logged in as Administrator User ID.

- Click on the "Add Employee to Work file" link
- Enter all of the Employee's information in the appropriate tabs.
- Save.



Again, a reminder that adding an employee to the W-2 work file does NOT add them to Optimum history.

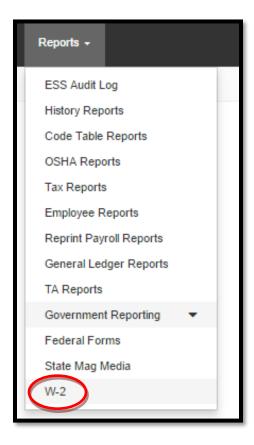


Step 4: Verification Process using Reports and the W-2 Edit –

Once the W-2 Work File has been created, the data needs to be checked against your Quarterly Reports and other reports from History in order to verify that the Work File contains the correct information.

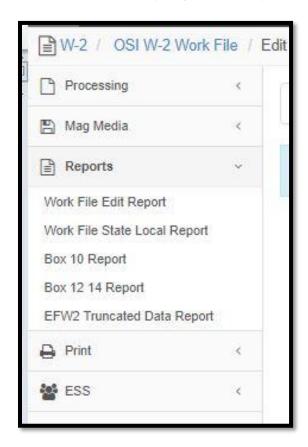
1. First you will need to print out the **Work File Reports** to compare to the information that is already in history.

PATH: Reports, Government Reporting, W-2

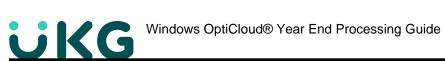




- 2. Click on "Reports" from the Menu Bar
 - Choose the report you wish to print from the W-2 Work File.



The report selections are similar to report selections in orhter areas of the software. You can select data by company and employee and change various sort options. A description and sample of each report is below:



- 5. The Work File Edit Report gives each employee's Wages and Taxes Withheld for all Federal Taxes.
 - Use the Totals line to verify Federal Income Tax, FICA and Medicare for the company.
 - Use the detail to see where any employee is out of balance.

Employee W2 Edit List

Employee	FIT Wages,Tips	FIT Taxes W/H	SS Wages	SS Tips	SS Taxes W/H	Med Wages,Tips	Med Taxes W/H
Bookplate, Henry I	62690.60	5451.07	66745.94	0.00	4138.25	66745.94	967.82
Brery, Lila I	16211.60	1025.45	16382.17	0.00	1015.69	16382.17	237.54
Edges, Gilda I	42229.42	5050.95	45459.50	0.00	2818.49	45459.50	659.16
Edishin, Furst K	44599.08	2677.41	47014.03	0.00	2914.87	47014.03	681.70
Ficksion, Nawn K	20766.96	2368.80	21203.52	0.00	1314.62	21203.52	307.45
Graph, Otto I	34751.04	1815.12	35480.66	0.00	2199.80	35480.66	514.47
Logue, Catherine I	20790.96	1712.40	21227.52	0.00	1316.11	21227.52	307.80
Moi, Mercy A	43456.76	6082.94	44371.12	0.00	2751.01	44371.12	643.38
Moi, Minnie	571.28	37.96	584.00	0.00	36.21	584.00	8.47
Morrison, Charity S	22752.26	2606.58	22752.26	0.00	1410.64	22752.26	329.91
Morrison, Sandy	24115.74	2768.31	24610.46	0.00	1525.85	24610.46	356.85
Print, Outta I	26017.90	1896.47	26573.40	0.00	1647.55	26573.40	385.31
Shunarey, Dick C	50234.79	7777.48	51818.11	0.00	3212.72	51818.11	751.36
Storey, Tru I	37499.47	2392.41	38284.35	0.00	2373.63	38284.35	555.12
Table, Coffey I	38939.61	5034.66	40588.14	0.00	2516.46	40588.14	588.53
Tome, Dusty I	44716.94	5397.97	47156.95	0.00	2923.73	47156.95	683.78
Turrey, Miss K	38363.61	4685.81	40012.14	0.00	2480.75	40012.14	580.18
Versey, Chapin C	23526.82	2722.75	24813.67	0.00	1538.45	24813.67	359.80
End of Company	592234.84	61504.54	615077.94	0.00	38134.83	615077.94	8918.63

- 6. The Work File State_Local Report contains each employee's State and Local Tax Information.
 - This report is used to verify State and Local Taxes.

Work File State and Local

					Work File S	tate and Local
	•	y Unemployment Ins	State		Local	
Name	Total Wages	Total Taxable Wages	Taxable Wages	Income Tax Withheld	Taxable Wages	Income Tax Withheld
State: IN						
Local Name: WrckCtyLIT						
Tome, Dusty I					48800.95	239.04
WrckCtyLIT Local Totals:	0.00	0.00	0.00	0.00	289827.95	1414.14
IN State Totals:	0.00	0.00	323847.54	10318.02	289827.95	1414.14
State: KY						
Local Name:						
Edishin, Furst K	47014.03	9900.00	44599.08	2231.24		
Ficksion, Nawn K	21203.52	9900.00	20766.96	939.00		
Morrison, Charity S	22752.26	9900.00	22752.26	994.15		
Turrey, Miss K	40012.14	9900.00	38363.61	1889.59		
Local Totals:	130981.95	39600.00	12648191	6053.98	0.00	0.00
KY State Totals:	13098195	39600.00	12648191	6053.98	0.00	0.00
End of Company	27912331	70184.00	592798.84	21298.25	289827.95	1414.14



