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Logics 2022 Q4 Release Notes

The items below are released as fixes or features as part of the products listed below. The release will be effective close of business October 3, 2022.

Cash Collections Build

New Features

N/A

Bugs

Item #	Subject	Description
360	Issue with batch information display	Occasionally when they go into a batch the wrong batch information is displayed. This information seems to flash up, but then is usually overwritten by the correct info.
374	Cut Off for Non Payment Amount needs to show as arrears	Added option to show minimum for reconnect next to the status for utility accounts in IA-CUTOFF status. Requires setting new configuration setting CC_ShowMinimumForReconnect to 1 and database configuration to enable.
375	Very slow display of pdf for draft batch	Created a new distribution report the new report is used or the old Logi report is used is controlled by the Eagle - System Configuration - Reports - UseLogiPDFExport setting. Checked = old Logi report, Unchecked = new PDF report.
409	Status on collections screen	Created a setting to allow customers to color code the status code for all accounts.
415	5th endorsement line for Check Endorsement	Ceed the endorsement of checks to include our bank account # at the very bottom: currently, the endorsement is displaying 5 lines in the setup but only 4 are printing.

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Financial Management Build

New Features

Item #	Subject	Description
779	Purchase Order, do not allow inventory if inactive. Also correct search from Purchase Order detail - Status shows Active but it shows all.	Display a message in Purchase Order entry if an inventory item is not in an active status and added corrections for the inventory item lookup.
780	Inventory Transactions, have all transactions check against inactive item status.	A message that the item was inactive and to give the option to the user to set the status to active come up for each transaction type.
783	Inventory update to GL Journal - Update more information to description or reference.	Changes have been made to populate the reference field with the po number and vendor number. A flag, Include Item Description in Journal Detail Description, has been added to system settings. If true, the item description is appended to the detail description in the journal. If false, the detail description remains as it was.
787	Add parameter to require ship to access for Purchase Order Edit/Update	Add parameter to require ship to access for Purchase Order Edit/Update. Only include if Ship To's checked in security group. Added Ship To, to report and corrected Project on report.
789	Add a parameter to System Console Security Group to require Purchase Order for Invoice Entry	Would like to add a checkbox to the security group screen (AP-Bills) - require Purchase Order for Entry.
797	Inventory - Allow security settings for read only on Items (have workflow like Vendor)	If a user has Inventory Item checked but Maintain Inventory is unchecked, read only access to Inventory should be the result. Currently it does not allow access to Item. if Maintain is checked the have the ability to modify.
863	Add option to print reference on the Inventory Transaction Report	Add option to report and if chosen, print reference on report on second line under Trans Type

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Bugs

Item #	Subject	Description
717	Export Expense Budget - Current Year	Getting error when attempting to export the expense budget and get the totals for the current year budget and the prior year actual.
773	Add inventory transaction view to custom reports	Custom reports currently has an option for Inventory Items but not transactions
774	Inventory - Item's History, Paging not working after Sort by Headers	Clicking any header (Date, Transaction, Batch, Location, etc.) will sort each column. If the customer then chooses "Next" to view the following pages of history, it just refreshes the first page.
829	Problem with Encumbrance EOY rollover	Fix issue of all purchase orders being liquidated in Year End Liquidation rather than just the ones that were selected to be liquidated.
837	Error in AP Bath update	Need fail-and-retry in AP Batch update if it happens to error on duplicate DetailTransactionID
838	Check reprint missing invoices	Missing 2 invoices that are listed on page two of the bottom section.
841	Propane Sales - GL Error	Cash Collections propane sales have been making the wrong GL entry.
843	Bank reconciliation - cleared date not getting updated	Issue with cleareddated in depositscleared not being updated when deposits are cleared.
846	Prevent user adding bank statement when one exists	Display message to user when adding a bank statement and one already exists for that accounting month
847	Fund listing in custom reports	Add option for fund listing in custom reports
856	Purchase Order number not showing on Warrant report	If we enter a Purchase Order Number when entering bills, the Purchase Order Number does not appear on the Warrant Report.
863	Add option to print reference on the Inventory Transaction Report	Add option to report and if chosen, print reference on report on second line under Trans Type
864	When Approving/Updating inventory transaction batch show message if item has negative quantity	Inventory Transaction Batches - errors are given during update but approve does not - Location Quantity cannot be negative, but the inventory is already updated. from service order.
870	Show bank account on edit batch	Can select the bank account on the Invoice batch header record but it disappears if you exit and want to display it again

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Item #	Subject	Description
871	Budget Module CYR Original, do not overwrite locked staged budget amounts with detail line budget amounts	When departments are entering their budgets in the requested columns and it requires detail, it zeroes out the CYR Original Budget column even though it's been blocked.
876	Check amount issue when check is over a million	Check is printing as three million thousand.
879	Inventory error when quantity is blank on inventory adjustment transaction	The section of code it failed because the quantity entered was blank, making a change that if it does happen to be blank to treat as if zero.
887	System error when attempting to work on Budgets	Records in the GeneralLedgerAccount table to have the deptmentcode as 0202 rather than .0202 and deleted the .0202 records out of the department table.
890	Warrant Report not exporting to Excel correctly	The PDF report appears to be complete, however when I export to Excel, data is missing.

