

# Logics 2025 Q2 Release Notes

The items below are released as fixes or features as part of the products listed below. The release will be effective close of business July 1, 2025.

## Cash Collections Build

### New Features

N/A

### Bugs

Item	Subject	Description
743	Collections batch was updated twice. Created two journals.	A batch was mistakenly updated twice, causing duplicate entries. A code fix was implemented to prevent this issue from recurring.
746	Payment to invalid account	The issue involved a payment to a non-existent account, which should have been directed to tenant 98. A check was added to ensure account, service application, or invoice existence when creating or updating CCTrans rows.
763	Data Warning Message	The issue involved a "Formatted Response Not Returned" message due to database deadlocks on the CCTrans table. Query optimization was implemented by adding a filter to reduce query time to 0ms.

## Financial Management Build

### New Features

Item #	Subject	Description
1084	Account Information Detail Display - Add check number for AP/CD entries	The feature displays check numbers for AP invoices and transaction numbers for CD entries.
1576	When entering invoice detail show the difference between the Total Invoice Amount and the Total Invoice Detail Amount in the Invoice Statistics window	Added a line in the Invoice Statistics section on the left side of the window that shows when entering invoice detail the difference between the Total Invoice Amount and the Total Invoice Detail Amount.

## Bugs

Item #	Subject	Description
1617	Use ClosedXML.Excel for phoenix reports going to Excel	This is to allow the reports to come up as .xlsx rather than .xls and also to eliminate the warning 'The file format and extension of 'ReportName.xls' don't match. The file could be corrupted or unsafe. Unless you trust it's source, don't open it. Do you want to open it anyway?'
1633	Cannot Approve or Update JE.	The problem was caused by the "View Only" option overriding Approve and Update permissions for the user with admin rights. The fix involved a compiled code change to exclude the "View Only" option from overriding other permissions for this user.
1639	Bank Card Import - Input string is not in a correct format	The issue was caused by incorrect handling of quoted fields with embedded commas in the import file. Implemented a correction to handle fields enclosed in quotes
1640	Imported JE from Kronos giving an error.	Changes made to Journal Import to strip the beginning '1' from the gl account only when it is a simple account structure and coming from MCSJ.
1649	Issue with account lookup in Invoice Entry	The issue involved new accounts not appearing in the invoice detail entry lookup but visible in View Accounts. The problem was linked to the GLAccountSecurity table, which lacked records for new accounts and user access. Now updates to the GLAccountSecurity table will be made when new GL accounts are added.
1652	Lag in Processing after doing manual liquidation	A consistent 2-3 minute lag occurs during journal entry liquidation, the issue is not with journal entries but with Purchase Orders liquidation. A code change has been made that will prevent this recurring.
1658	Account duplicating on voucher	The issue involved a specific account duplicating on the voucher report for a batch. Two accounts had different descriptions from the Set Of Books, causing duplication. The view vw_VoucherPrintDetail was modified to include a condition for SetOfBooks status.
1662	Add a flag to the CustomReport record and have it logically delete the record instead of physically deleting the record.	If a custom report was deleted it could not be restored. The custom report record is now logically deleted rather than physically deleted making it possible for the custom report to be restored if needed.
1665	Bank reconciliation Issue - doesn't clear all of the check items	A code change has been made to correct an issue with bank reconciliation where not all checks were marked as cleared when clearing several checks at a time.

1668	Use Bank Card dates when processing AP invoice batch	When importing bank card file and selecting the bill batch option for the vendor batch, set vendor invoice due date the same as the bank card batch default date.
1669	Expenditure Statement - Account shows on PDF but not if run to excel	The issue was identified as a bug where accounts with an original budget amount were excluded in Excel if other columns were zero. The problem was related to the "Print Lines with Zero Amounts" and "Print Original Budget" settings in the report generation.
1680	Default to next bank statement date to be created rather than the system date when creating new bank statement	When creating a new bank statement for bank reconciliation it was currently defaulting to the system date and the current fiscal year and current fiscal month. Changed to default to the last day of the month and the fiscal year/month for the next month to be reconciled for the selected bank account instead.