7. The Work File Box 10 Report shows what will print in box 10 on your W-2s.

Employee W2 Dependent Care Benefits

Name	Benefit Amount	
Tome, Dusty I	300.00	
Turrey, Miss K	80.00	
End of Company	380.00	

8. The Work File Box 12_14 Report shows what will print in boxes 12 and 14 for each employee and sorts and totals by Box Code

Employee W2 12 - 14

Name	W2 Box Number		Total Deduction Amount
W2 Box: CASDI			
Moi, Minnie	14		3.82
Shunarey, Dick C	14		316.62
Versey, Chapin C	14		154.41
		CASDI Total:	474.85
W2 Box: D			
Bookplate, Henry I	12		4055.34
Brery, Lila I	12		170.57
Edges, Gilda I	12		3230.08
Edishin, Furst K	12		2414.95
Ficksion, Nawn K	12		436.56
Graph, Otto I	12		729.62
Logue, Catherine I	12		436.56
Moi, Mercy A	12		914.36
Moi, Minnie	12		12.72
Morrison, Sandy	12		494.72
Print, Outta I	12		555.50
Shunarey, Dick C	12		1583.32
Storey, Tru I	12		784.88
Table, Coffey I	12		1648.53
Tome, Dusty I	12		2440.01
Turrey, Miss K	12		1648.53
Versey, Chapin C	12		1286.85
		D Total:	22843.10
W2 Box: DD			
Bookplate, Henry I	12		900.00
Brery, Lila I	12		550.00
Edges, Gilda I	12		480.00
Edishin, Furst K	12		900.00
Ficksion, Nawn K	12		480.00
~ . ~ .	40		con on





Verification - Work Files vs. History Files

Now that the reports are printed from the Work File, reports will need to be printed from History for verification.

One of the most useful reports for Verification is the "Taxable Wage Totals Report." It can be used for verification of Federal, State and Local Taxes.

PATH: Reports, History Reports, Taxable Wage Totals Report

- Run the report with a Date Range for the entire year.
- This report can be run in **Summary** (a smaller report to verify just the totals) or in **Detail** (a much larger report broken down per employee.)

This is an example of the **Taxable Wage Report** when run in Detail. This report breaks down each Tax Code by employee, and it gives Totals for each Tax Code.

										able Wag num Solut	
Tax Code	Employee Name	Number	Gross Earnings	NonTaxable Deductions	Taxable Benefits	Nontaxable Earnings	Employee Taxable Wages	Taxes Withheld	Employer Taxable Wages	Employer Tax Expense	Total Taxes
FICA	Ball, Kathy B.	0740	7621.80	56.00	6.96	0.00	7572.76	469.51	7572.76	469.51	939.02
FICA	Goodwin, Danny K	0040	6496.00	1459.36	0.00	0.00	5036.64	312.27	5036.64	312.27	624.54
		Totals:	14117.80	1515.36	6.96	0.00	12609.40	781.78	12609.40	781.78	1563.56
FIT	Ball, Kathy B.	0740	7621.80	357.08	6.96	0.00	7271.68	621.76	7271.68	0.00	621.76
FIT	Goodwin, Danny K	0040	6496.00	1459.36	0.00	0.00	5036.64	506.80	5036.64	0.00	506.80
		Totals:	14117.80	1816.44	6.96	0.00	12308.32	1128.56	12308.32	0.00	1128.56
FUTA	Ball, Kathy B.	0740	7621.80	317.08	0.00	1600.00	5704.72	0.00	5704.72	34.24	34.24
FUTA	Goodwin, Danny K	0040	6496.00	1459.36	0.00	0.00	5036.64	0.00	5036.64	30.24	30.24
		Totals:	14117.80	1776.44	0.00	1600.00	10741.36	0.00	10741.36	64.48	64.48
MED	Ball, Kathy B.	0740	7621.80	56.00	6.96	0.00	7572.76	109.81	7572.76	109.81	219.62
MED	Goodwin, Danny K	0040	6496.00	1459.36	0.00	0.00	5036.64	73.03	5036.64	73.03	146.06
		Totals:	14117.80	1515.36	6.96	0.00	12609.40	182.84	12609.40	182.84	365.68
TNSUI	Ball, Kathy B.	0740	7621.80	56.00	0.00	0.00	7000.00	0.00	7000.00	22.40	22.40
TNSUI	Goodwin, Danny K	0040	6496.00	1459.36	0.00	0.00	5036.64	0.00	5036.64	16.12	16.12
		Totals:	14117.80	1515.36	0.00	0.00	12036.64	0.00	12036.64	38.52	38.52
End of Co	ompany : Optimum Solut	ions Inc	Totals:	8138.96	20.88	1600.00		2093.18		1067.62	3160.80



Other useful Tax reports to use for verification can be found on the Reports Menu under Tax Reports.

PATH: Reports, Tax Reports

- From here you can print the **Federal Tax Report** for verifying Federal Tax amounts.
- Print the **State Tax Report** for State Tax amounts.
- Print the **Local Income Tax Report** for Local Tax amounts.
- These reports can only be run in Detail. There is no Summary option.

