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Logics 2023 Q3 Release Notes

The items below are released as fixes or features as part of the products listed below. The release will be effective close of business October 2, 2023.

Cash Collections Build 317

New Features

N/A

Bugs

Item #	Subject	Description
513	Populate Custom ID2 for credit card transactions	Populate Custom ID 2 field with the utility account number, service application number, or invoice number from the first payment on the receipt. This will assist with researching payments on the credit card processor's web site.
546	Collections Error creating Edit List PDF	Created a new pdf page, CC_Payment_Edit_List_PDF, to prevent customers getting an error when working with a large batch.
552	Optional write JavaScript log to database.	Create a new logging mechanism to write the JavaScript logging information to the database. This feature should only be turned on when researching an issue, since this will store a large amount of information in the database.
585	Customer Search not bringing back the correct services.	When searching for a customer using the 3 digits of their street address, i.e., 224, the correct customer appears but with the wrong services linked to it. However, if the search is done by the customer's name, the correct information is displayed, showing no services.
586	SA payment not fully distributed	Added validation to prevent adding a payment when it has already been entered in the SA.
589	Receipt totals validation	Added validation to warn if batch date is not in the previous, current or next year. This will only be used if validation for current fiscal year is not enabled.
595	Network Receipt Printers	Added an optional method of printing the receipt and signature slip printing. There is a new configuration setting to switch between the new method and the original method at any time. The new method will display progress on screen: Connecting to Printer, Configuring Printer, Sending Receipt 1 of 2, Sending Receipt 2 of 2, Finished Printing. The new method will also automatically retry a failed print. Improved logging of the timing of each step for receipt, signature slip, totals slip, checks slip and endorsement printing. This logging is only for printing, and the storage requirements are small enough to allow the logging to remain on for extended periods of time. This logging will be for both the original and the new printing.
596	Batch date validation	Added validation to warn if batch date is not in the previous, current or next year. This will only be used if validation for current fiscal year is not enabled.

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Financial Management Build 852

New Features

N/A

Bugs

Item #	Subject	Description
1064	Inactive accounts not showing on PDF but do show in excel	Corrections made for inactive accounts to show on pdf when running expenditure or revenue statement with both Include Inactive Accounts and Print Lines with Zero Amounts selected.
1076	Phoenix Financials - Delete Active Inventory Item	Changed the code to display a message to the user and to not allow an item to be deleted if the item has an active status, an active location, an active serial number, or the qty on hand is not zero.
1087	Need to show alert message if AP batch is for CD fund but invoice has GL account for fund not part of CD	To prevent customers from accidentally selecting the wrong fund for an invoice batch, show an alert message if the AP batch is for the CD fund but has a GL account for a fund that is not part of the CD.
1088	Make length of invoice number on check stub configurable for the CheckConfig check format setting	Created a new setting that will allow the length of an invoice number that prints on a check stub to be configurable. The default value is 15 characters with a maximum of 50 characters.
1090	Get message - The general ledger account for a selected line is not associated with the batch bank account	Change was made so that the 'The general ledger account for a selected line is not associated with the batch bank account' message is not displayed in the case where there is only one fund and it is flagged as central depository.
1091	Security info report	Created a new report that shows the user and what access they have by the security group they are assigned to.
1100	Server error when select View Check from vendor payment history	Made a change to the code to include the electronic payment flag so that the error will no longer be created.
1102	Add a 'Reversed' flag for Journal record and set flag if a journal gets reversed	So that in Utility Management when a billing or adjustment batch is exported to GL and it is checking to see if a journal already exists, to check if there is an existing journal that is not deleted and that is not reversed.
1103	Add Federal ID and SSN as options for Accounts Payable - Vendors in custom reporting	Added to the custom report the option to print the Federal ID # and Social Security number of a vendor.
1104	Allowed Clerk to input Requisition to account she was not authorized to use	Made a change so that the system will show a 'Security access is needed for this GL account' message if the user does not have access to the GL account.
1105	Server error importing PO details for manual check	Made changes for manual check import to not look for bill batch information.
1110	Change Account Listing and Accounts By Revenue Class Code to have a multiple select account status drop down	Replaced the Active Accounts Only checkbox on the Account Listing and Accounts By Revenue Class Code reports with a multiple select account status drop down.
1115	Error printing bank recon	Added a CommandTimeout line to extend the length of the time for the report query.