Fixed Asset Management Build

New Features

N/A

Bugs

Item #	Subject	Description
22	Issue putting correct date for deleted assets.	Use PropertyStatusDate on FA Deletes report if populated

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Revenue Management Build

New Features

Item #	Subject	Description
244	Check for unlinked down payments at invoice batch update	When updating an invoice batch, verify that there are not invoices from service applications with remaining down payments not yet linked to the invoices. If there are, show a list of the invoices that need down payments linked and do not continue with the update.

Bugs

Item #	Subject	Description
278	All customers with invoices showed error on view mode for a day or so and then it stopped.	Fix error on unposted payments with tab in link column and handle possible commas in CCtrans.Link
284	Fix schedule status change on positive payment adjustment	Did an adjustment to customer but the installment amount is not correct.
287	RM journals all have 1 as Journal Number	Remove GL export from adjustment update transaction code

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Utility Management Build

New Features

Item #	Subject	Description
1146	Add auto search to Service Applications if an applicant is entered and there is a match in the system	If an applicant is entered without a customer number, auto search to find if there are other accounts with this social security number and if so, display a grid of customers and allow them to choose it for the application at that point prior to saving.
1207	Disable Down Payment on Service Application fees if invoice updated	Follow the Service Application to the Service Order to RM and if RM batch that contains the Service Order has a billed status (status of 8 on file), then have down payment fee as read only. do not allow entry.
1383	Add Tax Formula Type	Add a formula type to allow overriding tax calculations for a specific tax type in billing

Bugs

Item #	Subject	Description
511	Voiding Service Order does not remove inventory from allocated	Mark Service Order inventory voided with status 10 and remove from allocated when Service Order is voided
672	Add Asset Cost to Accounts with Assets Custom Report View	Adding cost field to Asset console for Custom Reports to Track Inventory and Fixed Asset Related Information
1293	Misspelled word in the Transaction window of Reading batch	Client pointed out a misspelled word when he was troubleshooting in a transaction in the reading batch- in the red warning looks like it should be Exists not Exits.
1358	Add Bill Charge Formula for Meter Size	Add charge amount to meter size table.
1363	Service Order won't update due to revenue class code of 2 characters	Standardize RevenueClassCode to 2 characters in all tables.
1364	Deadlock error in Account Edit Mode	Add index to improve performance of view recent update.
1377	Not showing all services on the account search screen	Fix services array update behavior in Service Orders
1386	Not showing all services on the account search screen	Rewrote the services array on all accounts using new logic.

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Item #	Subject	Description
1392	Service Order window is cutting off half the window	Fix Pane sizing on services/service asset steps in Service Order update
1396	Viewing issue- scroll to see screen	Fix services grid displays below screen on return from svc
1405	Service Order view issue	Fix grid displays below on return to page - multiple pages
1421	Need new pdf pages for Aging by Service & Aging by Accounts reports	New PDF pages for Aging by Service & Aging by Accounts reports
1440	Refund Checks show names print out	Format Account Name First Last for Refund Check Invoices
1442	Report request, add options for 200, 500, and 1000 to Top Users Listing	Top Users Listing - can we add a high number of accounts to Show. Currently the options are 20, 25, 50, 100.
1449	Link Deposit added to Service Application to account if Service Orders updated already	Deposits Not Showing On A Few Accounts from a Cash Collections Batch Multi-Pay for Service Applications
1450	Report Payment Totals by Rate Code	Need a report Payment Totals by Rate Code, like Payment Totals by Billing Group.
1451	reactivate landlord issue	Default billable to true on reactivate LL just like reactivate
1455	Billing Register totals truncating	Billing register and the last page showing the totals, one column is truncating.
1461	Usage Chart performance	Change usage chart max size on asset view/edit to 600 pixels and limit all usage charts to the most recent four years of usage.
1479	Create report for ElectriCities	Using the Query for generating the ElectriCities data create a standard report so that they can export the data to Excel.
1490	System Modification to allow later date when using Purchased On field	Allow dates back to 1950 in Asset Purchased On field
1502	Additive/multiplier on IR or IC services showing as "-1" on accounts.	Remove AdditiveMultiplier handling from Asset type Service Orders

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Online Bill Payment

New Features

N/A

Bugs

Item #	Subject	Description
140	Bug with allowing e-check autopay set up	Discovered an account that was set up in Auto Pay with an e-checking account.
154	Mobile Site Issue	When trying to deactivate a card for autopay, customers cannot see the second screen to choose yes or no unless they turn their phone sideways.
299	tender with no receipt/transaction	Had a payment in BluePay that wasn't in Cash Collections batch. They manually added the payment to the batch, but then their reports didn't match. Found a tender and receipt for missing receipt, but no cctrans record.

Logics Reports Build

Changes made to Reports are described in the associated product changes.