

## Logics 2022 Q4 Release Notes

Note the numbering of the release is changing in 2023 they will be based on the previous quarter instead of the current quarter.

The items below are released as fixes or features as part of the products listed below. The release will be effective close of business January 6, 2023.

### Cash Collections Build 294

#### New Features

N/A

#### Bugs

Item #	Subject	Description
429	Receipt issues	Customer is not getting a merchant copy of the credit card slip.
446	Payment edit list export	Customer doesn't use our Financials and have been exporting the payment edit list for the month to get cash/check & credit card deposit amounts. Noticed that after the last update the format of the export has changed. In Aug the Payment Method was in column, but now it's in column D.
447	Collection Batch Status Updated with errors	Cashier updated the batch with the attach error: "Updating payments an error occurred on the server when processing the URL please contact the system administrator."
449	Refunding Credit Card Over the Counter	Had a customer where the initial transaction had to be voided and reentered; customer was charged 3 fees but 2 of the transactions were voided.
450	Receipts are printing differently than what is shown on screen	When client is printing a receipt from Cash Collections, what is printing is different than what is being shown in the program or the preview of the receipt. Client states that every machine is doing it, not just hers and they print to normal printer paper.
454	Distribution Report Error	When client goes to Preview/Print PDF of distribution report- she is getting following error after around a minute of loading: The wait operation timed out



An Edmunds GovTech Company

## Financial Management Build 757

### New Features

Item #	Subject	Description
781	Bills (with Inventory)	If system console flag for Receive Non-Inventory is checked, have bill entry give warning if there is no receiving transaction.
782	Journal Entry Register	Eliminate heading for the initial sort when going to excel, and if newline is in description field, it throws off the columns.
784	Inventory Adjustments - Currently does not show inactive locations on the item.	Where Add is an option for locations, also allow a re-activate. If chosen, update the location back to active.
791	Inventory Adjustments - Should allow entry of Offset GL Account rather than using Accrued Accounts Payable from the system console distribution	Inventory Adjustments requires account number entry but doesn't allow for the offset account number, which is commonly changed for things like Warranty replacement, etc.

### Bugs

Item #	Subject	Description
889	Not deleting corresponding Bank Reconcile record when Bank Statement is deleted.	If the Bank Statement record is deleted delete the corresponding Bank Reconcile record also.
896	Amounts that are exported to XLS do not match PDF.	Amounts exported to Excel do not match what is displayed in the PDF version of the report.
899	Trying to add new account	Trying to add new account and it says it already exists.
903	Modify 1099 forms to print calendar year	With the Jan 2022 revision of the 1099 forms changes will need to be made to print the calendar year.
904	Need a voucher assigned to util refund invoices	Customer needs a voucher assigned to util refund invoices
907	Custom AP Report does not limit by FY	When running a FY AP Report for the auditor, it is not working when I run it for FY 2022 as it reports every check we've ever written.



An Edmunds GovTech Company

Item #	Subject	Description
912	Would like Vendor Phone number added to custom reports	Created a new custom report "Vendor Listing" using the Account Payable-Vendors data. However, a phone number option is not available.
913	Updated Inventory Batch - Missing GL Transactions	Updated Propane Sales Ticket batch and the related Inventory batch this week. The computer system created the GL Journal batch for the inventory batch, however, there are no transactions in the GL Journal
925	Inventory batch report is blank. Alert user if date happens to be null.	Customer is trying to print a batch report for batch and the report is blank. Am able to print the report for some updated batches.
928	Move vendor number that prints in Account Number box down for 2022 1099-MISC form	Comparing 2021 and 2022 1099-MISC forms, the Account Number box has been moved down for 2022.
931	For simple account structure, when adding new account number in Maintain Accounts add to segment table also	For those that have simple account structure if the user adds a new account number in Maintain Accounts, the account number should be added to the Segment Value table also.
943	positive pay file	Tried to delete the incorrect positive pay formats that were created and got an error when I tried to add a format.
957	Default GL Account on vendor	Customer is having an issue with the default GL account on the vendor. For vendor they entered GL, but when they go back to the vendor it shows the incorrect account number.
958	Search Vendor Payment History issue	Noticed when searching vendor histories for invoices paid, if I click the search button, it works fine. If I hit enter on the computer keyboard, though, it kicks me out of the vendor history.
965	Two 2023 choices	Two 2023 choices show up as an option.