## Fixed Asset Management Build

### New Features

N/A

### Bugs

N/A

## Revenue Management Build

### New Features

N/A

### Bugs

Item #	Subject	Description
512	Error viewing Adjustment Codes	This issue addresses a server error encountered when viewing adjustment code GLs. The error occurred with specific codes needed for tax bill adjustments.

## Utility Management Build

### New Features

Item #	Subject	Description
2920	Rewrite MMCO to improve automation and ease of use.	The MMCO task involves automating the handling of meter readings for assets that cannot be read monthly, requiring estimation. Changes include using existing asset data for change-outs and ensuring compatibility with multiple asset records in MMCO files. Additional items include confirming asset ID placements in RegisterID and ModelNumber fields and ensuring the MMCO handles asset changes as required.

### Bugs

946	Double reading batch	The issue involves the system creating two batches instead of one, potentially causing conflicts with electronic meter systems. A loading pane has been added to indicate processing and prevent multiple submissions.
1900	Input string was not in a correct format when updating reconnect SOs	The error occurs sporadically when updating Reconnect Service Orders from the calendar. The error is linked to a System.FormatException indicating an incorrect input string format during web request execution.
2838	Send sewer readings to another Utility	The issue involves setting up a custom report for sewer billing, ensuring consistent column headers and data types. The report handles compound/multiple meters and irrigation deduct meters, with specific configurations for each.
2925	Initial temporary password does not work.	Temporary passwords sent via email show "username or password incorrect" error until manually reset in the UI. Investigation focused on password timeout logic, which is set to 24 hours, and timing of email sends for affected clients. Email logs show password reset emails are sent promptly, but initial temporary passwords may be marked expired or invalid immediately. The root cause involved differences in how password change timestamps are set during initial create/convert versus reset. The code was fixed to ensure temporary passwords work correctly without manual intervention.
2934	Divide by Zero error on Service Asset grid in Account Maintenance.	The issue was caused by a zero multiplier in non-metered assets, leading to a divide by zero error. The view was modified to return null for previous readings if the multiplier is zero. The fix ensures no value appears in the "Reading" column for affected assets, resolving the error.

2937	Server error updating reading batch.	This ticket addresses a server error encountered when updating a reading batch due to a data truncation issue. The error occurs because the rate code exceeded the allowed character limit of 3. Updating the rate code should resolve the issue and allow reading updates and billing processes to proceed.
2938	Invalid column name 'RowID'. error in reading batch.	The error occurred when entering a reading of "0" in a batch, causing a server error. The issue was due to an outdated script for the view UBvwReadingCreateDetailWithException, which overwrote the current view.
2939	Add Transaction to Reading Batch saves unmultiplied usage.	When attempting to Add Transaction in the Reading batch and they enter the reading, it is not calculating the multiplier as it should.
2941	Custom Reports have blank column when exported to excel or csv.	The issue was identified as a dummy record count column appearing in exported reports. The reports "Sewer Readings per Asset" and "Sewer Usage - One Record" were resaved to remove the blank column. New reports will export correctly, but existing reports need resaving to apply the fix.
2942	Fix bank maintenance change/delete checking.	Changes to bank maintenance to prevent changing a bank number if the bank is referenced on accounts or current drafts prevented changing anything on the bank record if referenced.
2943	Error creating Telephony File.	The error occurred during Telephony File creation for multiple customers. The root cause was related to a recent .NET 4.8 runtime target framework change and server compatibility.
2954	Error in Comparative Usage report	The issue was a server error when running the Comparative Usage report for quarterly billing customers. The report logic was updated to use billing details instead of account history for more accurate comparisons.
2959	Newer Services don't appear in overpayment distribution.	Once you save the overpayment distribution once, and populate SYSDistribution, it does not have the ability to show services newly added to the system. Change it so it displays missing services after already saved services in the list of services for overpayment priority.
2967	Bill export issue	Client encountered an issue with their bill export file, specifically on row 8012, column 326. Modifications were made to the UBvwBillingDetailPrint and UBvwBillingDetailServiceAsset views to use stored multipliers for accurate previous reading calculations.