								I	Federal	Tax
							Opt	imum S	olution	s Inc.
Employee	FICA Taxable	FICA Withheld	Medicare Taxable	Medicare Withheld	FIT Taxable	FIT Withheld		R/FITM Withheld	FUTA Taxable	
End of Company: Optimum Solutions Inc.	992828.67	61555.34	#ACTIVE: 144314239	128 24333.99	141253033	293398.93	20436.32	2115.08	640867.62	3845.44

						Optimun	State Tax n Solutions Inc.
SSN	Number	Name			Gross Wages	State Taxable	State Tax Withheld
State: AL	TaxID#:	32323232	Tax Code:	SITAL	- SIT AL		
111-11-1112	1380	Sit , Alabama			3345.44	3289.44	123.84
213-13-1345	1010	Audit , Aubrey Neal			11448.00	10948.64	467.08
Total for Tax	Code: SITA	L	#ACTIVE:	2	14793.44	14238.08	590.92
Total for Stat	e: AL		#ACTIVE:	2	14793.44	14238.08	590.92
State: CA	TaxID#:	5412657	Tax Code:	CASIT	- SIT CA		
065-23-1112	0240	Baldwin , Katie A.			10758.48	10441.80	145.84
333-33-3777	1400	Sit, California			3248.00	2600.48	16.36
965-82-4555	0420	Redford III, Bob			14693.16	14573.16	957.52
Total for Tax	Code: CASI	T	#ACTIVE:	3	28699.64	27615.44	1119.72
Total for Stat	e: CA		#ACTIVE:	3	28699.64	27615.44	1119.72
End of Comp	any: Opti	mum Solutions Inc.					
			#ACTIVE:	5	43493.08	41853.52	1710.64

							l Income Tax Solutions, Inc.
SSN	Numb	er Name		c	ross Wages	Local Taxable	Local Tax Withheld
Tax Code:	INWarı	Cty - IN Warrick LIT		TaxID#:	33333333		
143-49-6760	58204	Tome , Dusty I			52613.28	52613.28	258.05
203-29-9792	58205	Logue , Catherine I			2401033	2401033	115.06
232-65-9878	58208	Print, Outta I			30503.04	30503.04	147.48
294-21-2122	58201	Bookplate , Henry I			73870.06	73870.06	353.12
307-55-9698	58206	Table , Coffey I			45377.04	45377.04	221.88
405-24-8834	58203	Graph , Otto I			41167.36	4116736	205.88
985-67-1396	58202	Edges , Gilda I			51611.86	51611.86	258.08
Total for Ta	x Code:	INWarrCty	#ACTIVE:	7	31915297	31915297	1559.55

Verifying Deductions in Boxes 12 and 14

PATH: Reports, History Reports

- Choose the **Benefits by Benefit Code** Report. Run the report for those benefits (employer contributed) that should be showing in Box 12-14.
- Choose the **Deductions by Deduction Code** Report. Run this report for those deductions (employee contributions) that should be showing in Box 12-14.
- For both reports, use a date range for the entire year.



- These reports can be run in Detail or Summary (see separate Summary report)
- Use these reports to verify the amounts from the Work File Box 12_14 Report.

Here are some examples of these reports:

Benefits Summary By Benefit Code Optimum Solutions, Inc.

Benefit	Description	Amount Applied
401K	401K	8506.62
DENTAL	Dental Insurance	1660.00
GTLANNUAL	Group Term Life	4000.00
LIFE	Life Insurance - Employee	13439.41
MEDICAL	Medical Insurance	4956.15
VISION	Vision Insurance	352.00
End of Company :	Optimum Solutions, Inc.	32914.18

Deductions By Deduction Code - Summary Optimum Solutions, Inc.

Deduction Description	Mgmt Fee	Amount Deducted
401K	0.00	25427.85
Car Allowance	0.00	1560.00
Child Support	0.00	0.00
Child Support Receiver 1	0.00	300.00
Child Support Receiver 2	0.00	200.00
Credit Union Savings Club	0.00	1415.00
Dental Insurance	0.00	3240.00
Dependent Care	0.00	380.00
Flexible Spending Account	0.00	1620.00
Group Term Life	0.00	0.00
Group Term Life Insurance - Monthly	0.00	0.00
Life Insurance - Employee	0.00	0.00
Student Loan	0.00	100.00
Long Term Disability	0.00	27.68
Medical Insurance	0.00	11100.00
Moving Expense Reimbursement	0.00	0.00
PERA Coordinated	0.00	95.02
Roth 401K	0.00	2089.16
Tax Levy	0.00	0.00
Test-Deduction not taken 3rd Pay cycle of month	0.00	0.00
Vision Insurance	0.00	600.00
End of Company: Optimum Solutions, Inc.	0.00	48154.71

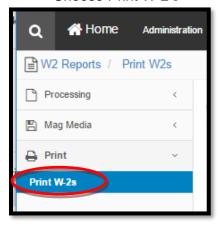


Step 5: Print W-2's

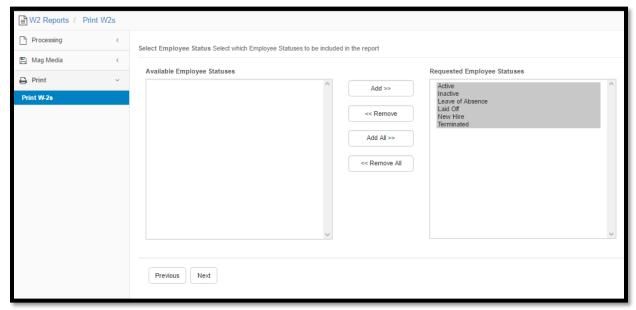
Printing **W-2s** for employees can be an easy process with the proper preparation.

