

## Company Quick Facts

- HQ in Northfield, NJ
- Satellite offices in Raleigh, NC & Albany, NY
- Sole focus on local governments since 1991, founded in 1972
- 1,200+ local government MCSJ ERP customers
- Industry leading 99% customer retention
- 154 full time employees, 121 (78%) dedicated to customer support and development
- Acquired Logics in 2019

## Solutions Overview

### Cloud Hosting Option

- Access from anywhere, anytime
- Most secure computing environment leveraging the latest technology
- Redundant data storage to 3 regional locations in the USA
- Efficient and cost effective, enhanced system performance
- 88% of city leaders in 2020 named the criticality of cloud as their most urgent priority

## Robust Features

- Common interface and functions among all modules
- Easy-to-use and learn new modules
- Integration eliminates duplicate entry, minimizes human error, and saves time
- Paperless processes and efficiencies powered by flexible workflow capacity
- One-click export of reports or data to Excel and other popular third-party products

## Transition Includes

- Project management and coordination, prior to & during the transition
- 3 years of data conversion standard (current and 2 prior years)
- Implementation services, including sufficient training and on-going support
- A designated Customer Success Manager

*Contact Shane Ireland to schedule a personalized demo and discuss the transition to MCSJ. You can reach Shane by using his contact information below.*

## 26 Seamlessly Integrated Modules

- Finance, Paperless Purchasing & A/P, Budgeting, Fixed Assets, Escrow, Inventory
- Tax Collection, Utility Billing, Work Orders, Payroll, HR, Employee Self Service, Permitting & Code Enforcement, Land Management
- Resident Self-Service, Citizen Engagement Portals, On-line payments, E-billing, E-purchasing
- Work Order, Requisition, Time & Attendance, My Town mobile apps (Apple/Droid)
- Document Management, Municipal Budget & Revenue Dashboard, FOIL tracker, Animal Licensing
- Each module has a built-in, easy-to-use custom report writer
- Custom reports can be saved and used as frequent as needed
- "Point in time" reporting across all products, allows re-running of any report for prior periods
- Drill down capacity in reports printed to the screen
- An audit trail is maintained that includes ID, date, and time of entry



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