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Item #	Subject	Description
1118	Check numbers out of order in the check print pdf	Added an order by clause to the stored procedure, uspCheckConfigChecks.
1120	Correct check number confirmation message	Corrected the wording on the alert message displayed if there is an existing check number larger than the current check number.
1121	Add date and time to CheckPrint.PDF to provide a unique filename	Added a date and time to the CheckPrint.pdf to provide a unique filename so that it is not overwritten each time.
1157	When creating new budget year, do not proceed without an account number structure set up	When creating a new budget year, a message to user was ‘Do you want to keep the same account structure for the new fiscal year with the current fiscal year?’ That was changed to ‘Will the new fiscal year have the same account structure as the current fiscal year?’ to be less confusing and so the customer would more likely answer Yes rather than No. If the customer does answer No, then display a confirmation ‘Are you sure you want to change the account structure in the new fiscal year?' And do not proceed if nothing new is entered or just use the existing format.
1159	Setting added to allow duplicate journal file name to be imported	Added a setting, allow duplicate journal file name to be imported, to system console. When that is set, it will bypass the duplicate file name check and display the ‘file has already been imported’ message.
1160	Vendor Annual Summary Report - add bank account selection	Added the bank account selection to the vendor annual summary report.
1161	Exclude inactive bank accounts from bank account grid in accounts payable reports	Exclude inactive bank accounts from bank account grid in accounts payable reports: Open Invoices Check Listing Payment Report Paid Checks Report Warrant Report Reprint Voucher Forms
1164	Verify user is alerted if vendor does not have Federal Id or SSN when going to print 1099 forms or creating 1099 efile	Made changes to display an alert message if the vendor does not have a Federal Id or SSN in the system when attempting to print 1099 forms or creating a 1099 efile file.
1168	Set journals with a journal date of the first day of new year or after into the new year during year end rollover process	When doing the year end rollover, display the message that there are unposted journals only if the journals have a journal date of the last day of the current year or before. If the journals have a journal date of the first day of the new year or after, it changes the set of books id for those journals to the id for the new year during the year end rollover process.
1176	Electronic Payment Error	Correction made to not give an error on selecting Print File Copy when the invoices selected are all for electronic payment and none for checks. The system will display a PDF document saying there are no checks to print rather than give an error.
1181	Server error in account inquiry	Correction made to not give an error on the account inquiry page when searching by account description and the criteria includes an apostrophe.

Item #	Subject	Description
1183	Security option to allow users to view journals only	A View Only option has been added under Business Rules >> Journals >> Journal Functions in security groups. When that is checked, the users in that security group are able to only view journals. They cannot edit, delete etc.
1185	Fund balance account wrong on balance sheet	Correction made when updating a YF (Year Forward) journal for the fund balance account to be updated correctly and not have to run the rebuild chart totals.
1191	The "checkDuplicateinvoice" message added to log file.	Added the "checkDuplicateinvoice" message to the logging to aid in working with customers when an AP batch does not update.
1194	Error printing budget reports	Correction made to not give error when printing budget report and there is not a 2nd prior year or 3rd prior year in the database.
1196	Implement the Reinstate Checks option	Added an option to reinstate voided checks and an option to reinstate escheated checks. This will allow the user to reinstate a check voided or escheated in error themselves without having to call support.
1197	Transaction not showing on GL Detail report	Made changes to the GL Detail report to allow the use of a date range without having a fiscal year selected.
1203	Issue with Year End PO liquidation	Made a change in the year end PO liquidation to not include Pos for the current year.
1206	1099 Detail & 1099 Summary reports are different	Made a modification to the view being used for the 1099 detail report to ensure that all vendors are included.
1210	Issue when budget detail lines are deleted	Made a correction when deleting a budget detail line to subtract that amount from the main budget line.

Fixed Asset Management Build 650

New Features

N/A

Bugs

N/A

Revenue Management Build 619

New Features

N/A

Bugs

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Utility Management Build 1777

New Features

Item #	Subject	Description
1669	Option to add attachments to reading, billing, and adjustment transactions	Added a means to open comments from the history of a transaction in the Billing, Reading and Attachments history.
1757	Auto-dispatch reconnect to same tech if cutoff is currently dispatched	Added the ability in Mobile Service Orders to automatically dispatch a turn on to the same tech as the turn off for non payment was dispatched to when payment has been received.
1769	Service Applications Generating Turn On Existing SO (TurnOn) instead of Add New Service (MeterSet) When Asset Has Been Removed From Property	For an existing service address where the assets at that service address were all in a removed status. Generate a Turn On With Meter Set instead of Turn On Existing Service. If the assets at the service address are inactive (not removed) status then it generates a Turn On Existing Service.