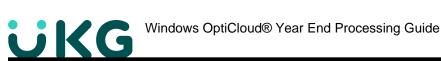
PATH: Reports, Government Reporting, W-2

- 1. Click on "Print" from the Navigation Bar
 - Choose Print W-2's

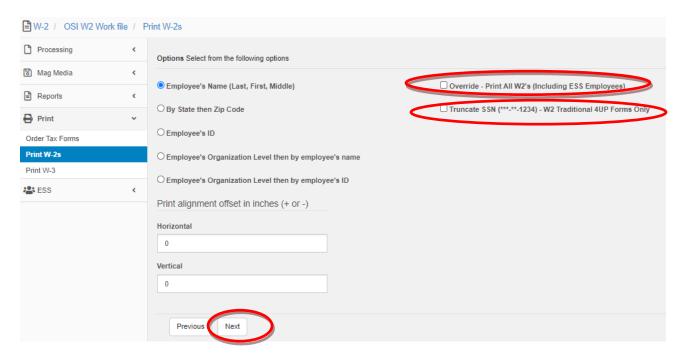


- 2. Select your company and employees Work File from the list. You can also select just one employee's W-2 at a time from here by clicking on the company name, and selecting the employee(s).
 - Select the Employee Status: Active, Inactive, leave of Absence, Terminated or a combination of them all.





- If you want to print all W2's including ESS Employees to save to PDF, check the Override – Print All W2's (Including ESS Employees) box.
- **NEW- If you choose to Truncate the SSN on the W2, check the box.
- Select the sort option you prefer
- Click "Next"



- 3. Next, select the W-2 form you wish to print by clicking on the form name.
- For Employee copies, use the "W-2 Traditional 4UP" or the "Laser W-2 Pressure Seal" depending of which kind you purchased. (Both are blank fronts and Optimum prints all data including boxes on the blank form.)
- If you are not filing electronically, use the "W-2 Traditional 2UP" for filing purposes.



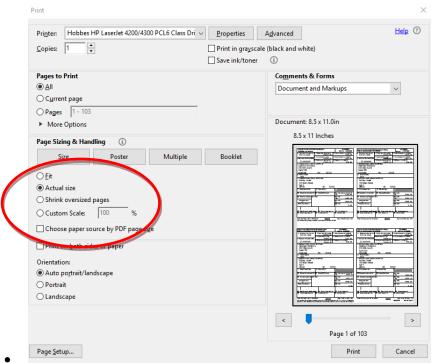
· Click "Open"



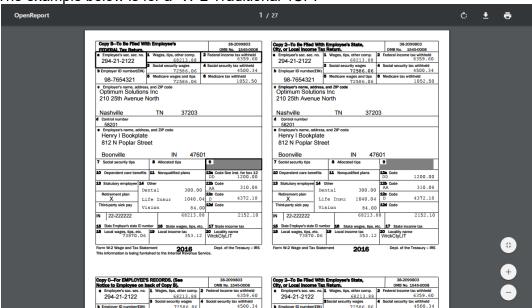
Optimum software does not print the instructions on the back for the 4UP form. You would purchase the blank front, and instructions on back from Print-2-Mail or vendor of your choice.

- 4. The Print Viewer will open and show you exactly what will be printed from Optimum.
 - Click the down arrow to see all of the W-2 forms.
 - IMPORTANT: Many browsers will default to a "Shrink to Fit" for printing. You will need to print test form(s) on blank paper and make sure it is acceptable before printing actual forms. Each browser is slightly different in view/compression settings and options.



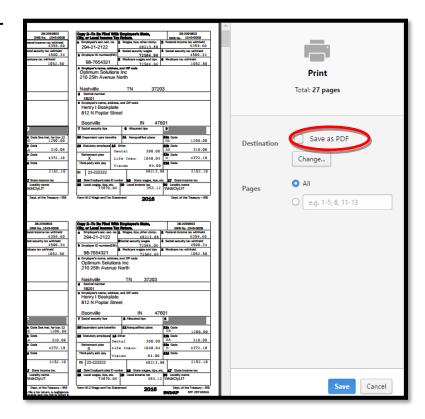


Click Print when ready to print forms.



The example below is for a "W-2 Traditional 4UP."

Did you know you can export the W-2's to a PDF for storage or to keep offsite? Every browser is slightly different. You can download as a PDF, or select Save as PDF for the printing destination.





This is an example of a pre-printed W-2 Traditional 2UP form. We suggest that you print a few samples to hold against the form to make sure it lines up properly. If not, use the alignment tool described earlier.

145-89-6321			
98-7654321	16211.60		1025.45
Optimum Solutions, Inc.	16382.17		1015.69
210 25th Avenue N Suite 700 Nashville TN 37203	16382.17		237.54
58209			
Lila I Brery		D	170.57
9744 8th St.	Х	DD	550.00
	Dental 120.00		
Evansville IN 47785	Life In 105.00		
IN 22-222222 16211.60	502.02		

5. How many copies do I need?

- It will be necessary to print this file multiple times for every copy of W-2 2UP form needed.
 - Copy A Employer copy for Social Security Administration (red copy) not necessary if filing electronically.
 - Copy B For Employee's Tax Return
 - Copy C Employee's Record Copy
 - Copy D Employer File Copy
 - o Copy 1 State, City or Local filed by Employer
 - Copy 2 State, City or Local filed by Employee
- Be sure to order enough forms for the sufficient amount of copies. Determine the # of copies needed by printing the W-2 Edit Form.

6. Test Envelopes

Test your W-2 forms with the window envelopes. Make sure that the employees name and address appear correctly and line up with the windows.

7. Re-Printing or Reissuing W-2s

If you need to reissue a W-2 for an employee who has misplaced the original, you can reprint copies of the W-2. As described earlier, select just that employee's name from the Work File, and follow the steps to print the W-2. Then use a stamp, or write on the form "Reissued Statement." This is per IRS instructions for Forms W2-W3.- Lost Form W-2—reissued statement. If an employee loses a Form W-2, write "REISSUED STATEMENT" on the new copy and furnish it to the employee. You do not have to add "REISSUED STATEMENT" on Forms W-2 provided to employees electronically.