An Edmunds GovTech Company

## Fixed Asset Management Build 641

### New Features

N/A

### Bugs

Item #	Subject	Description
22	Issue putting correct date for deleted assets.	Use PropertyStatusDate on FA Deletes report if populated

## Revenue Management Build 598

### New Features

N/A

### Bugs

Item #	Subject	Description
298	Posted Revenue Report includes Payment Adjustments instead of Bill Adjustments	Need to remove the additional lookup and simply use the type from TRAdjustment to bill type adjustments.



An Edmunds GovTech Company

## Utility Management Build 1562

### New Features

N/A

### Bugs

Item #	Subject	Description
1029	Request for List of Meters Changed Out Via MMCO	Create a standard report for Meters changed out through Mass Meter Change Out for a specified date range.
1466	Rate Code: Un-checking active box but when hit save, it checks again.	Client went through Rate Codes and marked the Inactive rate codes are Inactive and they all have saved but two, but whenever you go and uncheck the active box and hit save, the rate code re-checks itself
1534	Suspend Service Service Order	Suspend Service Service Order type is invalid, but a Service Order was able to be entered for this type
1551	Service Order Status Revert Batch to Field Completing or Updating Service Order	Service Order status may be changed from Field Complete back to Dispatched if Service Order is dispatched again from the Service Order console if the results have not been updated
1576	New pdf page for Meter Reading Exception Report	New pdf page for Meter Reading Exception Report
1582	Delete Link For Reports Created in Custom Reports to Delete Custom Reports	Selecting the Delete Link in Custom Reports does not delete the Custom Report.
1594	Turn on service order for IG is not keeping the additive multiplier value as the Off	Additive Multiplier (also Billable and Indirect Usage) save the same value for all service assets for a given asset on a Service Order which breaks the case where they should be different on different services.
1627	No way to search for null or non-null values in custom reports	Need to add an operator in custom report filter maintenance for "is null" (and possibly also "is not null") which does not require a value.



An Edmunds GovTech Company

## Online Bill Payment

### New Features

N/A

### Bugs

Item #	Subject	Description
143	Draft Payment Message on OLBP bill notification	Client wrote in asking "We have customers calling, who are on draft payments, stating that when they receive the notification that their bill is ready online that it does not state "please do not pay being drafted". Is this an option to add?".
167	Information changes should update immediately	We changed to have information changes update immediately, but they still have to approve the changes. Under Bills Update Immediately is check for Utility & under Bills>Basic Update Immediately is also checked.
180	Duplicate Schedule need to add double click protection	The amount was processed and was sent to your bank, it's part of a deposit. The customer scheduled the same payment 23 times in about 12 seconds. We do not have double click prevention on the page where the customer selects the amount, choose the payment date (optional), and presses either the schedule or add to cart button since the next page is either a listing of bill in the cart or a listing of scheduled bill payments.
183	Add customizable message to the Checkout page	The old Online Bill Payment had a customizable message on the page where payment information is entered. This message was unintentionally omitted for the new OLBP. Sharyland is the latest client to ask about this missing customizable message.
188	Schedule Task Unposted Payment retry is not running	The Schedule Task Unposted Payment retry is not running correctly on central time zone customers
193	Prevent Client Admins from updating default templates - Bill ready emails	Bill Ready email notification for bills received the incorrect link for our CCR (water quality reports).
203	IVR Payment transaction could not be completed	The customer advised the message she was given was the transaction could not be completed.
221	Customer Portal View vs Office View on Final Readings and Usage display	The "Final Reading" format we see in the office is different than what the customer sees on the Customer Online Portal. This has caused some confusion for our customers.



An Edmunds GovTech Company

Item #	Subject	Description
231	Getting the message: "An error occurred while updating your information. Please try again."	The user wants to use a different email for profile and all emails. The current email is no longer valid for her, but auto pay shows under this address. We deactivated the old email and un-linked the accounts, but when we search & select new email and try to Update Undo & change the email address to the new email we get an error.
233	Allowed Bad Checks Before eCheck Block	Allowed Bad Checks Before eCheck Block setting has a bug. If the customer has exceeded the number of allow bad checks. the system will override it if they change the payment method after choosing a credit card.

### Logics Reports Build

Changes made to Reports are described in the associated product changes.