Logics 2025 Q1 Release Notes

The items below are released as fixes or features as part of the products listed below. The release will be effective close of business April 1, 2025.

Cash Collections Build

New Features

N/A

Bugs

Item	Subject	Description
726	CC batch was updated twice created two journals	Customer updated CC Batch and a journal was created. The CC Batch was still showing as open, so they updated it again and another journal was created. Code has been added to check the batch status when batch reconcile, distribute or update is started. If the batch is already updated Collections will display an error message and prevent continuing the process.
729	Batch update created 2 journals	Batch shows two different journal numbers. Changed code to prevent creation of multiple journals.
733	Take Account Number off Endorsement	When endorsing checks, they only want "For Deposit Only" printed on the back of the check during endorsement, no account numbers, SA numbers or Inv. Numbers. Made this a setting CC_EndorseAddFirstPaymentInfo for the option to not print additional information on the endorsement.
735	Error Reconciling a batch	CC_Payment_UtilityFunctions.asp in the was missing the function WriteDebugLogB. Updated the code to ensure function is always available.
748	Logics network Printer issues	Updated to version epos-2.27.0.js file from the epos-2.14.0.js file.
749	Formatted Response Not Returned error when searching for accounts in cash collections	The cashier entered an account number without a tenant number. Neither account exists in the database, the Collections program was not able to find the lowest tenant number. The cashier should have received the error associated with DetailNotFoundError, instead of the Formatted Response Not Returned error. Made a change to the code to show the correct error when this happens.

Item	Subject	Description
752	Distribution error - Account Out of Balance	Add transaction block around UM delinquent update to prevent failing part way through updating an account. This is consistent with all other adjustment updates and bill update.

Financial Management Build

New Features

N/A

Bugs

Item #	Subject	Description
1520	Budget Export error	Changes made to Budget Export to improve performance and not give 504 Bad Gateway error.
1537	Inventory Sales - posting to GL accounts	There is not an option for the user to enter accounts for inventory columns, so instead InventorySalesAccountNumber and CostOfGoodsSoldAccountNumber are used from Cash Collections configuration. This causes a problem since Client needs different accounts used for both the CR & IN journals depending on the item. Cost of Goods GL Account and Inventory Sales GL Account fields have been added to Inventory Item Maintenance.
1550	GLDetail report not returning any data	Correction made in GL Detail report when GL Account security is not used.
1553	Issue when credit memo is deleted	The client had an issue when deleting an updated credit memo. The journal entry that was created does not look correct. Changes are made so that if an updated credit memo is deleted, the journal entries will be a debit to the expense account and a credit to the AP account rather than a negative credit to the expense account and a negative debit to the AP Account.
1554	Account Detail Grid is cutting off the Journal number	Client has a long journal number, and the number is getting cut off in the Account Detail Grid. The width for the Journal column in the Account Detail Grid has been increased.
1559	Purchase Order not displaying from Account Inquiry	When in Accounts - View Account Information and viewing the account details, some Purchase Orders are not displayed when View Purchase Order is selected on a Purchase Order journal transaction. Corrections made to be able to View Purchase Order.

Item #	Subject	Description
1564	Error when uploading IRIS 1099 CSV file	There were minor changes to the headers in the IRIS templates for 2025. Changes made to not give "The headers (column names) of the file uploaded must match the headers of the IRS provided template" error.
1577	Purchase Order account issue	The Purchase Order had an account but on the journal the account number is blank. Correction made in the selecting of the GL account number at creation of the PO journal.
1579	Need State ID to print on 1099	State ID had been briefly removed from printing on the 1099 and is now printing on the 1099 again.
1584	Year End Purchase Order Re-Encumber	All Purchase Orders with a status of Year End Liquidation show up in the Re-Encumber Purchase Order option, regardless of the Purchase Order issue date or when it was automatically liquidated. Changes made in the Year End - ReEncumber PO to display only purchase orders auto-liquidated in the prior year.
1603	Can attachments for Requisitions carry forward to Purchase Orders	Need to ensure the attachments that are added to the requisitions are also visible when the Purchase Order is created. The attachments do not show when viewing the detail of the Purchase Order once created. Changes made for attachments on requisitions to carry forward to the purchase order.
1604	In User Security - getting server error when marking FM Group to user inactive	Got a server error when setting the FM Group to User Inactive. Changes made in security maintenance to not give the 'Input string was not in a correct format' error when selecting the User Inactive option for the FM Group.
1608	Payroll Journal Export Import does not work properly if "." required	Changes made to support a "." period delimiter in the Payroll Journal Import.
1612	Journal Transaction Description seems to be limited to around 50 characters	When entering a Journal, in the "transaction description" field it only allows 50 characters. Changes made to increase the maximum length of the transaction description from 50 characters to 500 characters.
1619	Inventory transaction batch issue	Changes made to the Inventory Transaction Batch report to subtract rather than add Revert Receipt amounts, to show totals for transactions without a GL account and to show totals for each transaction type.
1623	Invoice file not importing	Changes made to Import Invoices to add additional logging, a preview option and a loading bar to show when clicking on the preview or import buttons.