■ Step 6: Push W-2's to ESS

For customers using Web's ESS (Employee Self Service) and you want to provide the W-2 to the employee, you will need to PUSH the W-2 file out to ESS.

NOTE: There are IRS regulations regarding providing W-2s to employees in ESS such as obtaining a consent before publishing. Please refer to **Publication 15-A** in the www.irs.gov website for an updated list under the heading of "Furnishing Form W-2 to employees electronically. The following is copied from the 2018 publication:

Furnishing Form W-2 to employees electronically. You may set up a system to furnish Form W-2, Wage and Tax Statement, electronically. Each employee participating must consent (either electronically or by paper document) to receive his or her Form W-2 electronically, and you must notify the employee of all hardware and software requirements to receive the form. You may not send a Form W-2 electronically to any employee who does not consent or who has revoked consent previously provided. To furnish Forms W-2 electronically, you must meet the following **disclosure requirements** and provide a clear and conspicuous statement of each requirement to your employees.

• The employee must be in

Furnishing Form W-2 to employees electronically. You may set up a system to furnish Form W-2 electronically. Each employee part consent (either electronically or by paper document) to receive his or her Form W-2 electronically, and you must notify the employee hardware and software requirements to receive the form. You may not send a Form W-2 electronically to any employee who doesn't c who has revoked consent previously provided. To furnish Forms W-2 electronically, you must meet the following disclosure requirement provide a clear and conspicuous statement of each requirement to your employees.

- . The employee must be informed that he or she will receive a paper Form W-2 if consent isn't given to receive it electronically.
- . The employee must be informed of the scope and duration of the consent.
- The employee must be informed of any procedure for obtaining a paper copy of his or her Form W-2 and whether or not the reque
 paper statement is treated as a withdrawal of his or her consent to receiving his or her Form W-2 electronically.
- The employee must be notified about how to withdraw a consent and the effective date and manner by which the employer will co
 withdrawn consent. The employee must also be notified that the withdrawn consent doesn't apply to the previously issued Forms!
- The employee must be informed about any conditions under which electronic Forms W-2 will no longer be furnished (for example, termination of employment).
- The employee must be informed of any procedures for updating his or her contact information that enables the employer to provid electronic Forms W-2.
- · The employer must notify the employee of any changes to the employer's contact information.

Display W-2 in ESS – Don't Print (a paper W-2)

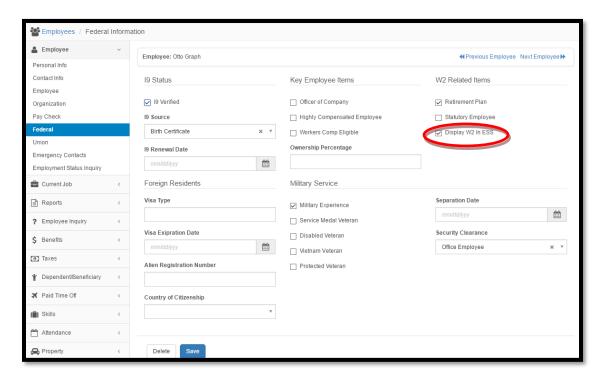
The check box on the Employee's Federal screen titled "Display W2 in ESS" determines if the employee will receive a printed W-2 form or will receive an Electronic W-2 in ESS.

Employees who opt for ESS W-2s will not receive a printed W-2. They will log into their ESS account to view and print their W-2.

If you have employees who have opted out of electronic W-2s, you'll need to <u>uncheck</u> the box option on the Employee's Federal screen titled "Display W2in ESS" If NOT checked, the employee will NOT see their W-2 in ESS and their W2 will print to paper in the W2 process. Thus, you will want this box checked for all employees, except those that do not give permission to upload their W2 to ESS. Contact your support rep for a script that will check the box for all employees, then you will manual visit each employees that doesn't give permission.



PATH: Human Resources, Employees, Employees, Federal





PATH: Reports, Government Reporting, W-2, ESS

To Export the W-2 file to ESS, click the Export W-2's link.

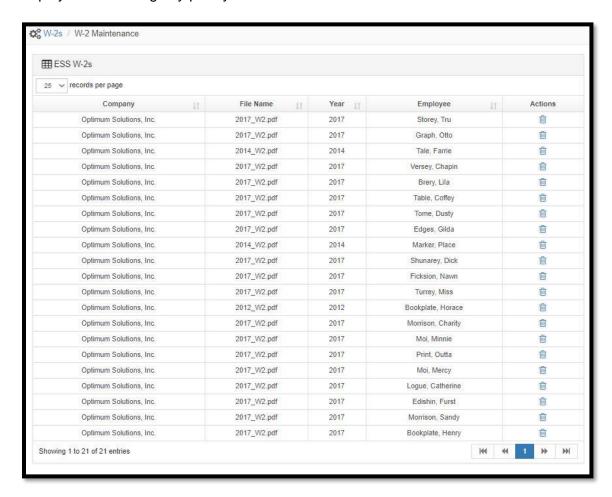


Important Note: If manually adding a W-2 for employees not in Optimum, or who do not have wages such as retirees, the system will not push out the W-2 to ESS. You will get a message listing those employees at the end of the process.

After exporting the file out to ESS, you should review the list of employees in case some do not have an ESS account and/or have withdrawn their consent to publish. This will be done in ESS Maintenance.

