Logics 2022 Q3 Release Notes

The items below are released as fixes or features as part of the products listed below. The release will be effective close of business July 1, 2022.

Cash Collections Build

New Features

Bugs

Item #	Subject	Description
35	Receipt error when selling at employee discount price.	When selling inventory items to an employee at the employee price the receipt shows the correct total; however, it does not show the correct price on the line items on the receipt so the individual subtotals are incorrect for each inventory item.
118	Printing distribution report after distributing batch is pulling up an error.	Clicking on the print button after distribution is pulling up an error.
296	Client wants to turn off MICR on receipt printer.	Client did the update and is working off of Chrome. The Receipt printer is printing fine, but they get the message to use the MICR.
301	Receipts are different for Payment Code 20.	Customer's Name and the description written in the "Other" space does not printing on the customer's receipt.
303	Getting "Error Printing Report" when printing distribution report.	When client distributes a batch, and clicked Print Report at the end of the distribution, she is getting an "Error Printing Report" error on the window.
305	Payment printed multiple times on Payment Edit List.	Multiple lines repeated several times, the total of the batch was correct and didn't reflect the multiple lines.
310	Paymentus Import file.	Getting Microsoft VBScript runtime error '800a0009' Subscript out of range: 'fIndex' error when attempting to import the Paymentus import file.
311	Miscellaneous characters appearing on monitor screen, looks like functioning scripts on their collections screen when taking a payment.	In collections, when go to take a payment depending on screen size is how much you can actually see but the smallest screen size it is "false; } function fnLeaveCheckNumber() ...."

318	Regular Full Receipt Printing.	The option to print the customer receipt, it would only print the merchant copy out, and then we could PRINT or FINISH the transaction.
320	Can't print receipt since update.	Using IE then are unable to print receipts since they were updated. They have an older receipt printer. If they go to wizard they are able to reprint a receipt.
325	Printing not working on network Epson receipt printer.	Printing not working on network Epson receipt printer after cash collection update.
328	Can't print receipt from Search page.	When clicking the Print button from the Search page nothing happens.
339	Alert customer comments popping up in collections.	All comment alert types pop up in collections now, not just the alerts marked for cashier.
340	Credit Cards are being process but not showing in Chrome.	Found an issue in the javascript printing for the H6000V which would exit the receipt after printing the slip before printing the receipt.
352	Tax bills not scanning.	When scanning a tax bill to post the payment geting the message - Data Warning, Server Error, Formatted Response Not Returned.
374	Cut Off for Non Payment Amount needs to show as arrears.	Cutoff adjustments are generated right after billing. Customer wants to see the arrears amount in cash collection including the Fee.

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Financial Management Build

New Features

Item #	Subject	Description
730	Change to warrant report - add batch number range option.	Modify the warrant report to have the option to pick a range of vouchers.

Bugs

Item #	Subject	Description
692	Budget Report - If choose Dept Summary and Break/Sort by Category Code, correct sorting.	If choose Dept Summary and Break/Sort by Category Code, provide sorting option for Dept/Category or Category/Dept
700	Flag inventory item record deleted rather than physically deleting record from ItemMaster.	Mark the inventory item as deleted as opposed to actually deleting the item from the datbase table.
706	If two invoices for a vendor net to zero can't move off Select Invoices step.	Protect against apostophes in vendor names causing the field to trubcate.
719	Add a check for revert receipt to not allow a negative number.	Add check to ensure that a revert reciipt will not allow a negative number.
723	Correction for bank reconciliation cleared deposits grid.	When clearing, journals in the grid for the month of the statement. And when it is showing ones that have been cleared query is picking up journals with a journal date on or before the statement date.
728	Custom report check listing report not including all voided checks.	Custom report does not include all Voided checks.
734	Bank statement cleared checks/deposits not printing.	Protected the bank statement description so that it can contain apostrophes.
736	Get Next Journal Number logics is different in different applications that write journals.	Standardize logic in Phoenix/Eagle/Condor/Collections to use a common sql function to get the NextJournalNumber.
738	Vendor Payment Details show wrong bank for purchase card payment.	Purchase Card batch was entered to one bank, account - FC - Checking, but in vendor history payment details shows bank account of another.

	751	Detail on Check with continuation sheet not correct	Modify sorting for invoices in check writing invoice grid and on check stubs/continuation sheets.
	755	Account description in recurring journal does not match description in COA.	The description was being pulled from the first record in the GL Account table, changed to pull current record.
	771	Issue when unclearing a partially cleared deposit.	When a cleared amount is entered and either fully or 'overclears' a deposit and the trans shows in the Cleared list. Then if you unclear the transaction the amounts don't match.
	776	The summary for year to date transactions needs to reflect history.	The summary for the year to date transactions need to reflect history for both the view and edit modes.
	798	Edit/Reverse journal fails if journal has detail record with null detail description.	Issue when a NULL is stored in the detail description. Changed code to populate detaile description with blank character to prevent this being an issue.

Fixed Asset Management Build

No changes.

Revenue Management Build

New Features

Item #	Subject	Description
213	**Need End of Month Reports in RM Similar to UM EOM Reporting.**	Created end of month reports for RM like those in UM.

Bugs

Item #	Subject	Description
95	Fix Invoice void errors if no associated PA.	Void Invoice produces ab error if no Payment Arrangement exists for the Invoice.
165	Show custom service data in adjustment selection grid.	Allow for additional detail to be displayed in the adjustment selection grid to assist with identifying the correct item.
178	Make the Payment Priority in RM Similar to UM	Add PrimaryDistributionOrder to Rate Sched & Adj.
245	Fix Add Attachment on Customer does not work in Chrome.	In Chrome when you click on Add Attachment nothing is displayed. In IE the Add New Attachment box is displayed.