Fixed Asset Management Build

New Features

N/A

Bugs

Item #	Subject	Description
18	Add Posted Depreciation & clean up Depreciation	Get error when trying to view posted Depreciation batches.
32	Add fund code to script and create standard report	Client is asking for a depreciation report with the fund number.
34	Security Group Maintenance does not save changes	When saving security group maintenance no changes are made to the database. No error is given.

Revenue Management Build

New Features

N/A

Bugs

Item #	Subject	Description
486	Create Finance Charge invoice	Support creating invoices based on existing invoices (e.g. to charge penalty as a separate invoice)
487	Print a statement with all invoices from a billing batch	Add "Invoice All Non Zero" repeater to force a list of all non-zero invoices for the customer even if an invoice is passed to the print (i.e. from the billing batch).
489	Batch not updating	Don't block bill update on unlinked payments for voided invoices
490	Show payments as negative on invoice	Add tags showing payment amounts as negative values

Utility Management Build

New Features

N/A

Bugs

Item #	Subject	Description
289	System Security error	Fix double clicking on a security group opens an account instead of the user group.
1091	Online Service Application- getting error when submitting application	Handle and/or log issues better when saving data from OLSA
1583	OLSA spinning after submit never produces application	Handle and/or log issues better when saving data from OLSA
2594	Budget Billing Calculation Question	Modified Budget Billing Accounts report to allow reporting all records forward from a given starting date to allow research into similar cases.
2609	Service not printing on turn on SO when asset has previously been removed.	Add a new template repeater section "Service with Asset Metered" which will print always for a metered service on the service order whether there is a currently associated asset.
2625	From OLSA "This Document has no pages" when printing Service Order	Fix failures to save data to SA from OLSA which could result in malformed SAs.
2698	Online service application fails to save	Fix failures to save data to SA from OLSA which could result in malformed SAs.
2782	Credit amount generated for penalty	When configured for "charge penalty on all services" (in other words, "calculate total penalty on open items flagged for penalty and prorate across them"), don't add an account at all if the total calculated penalty is less than zero.
2791	Service Order associated with online service app will not open.	Fix failures to save data to SA from OLSA which could result in malformed SAs.
2808	Existing usage after end pointer breaks Correct Bill Reading and Usage	Modified Correct Bill Reading and Usage to consider existing usage after the end pointer (final reading) which will be included once the end pointer is moved forward when calculating additional usage to add.
2811	Bill Register Totals Only <> to full Bill Register	Billing Batch shows a total from Billing History. The Totals Only Bill Register shows a different total of and the full Bill Register shows the first total.
2815	Issue with Write Off batches and cut off dates with a time	Strip time from Account Start/Cut Off dates (existing data and logic to update those fields) so that they behave as expected in selections by date.