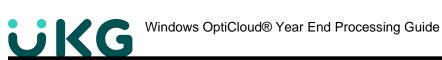


Clicking ESS W-2 Maintenance will display a form as shown below. Employees can be selected and removed. When removed, employees will no longer have access to their W-2 in Suite Web, and if the Federal Screen, "Display W2 In ESS" is checked, they will not have a printed copy either. Notice that in the screen below that multiple years are showing. Again, refer the regulations above in that you would need to inform the employee if removing any prior year form access.

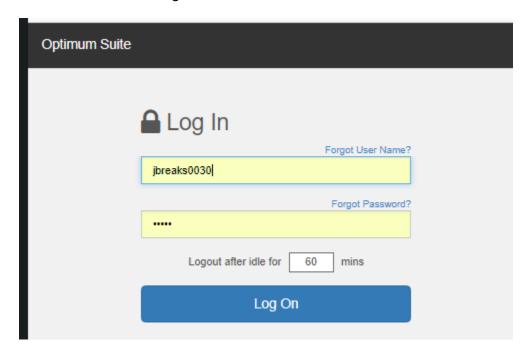


Questions from prior webinars:

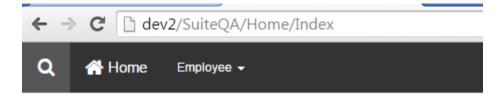
- Q. If an employee is not registered for ESS, do you have to remove them from the upload list? A. Yes
- Q. How do we track who wants the W2 in ESS or Not? A. You need to get a signed form from all who want it and those that don't. Remove those that don't want the ESS W-2 from the ESS maintenance screen. (Also uncheck the box on the Employees Federal screen "W2 via ESS Don't Print" as stated above).
- Q. Does the form need to be filled out every year? A. Yes.
- Q. What do you do if the employee wants a copy of the W2? A. You can recreate
 the W-2 Work File and print a copy for them OR if you have saved the PDF when
 printing the W-2s, and checked the Override Print All W2's (Including ESS
 Employees), you can print the W2 from the PDF document.



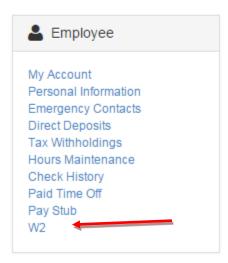
To view the records, Login to Web.

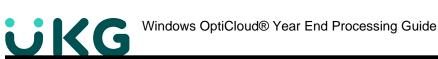


Click Reports, then W2.

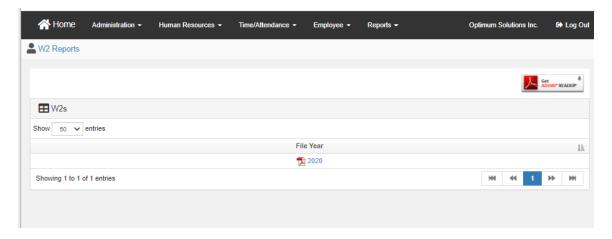




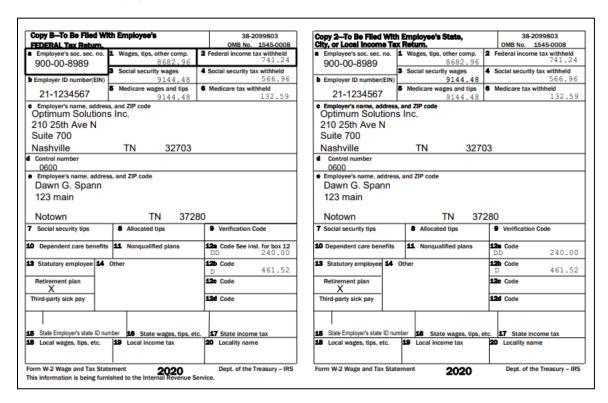




Click the File Year



The W-2 will display.



Employee can print and/or save using their browser.



Step 7: Filing W-2's

Filing W-2s is simple with Optimum. There are 2 ways to file your W-2s with the government. You can **mail in paper copies** for each employee, OR you can **file electronically** using an EFW2 file. These rules are constantly changing. Check your state for current requirements.

- Employers with 250 employees must report W-2 wages to the Social Security Administration using the EFW2 format.
- Employers with fewer than 250 employees are encouraged to report using EFW2, but they will not be penalized for filing paper copies.

You should retain a copy of the data you send to SSA for a minimum of four years in case you should need to recreate it. With Optimum, you can recreate the W-2 Work File from History anytime. If you make changes to the Work File (outside of what is in Optimum history), then you should save the Work File by locking it.

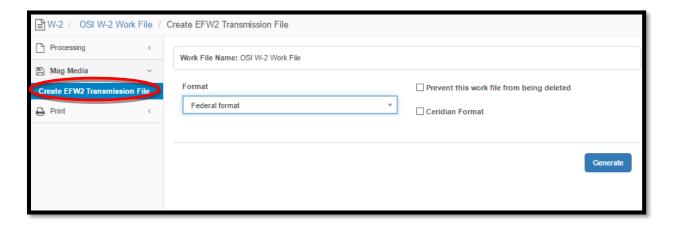
If you file EFW2 data, DO NOT file paper W-2 forms containing the same data.