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Utility Management Build

New Features

Item #	Subject	Description
624	Add Active flag to rate.	Rate Combo boxes will include active rates and the currently set rate if any. Thus, you will be able to keep an existing inactive rate but not select one if it is not the current value.

Bugs

Item #	Subject	Description
97	SA field spacing is too great in Chrome	Need to remove hard coded newlines and address with css.
239	Change Out Asset on Landlord Account from Change-Out SO.	When a meter is changed out on an account with an associated landlord the meter needs to be changed out on both.
936	Fix prev reads call in UBvwTemplateSOServiceAsset.	Add Service Start Date and Multiple Previous Readings to Service Order Templates
1060	Write reading to account history on add asset.	Reads not showing up in history of account when changes are made through SOs.
1081	Add MAS 90 GL export format.	Add a MAS 90 export format to the system.
1108	GL Entry for Credit Redistribution Journal Creation.	Zero value GL entries created for Credit Redistribution Journal Creation.
1161	Index out of range Error when trying to page through assets on a service.	When trying to page through Assets under service, receiving this error:" Index was out of range. Must be non-negative and less than the size of the collection."
1182	Add 'Show Comments of Low Priority' option for Delinquent Accounts Listing.	Add the ability to show comments of low priority as an option for Delinquent Accounts Listing.
1190	Attachment not working on SO	When attempting to add an attachment to a Service Order nothing happens.
1205	Billing group deleted.	Don't allow deleting billing group used in billing/adjustment batch.
1211	Show dialog with null asset info for usage calc in SO entry.	Service Asset save on SO errors if Asset values needed for Usage calculation are null
1212	Pull NumberDials from asset if null on SO in usage calc in SO.	Asset Based SOs must be voided and reentered if Number of Dials is null

1215	Need report for rate study.	Created Consumption Analysis Report for rate study.
1233	Error updating billing batch.	Fix Bill/Adj update errors when no Phoenix DB installed.
1236	System is running very slow/freezing- when printing SO's meter information is not printing on them.	Modified a table value function used by the UBvwSOServiceAsset query (which gets service asset data for SO prints) so that query is no longer running > 1.5 min.
1241	Refunds not exporting to AP.	Fix Refund Invoice Batch fails if Fund is null on bank account.
1248	Journal Numbers larger than 7 digits are written to Journal table in FM in scientific notation.	There was a cast to double in Eagle that was occurring for customers with journal numbers in the millions. This has been standardized throuought the system.
1249	Accounts pulled in to refund check batch in error.	Fix incorrect current balance calc in refund check batch create.
1250	Issue with Rate Consumption report.	FK_UBRate added to UBServiceRCA table.
1260	Misaligned items on fees page in Chrome	Items don't lineup properly on the fees screen.
1274	Add Mapping page in Asset maintenance.	Fixed the mapping page in the asset maintenance.
1287	Chrome/Edge display issue - Account Info>Contact.	It is very east to make errors while inputting information on the Account when the cells and their title do not align.
1303	Formula validation times out on step units check for updated bills.	Fix formula maintenance check for updated bills times out.
1304	System allows user to delete a landlord currently associated with one or more locations.	Don't allow deleting a landlord associated with a location.
1309	Service Order Error "Ambiguous column name 'active'"	Fix Service Order Error "Ambiguous column name 'active'".
1312	Add budget dates and cutoff flags to custom reports.	Want to update all of our budget customers at one time versus individual which was how we had done in the past.
1313	Chrome issue with timepicker	Can't click on clock by date fields, pop ups are allowed.
1320	Add Validation of Account & Tenant values on Renumber Account	If the account number displays as 0.00 -1, the system will not allow it to be renumbered.
1323	Modify UBvwReadingExport to hande special case previous reads and to create backflow batches for active schedules.	The prev read does show in the reading batch. The service-asset view on the account does show a reading of 0.

1331	Register ID number field is Blank when export the Exception Report to Excel.	When selecting CSV or Excel and select export all fields - export. The register ID field is blank.
1343	Cut off accounts did not draft last bill.	Add flag to include credit unposted adjustment amounts in draft recalculation.
1351	Readings Have Fractional Values After Estimate Missing Reads Tool Used With Reading Batches	Fix extimates create decimal reading when multiplier is not 1
1358	Add Bill Charge Formula type	Fee based on Meter Size as a Fee added to Water Billing charges. Accounts with Multiple Meters and this fee need to be added for each Service Asset or meter on the Water Service.
1359	System allows creating duplicate adjustment codes	Adjustment Code maintenance should now allow a code to be created if there already exists and adjustment code with the same code value.

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Online Bill Payment

New Features

Item #	Subject	Description
119	eCheck batch setting.	Allow customers to set the close out the batch for the day at a selected time and have a new ACH batch start immediately after.

Bugs

Item #	Subject	Description
109	Past Due Issue on OLBP.	OLBP not displaying all fees due in a past due situation.
140	Bug with allowing e-check autopay set up.	Found accounts that were set up in Auto Pay with an e-checking account.
143	Draft Payment Message on OLBP bill notification.	Bill notifications not displaying the "please do not pay being drafted" message for customers on Draft Payments.

Logics Reports Build

Changes made to Reports are described in the associated product changes.