Bugs

Item #	Subject	Description
1459	Service Order will not generate from Service Application	Changes made to disable the 'Create Cut-Off Service Order For Previous Account?' check box and enable it only when a Previous Account is entered. Display 'Previous Account not found' message if invalid account is entered for the Previous Account.
1616	Request to add field to SO Dispatch grid	Cycle has been added as option for the Service Order dispatch console.
1634	Tried to remove the $100 deposit, but now get a server error when they try to view the SA	Correction made to not give server error on service applications deposits tab if an invalid value was put in for the previous account field.
1644	Filter by reading type.	Added functionality to allow filtering by reading type when creating a reading batch
1687	Account status change on turn off SO should look at service status	Added validation to ensure that status of account is not active when generating turn off SO.
1745	Returned Check adjustment fails to increment Bad Check History Array for multiple adjustments in a single month	Changed to function in On Line Bill Payment to loop through the characters and add the numbers.
1770	HCG - Allow Customer To Be Able to Change Service Code On Service Application	A setting, Service Code is Editable, has been added in system configuration under the ServiceApp category. When checked, the user will be able to change the service code when editing a service on a service application. When unchecked, the service code will be un-editable as it has been.
1847	Customer Summary Totals Wrong	Made a change to the UBvwAccountAmountDue view so that the correct totals are shown.
1862	Billing Register Change Sales Tax to Utility Tax	Added a field for Sales Tax Description in the Billing Register section of the System Config

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Item #	Subject	Description
1871	Revenue Analysis by Rate, rate description not printing for additional rate codes	Changed the group filter in the Revenue Analysis by Rate report.
1872	Add a Records Processed total to SA Listing By Date report	Added a Records Processed total to the Service Application Listing by Date report.
1874	Fix most recent synonym scripts to work for CCU DB names	Made change to update script to use dbo.fnGetRelatedDBName instead of using the database prefix.
1880	Fix Home/Work Phone Save to Customer from SA	Made change so that Home Phone and Work Phone are saved to the customer TRCustomerPhone in the Revenue Management database.
1914	Changes to Consumption Analysis Reports	Corrections have been made for the consumption reports to correctly show rate descriptions.
1939	Rate Code Listing report in date order	Changed the ordering of the Rate Code Listing report to assure rate schedules show oldest to newest.
1956	Fix Third Party Readings grid error	Made a modification to spGetImportedFileData to qualify the selected columns when building the query.
1957	Bill Register will not open in Excel	Correction made to prevent a Logi debugger error when running Bill Register as Print Totals Only to Excel.
1973	Asset step missing from Turn On SO Workflow when asset has been removed	Create dummy SA service asset record (which results in workflow) if there was an asset on the previous account that was removed the same way it would if there were no assets at all
1976	Revenue Analysis by Rate totals are off and the Adjustment is not displaying	Made necessary changes to the query in the Revenue Analysis by Rate Code report.
1984	Deposit Register report error	If the beginning date is blank and the ending date is not blank for the deposit register, do not give error when exporting to PDF file.
1998	If final bill cycle blank but change final bill cycle checked system will clear cycle on turn-off update	Fixed cycle cleared if change final bill cycle blank.
1999	Route Maintenance Shows error on null route record	Remove null route record from route maintenance page grid
2001	Revenue Analysis by rate code report	Change made to the query in Revenue Analysis report so that accounts with deduct meters and negative usage are included.
2041	Change text color on Field Complete Service Orders	Changed the text color on Service orders in the Calendar that are in Field Complete status to dark green and bold.
2042	Remove Export tab from System Console	Removed the Export tab in the SYS_Console.aspx page to eliminate the Service Export functionality which appears to be unused and has not been maintained.
2044	Turn On With Meter Set Service Order will not update	Fixed TurnOnWithMeterSet SO not updating.

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Online Bill Payment

New Features

Bugs

Item #	Subject	Description
271	Payment Cart issue	Added a link with the text “Change” next to the Card Type field on the credit card entry page. The link takes the customer back to the choose payment method page.

Logics Reports Build 375

Changes made to individual Reports are described in the associated product changes.