Refer to the instructions offered by the SSA for further filing information. https://www.ssa.gov/employer/

Filing W-2s Electronically with EFW2

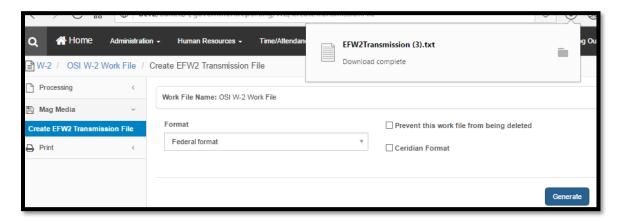
PATH: Reports, Government Reporting, W-2

- 1. Click on "Mag Media" from the Menu Bar
 - Choose Create EFW2 Transmission File

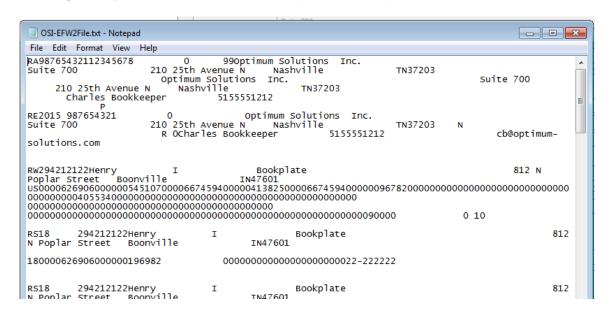




- 2. Select Federal Format in the drop down box.
 - You prepare your state electronic file in this same manner.
 - Note All states are listed in the drop down. States will either generate in their own unique format, or if none is defined, the output file will be the same as the federal file. Either way, it will be in the correct format for your state.
 - Note about Local electronic filing:
 - If the local does not accept the state/federal format, select the local dropdown from the list.
 - You can lock the file in order to keep it from being deleted accidently. Check the box next to "Prevent this Work File from being Deleted" When a file is locked, you cannot edit either. To unlock it, you will have to create the file again.
 - Click Generate
- File will download to your downloads folder



4. Navigate to your downloads folder and open with Notepad. The file will look like this.





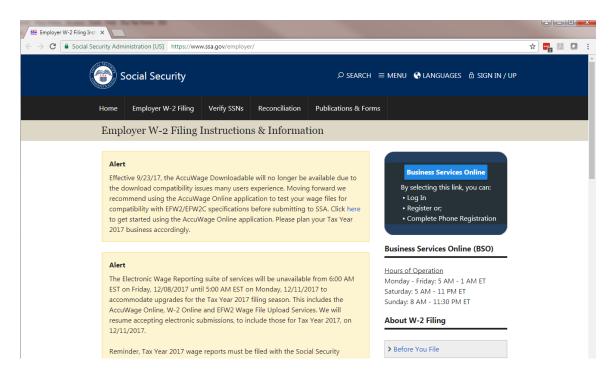
. Once the EFW2 has been generated and saved, you are ready to verify and upload the file to the government

Note that if the area is "grayed out", it is locked because you selected to "prevent the work file from being deleted." If you need to edit, create the EFW2 file and do not lock it.

There is also an **EFW2 Truncated Data Report** that shows all employees that have addresses that were truncated in the EFW2 file. *This is a custom report for a specific customer. It doesn't matter if the address is truncated to the IRS.*

Step 8: Verify Data and Format of the EFW2 File

- 1. Before filing the EFW2 with the government, you'll need to test it with AccuWage. AccuWage is no longer be a download program due to compatibility issues. Instead AccuWage Online is available.
 - You will run the file through a program that will test the file for you and extract any errors you may need to correct.
- AccuWage Online 2019 is available at https://www.ssa.gov/employer/accuwage/index.html



You will need to log In to the Business Services Online to run AccuWage Online using your specific login and password. Refer to the AccuWage Online Help Guide for further steps in testing your file.

Submitting your File to the Social Security Administration

Submitting your file will require logging into the SSA Business Services Online website and uploading the file from your computer.

You must first obtain a PIN/PASSWORD from the Social Security Administration before submitting your file. Go to www.ssa.gov/bso to register.

If you received a PIN last year, you may use that PIN indefinitely, as long as you change your password every 90 days. This PDF provides some helpful documentation including what to do if you forgot your password.

https://www.ssa.gov/employer/bsoregug.pdf



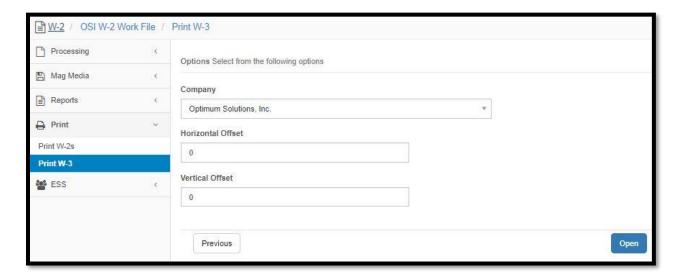
Step 9: Filing W-2s by Mail

Filing paper W-2s and the W-3 may not be completely old fashioned. If you have fewer than 250 employees, it may be easier for you. However, you are encouraged to file electronically if you can. These rules are constantly changing so check the IRS guidelines and your state for current requirements.

Printing a W-3 Transmittal form for filing paper copies with the IRS is pretty simple.. Note: this is not needed if filing electronically.

PATH: Reports, Government Reporting, W-2> Print W-3

1.





3. The print preview will show you the W-3 to be printed on the RED Federal copy of the

Note that <u>you do not need to order</u> the W-3 form from <u>www.Taxformsusa.com</u>. Several W-3 forms will be included with your order complimentary.

Click Print

18		681560.72	76584.15
	98-7654321	706988.57	43833.32
Optimum Solutions Inc		706988.57	10251.32
210 25th Avenue North		0.00	0.00
Nashville	TN 37203		380.00
		0.00	27517.01
x			
681624.72	24474.66	319152.97	1559.55
Charles Bookkeeper		615 555 1212	

This example is of a completed W-3 Transmittal form.