2972	Cannot create pdf from Deposit report.	This issue addresses a bug where users encounter a server error when attempting to create a PDF from the Deposit Register report with specific parameters. The issue occurs when a report date is included, but works with initial and ending deposit dates or system date. A patch was implemented to fix the issue.
3001	Fix bank maintenance error on no outstanding draft batch.	This issue addresses a bug encountered when editing bank information in the System Console, resulting in a format exception error. The error occurs when attempting to edit and save bank numbers when checking the ACH capable checkbox. The issue is due to a System.FormatException caused by a failed conversion from a string to a decimal.
3004	Fix services load slowly due to budget total calc.	This issue addresses a delay issue experienced by a client when accessing the Service tab in their software. The client reported a 12-15 second delay when accessing the Service tab, affecting all accounts and services. The offending stored procedure was optimized, reducing execution time from ~18 seconds to less than 1 second. Additional logic was added to skip unnecessary budget total calculations, enhancing future reliability.
3007	Fuel Adjustment Calculating Negative Charge.	<p>This was a billing issue where a customer's fuel adjustment (PCA) was incorrectly calculated as a negative charge instead of a positive one. Customer had a negative fuel adjustment (-\$5.10) due to negative solar usage (-1253), which should have been positive. The PCA factor calculation multiplies usage by a rate; negative usage led to a negative charge, causing confusion.</p> <p>It was decided that PCA should not apply when usage is negative (customer generated more energy than used). A code change was committed to allow requiring positive usage for PCA, returning zero if usage is negative.</p>
3016	Budget Totals Show Incorrectly on Service View Mode	In the service view general information it shows budget totals (amount billed, actual charges) and gets them from the UBAccountService record. Elsewhere we are calculating those values dynamically and not relying on the stored values which can be incorrect or stale. Changed this page to show totals the same way they are shown on the service edit mode general information page.
3020	Error creating Adjustment Batch after Credit Redistribution batch	This issue addresses an error encountered when creating an Adjustment Batch after a Credit Redistribution. The issue involved an error casting object types, specifically between "BLL credit distribution" and "BLL.refundcheck batch." Found an ArgumentOutOfRangeException related to ItemHierarchicalIndex during web request execution.
3023	Change route Number	This issue outlines a task to update routing numbers and ensure routes appear in the report listing.

3029	Create bill print that looks similar to Print Last Bill template.	Created another bill print template that will look similar to the existing Reprint Last bill format.
3038	Wrong year entered on a update bill batch	This issue addresses the issue of an incorrect year entered in a bill batch, which affected customer billing dates. The incorrect year 2026 was entered in a bill batch; it should have been 2025. The code has been changed to help prevent this from recurring.
3050	Add date and number units to rate inquiry	The rate inquiry always uses the rate schedule that would be used in a billing for the current date. Need to allow a user to enter the date for which to find a schedule, and fall back to current date if no date entered.
3051	Add Credit Redist option for Active Budget Credit Accounts	Added option to credit redistribution for active budget accounts with credit balances.
3052	Fix rate inquiry errors on tax formula	The issue involved errors in rate inquiry when using tax formulas, the problem was null values being passed into formula calculations.
3053	Reading in Batch errors on void and saves usage incorrectly.	The issue involved a server error when voiding assets, requiring a reading entry to void records. The void error was a benign bug with a workaround, while the usage calculation issue was more severe. The fix involved correcting the parameter order in the backend code, not the JavaScript.

## Online Bill Payment

### New Features

N/A

### Bugs

N/A

## Logics Reports Build

Changes made to individual Reports are described in the associated product changes.