Item #	Subject	Description
2817	Disposed Meter - Temetra Nightly File Export	Include disposed assets as well as removed assets in permanently disconnected records sent in nightly file
2823	Billing Register- Print Totals Only printing to Excel.	When going into their billing batch and clicking Print Billing Register, we leave Print to Excel Un-checked and checked Print Totals Only, filled out the criteria and hit Save and it downloaded the report to Excel immediately, not giving PDF or other options to load.
2827	Issue sending Bill register, totals only to Excel	Trying to run the Print Billing Register report in Excel with totals only and it takes forever for the report to load, and when it did, it was a blank excel document.
2833	Contract Usage from Old Account appears on New Account on Flat Fee	Add option "Import Contract Values on Service" under Service Applications in system configuration to control importing contract values from an old account to a new Service Application (and thence to the SO and new account).
2844	Unable to Print Service Order from Calendar - slow	Add option "Allow Print of Prev Billed Reads" under Service Order in system configuration which defaults false. If not set then the SO template print query skips the query to get previously billed readings which is both expensive and extremely rarely used.
2845	Dashboard report	The Top Outstanding Balances panel does not produce a report like Top Arrears Accounts & Top Users. Can this panel produce a report GL Service Order?
2848	Assets grid disappears after correct bill reading and usage	Fix asset grid rebind after correct bill reading and usage
2857	Need Asset information and Account Balance information on a single custom report	Add the full "Balance Information" group that appears on the Accounts custom report view to the Accounts with Assets report view.
2859	Propane Billed twice	Fix issue that could duplicate an asset history record from a sales ticket batch if the asset has been associated with multiple asset locations at the specified account.
2861	Reactivated Landlord account billed for all usage since a change out that happened when the account was in the tenant's name.	Fix lingering bad data remaining from issue (fixed with UM-2252 in early 2024) where end pointers were not set on new service assets created for landlord accounts when change outs were done on tenant accounts.
2866	Set Up is not populating when right clicking on the account view screen and hit Set Up	Fix null handling for injection of specific JavaScript for services grid in view mode.
2875	Service Order update from SO calendar fails intermittently	Handle issue involving scroll position occasionally reported as decimal rather than int from browser when on the SO calendar, at a non-100% zoom level and scrolled down from the top.

Item #	Subject	Description
2889	Missing Landlord Name on Account	Add a check for valid landlord on Reactivate Landlord Service Order update.
2893	Custom Report totals not available on summary reports	Add report totals to summary type custom reports so that they would include totals as well as sub-totals.
2895	Report on active accounts without pin numbers	Add 'Has Pin Number' to custom reports account view.
2896	Billing batch and customer report didn't balance.	Exclude voided reading details from reading/usage custom report view. Note: This will exclude readings currently voided so a Service Order can be updated.
2907	Tantalus Polyphase Meters not importing.	Fix issue excluding electric assets not associated with a demand asset from lookup in polyphase import logic.
2912	Dynamic search grids not showing conditional columns on search	Fix regression that broke support for showing certain columns normally hidden based on which column is selected for search in dynamic grids.
2913	DL & SSN not masked in Account (DL only) and Service Application (both) search result grids	SSN is currently masked in all account search results (regardless of red flag status of the user) but driver's license is not and neither are masked in Service Application search results. These values only appear in the results when searching by the same column (i.e. SSN appears in grid when searching by SSN to clarify results). And the results shown match the entire value (processed before masking). Change behavior to always mask SSN and DL.
2914	Disable rather than hide Reset Demand flag	Current behavior is that the Reset Demand flag in Asset Maintenance is hidden if the asset type for the asset does not have 'Demand' set. This means that, if you accidentally set up an asset as Demand and then change it to Electric and don't uncheck Reset Demand you can neither see the problem setting nor fix it. Change behavior to always show the checkbox and only disable it if the asset type is not demand and the flag is currently false on the asset.
2918	Add Unit Quantity and Unit Description to Rate Code Listing.	Usage Report shows meter readings and usage in different units and haven't found a way to determine which units to apply to each usage measurement. Some are in gallons; some are in cubic feet x 100. Changed Usage report to display unit description.

Online Bill Payment

New Features

N/A

Bugs

Item #	Subject	Description
323	Add "Remaining Balance" to receipts printed from OLBP	"Remaining Balance" added to the receipts on OLBP to match receipts from Cash Collections.
365	OLBP showing that account will be drafted but it's not in the draft batch	Removed specific date from bank draft message.
371	Quick Pay allowing payments on accounts with zero balance	Additional code added to prevent payments on accounts with zero balance and limit the number of payments per month allowed on a single bill. This was done to prevent criminals from testing stolen credit cards.
376	0000 PIN gains access to accounts through OLBP Quick Pay	Rewrote code to handle linking utility accounts when the require PIN option is enabled. Now only accounts with an exact PIN match can be linked when a PIN is required.
380	Customers are prevented from paying with eCheck because of bad check.	OLBP changed to only look at the most recent 12 billing cycles in the bad check array which may contain 24 values.
381	Enrolling Using Account Bank Draft	Customers call about their account being on auto-draft. Message 'Enrolled using Account' Bank Draft in OLBP. None of the customers are enrolled in bank draft. Additional checks added to verify that valid bank account information is entered for bank draft to prevent false positives.

Logics Reports Build

Changes made to individual Reports are described in the associated product changes.