33333 a Control number For Official OMB No. 15		
Kind of Payer (Check one) (Che	None apply 501c n	sick pay (Check if applicable)
c Total number of Forms W-2	1 Wages, tips, other compensation 681560.72	2 Federal income tax withheld 76584.15
e Employer identification number (EIN) 98-7654321	3 Social security wages 706988.57	4 Social security tax withheld 43833.32
f Employer's name Optimum Solutions Inc	5 Medicare wages and tips 706988.57	6 Medicare tax withheld 10251.32
210 25th Avenue North	7 Social security tips 0.00	8 Allocated tips 0.00
Nashville TN 37203	9	10 Dependent care benefits 380.00
g Employer's address and ZIP code	11 Nonqualified plans 0.00	12a Deferred compensation 27517.03
h Other EIN used this year	13 For third-party sick pay use only	12b
15 State X ^{Employer's} state ID number	14 Income tax withheld by payer of third-pa	rty sick pay
16 State wages, tips, etc. 681624.72 17 State income tax 74.66	18 Local wages, tips, etc. 319152.97	, 19 Local income tax 1559.55
Employ@hartes Bookkeeper	Employer's telephone number 615 555 1212	For Official Use Only
Employer's fax number	Employer's email address	

Form W-3 Transmittal of Wage and Tax Statements

Internal Revenue Service

Send this entire page with the entire Copy A page of Form(s) W-2 to the Social Security Administration (SSA). Photocopies are not acceptable. Do not send Form W-3 if you filed electronically with the SSA. Do not send any payment (cash, checks, money orders, etc.) with Forms W-2 and W-3.

Reminde

Separate instructions. See the 2016 General Instructions for Forms W-2 and W-3 for information on completing this form. Do not file Form W-3 for Form(s) W-2 that were submitted electronically to the SSA.

Purpose of Form

A Form W-3 Transmittal is completed only when paper Copy A of Form(s) W-2, Wage and Tax Statement, is being filed. Do not file Form W-3 alone. All paper forms **must** comply with IRS standards and be machine readable. Photocopies are **not** acceptable. Use a Form W-3 even if only one paper Form W-2 is being filed. Make sure both the Form W-3 and Form(s) W-2 show the correct tax year and Employer Identification Number (EIN). Make a copy of this form and keep it with Copy D (For Employer) of Form(s) W-2 for your records. The IRS recommends retaining copies of these forms for four years.

E-Filing

The SSA strongly suggests employers report Form W-3 and Forms W-2 Copy A electronically instead of on paper. The SSA provides two free e-filing options on its Business Services Online (BSO) website:

- \bullet W-2 Online. Use fill-in forms to create, save, print, and submit up to 50 Forms W-2 at a time to the SSA.
- File Upload. Upload wage files to the SSA you have created using payroll or tax software that formats the files according to the SSA's Specifications for Filing Forms W-2 Electronically (EFW2).

W-2 Online fill-in forms or file uploads will be on time if submitted by January 31, 2017. For more information, go to www.socialsecurity.gov/employer. First time filers, select "Go to Register", returning filers select "Go To Log In."

When To File

Mail Form W-3 with Copy A of Form(s) W-2 by January 31, 2017.

Where To File Paper Forms

Send this entire page with the entire Copy A page of Form(s) W-2 to:

Social Security Administration Data Operations Center Wilkes-Barre, PA 18769-0001

Note: If you use "Certified Mail" to file, change the ZIP code to "18769-0002." If you use an IRS-approved private delivery service, add "ATTN: W-2 Process, 1150 E. Mountain Dr." to the address and change the ZIP code to "18702-7997." See Publication 15 (Circular E), Employer's Tax Guide, for a list of IRS-approved private delivery services.

BW3 NTF 2580100

For Privacy Act and Paperwork Reduction Act Notice, see the separate instructions.



This completes the W-2 Filing selection of the Year End Processing Guide.

Other Resources

Other Resources

Optimum HRIS – www.optimumhris.com

Optimum Customer Support – http://support.optimum-solutions.com

Current Year End Payroll and Tax Updates - https://support.optimum-solutions.com/suite-web-and-opticloud-year-end-processing-guides/ --look for this document link below the video link.

American Payroll Association - www.americanpayroll.org

Social Security Administration - www.ssa.gov/employer http://www.ssa.gov/employer/ssnv.htm

Social Security Accuwage - http://www.ssa.gov/employer/accuwage/

SSA BSO and register - www.socialsecurity.gov/bso/bsowelcome.htm.

Employer Reporting Assistance - http://www.ssa.gov/employer/empcontacts.htm

BSO Technical Assistance - www.socialsecurity.gov/bso/bsowelcome.htm

Telephone: 1-888-772-2970, Fax: 1-410-597-0237

E-mail - bso.support@ssa.gov

General Information - For information about Social Security programs and benefits

1-800-772-1213 (toll free)

Monday - Friday

7:00 a.m. to 7:00 p.m. Eastern time

For TDD/TTY, call 1-800-325-0778 (toll free)

Internal Revenue Service - www.irs.gov

Tax Forms - www.taxformsusa.com

Affordable Care Act – http://www.irs.gov/Affordable-Care-Act/Employers

IRS Tax Calendar for Businesses and Self-Employed -

https://www.irs.gov/Businesses/Small-Businesses-&-Self-Employed/IRS-Tax-Calendar-for-Businesses-and-Self-Employed

Additional W2-W3 Information

https://www.irs.gov/pub/irs-pdf/fw2.pdf