

Logics 2022 Q2 Release Notes

The items below are released as fixes or features as part of the products listed below. The release will be effective close of business April 4, 2022.

Cash Collections Build

New Features

Item #	Subject	Description
30	Add support for EPSON H6000V receipt printer to work with JavaScript to work in Chromium based browsers.	Use the EPSON ePOS JavaScript programming interface to allow Chrome/Edge browsers to print directly to EPSON TM-H6000V printers.
65	LXCash.cfg converted to database table CCRRegisterSettings.	Convert existing LXCash properties to database and use cookie to work with hardware. Register settings stored using browser cookie to work in all modern browsers.
180	Added new import for Paymentus CSV file.	Add the capability to import Paymentus files to Collections.

Bugs

Item #	Subject	Description
9	Need to require unique voucher number in voucherfile & cctender.	We need to require a voucher number/agency number combination that doesn't already exist in voucherfile or cctender
19	Cash drawer support added for EPSON H6000V receipt printer.	Need to ensure that the cash drawer functionality works in Chrome.
21	Updated settings, AR box import and lock box import pages to new UI to work in all modern browsers.	Change existing collections pages that do not scroll properly in Chromium based browser to scroll properly.
100	Check MICR reading support added for EPSON H6000V receipt printer.	Need to incorporate the receipt printer capability to scan checks and read the MICR code from checks into Collections.
192	Change inventory unit price to 6 decimal places to match number of decimal places stored in database.	Need to be able to store prices with 6 decimals precision in Collections.

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201	Update UB_Report_EDU_Select.asp to new UI.	Modify the EDU report to work in the new Collections user interface.
203	Incorrect acct/tenant on cctrans record.	The wrong account number was showing on the cctrans record and acct number was not showing in the collections batch.
205	Apostrophe in card holder name for third party fee causes error printing receipt.	Receipt not printing for specific account.
206	Add double click prevention for credit card key entry charging a third-party fee.	Collection credit card payments are generating multiple convenience fees entry when payments are being made on a single transaction.
209	Already approved fee with \$0.00 convenience fee.	Trouble with Convenience fee for already approved.
230	Change value for totals slip was being converted to integer.	When this client attempts to run their totals report, the Cash Totals is rounded up. The actual Cash Total should read as 1308.75, however, it is rounded up to 1,308.
234	Added LockBox08 import to new UI lock box import.	Error trying to import a lock box file.
247	Sampson County, NC: Paymentus Project.	Need to be able to import the Paymentus format file.
248	Error Message Using Barcode Scanner.	Error Message when scanning barcode in Cash Collections. I tried typing in content of barcode and go the same message.
251	Payment Edit list to PDF time out.	Getting a time out when trying to print the payment edit list for batch to PDF.
254	Cash Collections- totals report rounding up total cash.	When this client attempts to run their totals report, the Cash Totals is rounded up. The actual Cash Total should read as 18,311.21, however, the batch total represents 18,311.00.
256	Check endorsement not working properly since update.	When are checks are run through the printer to be endorsed they are just showing half the information and it is not centered like it was normally.
257	CC receipt displaying safe HTML characters.	The credit card receipt no longer puts the name on the card on the receipt or the message at the end of the receipt (Have a nice day!)
269	Cash Collections - Inventory Sales Receipt.	Inventory item description not printing correctly on receipt.
270	LXCash not being read after update.	After update the LXCash file is not being read by the browser and loading the data into the database.
273	Credit Card totals in electronic payments.	Only include Payment Type Codes 1, 2 and 3 in the To Deposit total.
292	Personal Property Taxes show as invalid code on distribution report.	Noticed the issue with Batch, went back and looked at previous batches and they have the same invalid code message. The code is the invoice number.



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Financial Management Build

New Features

Item #	Subject	Description
533	Add a format button to show the format of the Import Invoice file.	Add a format display like is available on Import Journal to show the layout of the file. This will help with any other customers wanting to use this new option.
568	Journal Entry Register - Change sort options to Journal Type/Number.	Change current Journal Number sort options to Journal Type/Number and add Journal Number (without Type) for sorting. - Correct description to be detail description.

Bugs

Item #	Subject	Description
364	Add config option to allow for separate refund check batches to be created based on fund.	Allow for splitting batches without having to run scripts.
571	Incorrectly getting "PO has a negative remaining balance" message in Year End PO liquidation.	PO errors from PO Liquidation Update on negative remaining balance of POs not in listing
573	Refactor vw_GLAccountSecurity for performance when disabled.	Issue with the Expenditure report running very slow,
583	Inventory transaction not saving.	Inventory item needs to have valid status code.
592	Add option to use invoice detail description in AP journals.	Need to have the AP Journal detail description print in the GL Detail Report.
594	View created for Fund 30 utility refunds.	Client needs water refund checks to come over for printing.
595	1099 E-file specification changes for tax year 2021 needed.	Incorrect format in file for 1099 NEC eFile
603	Reviewing AP Posted batch gives system error.	Noticed that if you look at an invoice that has been posted and then click on back to batch it crashes the program. This happens after invoice has been brought up, single check has been unchecked, save and finish. When back to batch is hit then system error comes up.
616	Budget report Excel/PDF producing different totals.	When the budget report is run to Excel & PDF with the same parameters the totals are different.



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622	Issue entering invoices since update, do not display.	Getting the error: "Please select account number for message if there is a LinkToFundId."
624	Electronic Payment amounts not getting updated.	Electronic Payment amounts are not getting updated to Vendor1099Amounts table
626	Server error when accessing Bills.	When attempting to access bills getting the error: Server error, Incorrect syntax near the keyword 'ORDER'.
627	Fix error displaying physical inventory pages.	
628	Inventory item is saving but is failing when loading the data from the new record.	When attempting to view an inventory item that has just been saved getting an error.
636	Budget to actual report issue, not able to print department range.	When they select only fund 10 and dept 4920, all fund 10 accounts print. I also tried with dept 4910 & 7130 and get all fund 10 accounts
651	Inventory Setup Not allowing completion, not saving when adding new item with primary vendor populated.	Unable to setup a new inventory item, after entering the data on the first tab and the clicking Save. Then when going to the locations tab, click "Add Location" and the system returns "Please save the item first!"
658	Getting error message when trying to add a serial number through inventory adjustment.	Trying to make an inventory adjustment by adding a serial numbered item. The system gave an error message: "The following serial numbers are not in the selected location"
661	Trial balance out of balance but balanced in total.	Do not allow a journal with funds out of balance to be posted when updating multiple journals at once.
668	Ensure account status is carried to new budget year.	If account is made active or inactive in the current year after budget year created, make the account active or inactive in budget year also.
669	Change initial sort for Department Maintenance grid.	Have initial sort for records in Department Maintenance grid be in DeptNumber order rather than DeptID order.
670	Improve Budget Entry page performance.	Budget Entry page is very slow with customers that have complex security setups.
680	Prevent system allowing saving invoices without a due date.	Invoice was saved with null due date.
686	Remove unnecessary logging on PO pages.	The PO pages are slower than they should be due to unnecessary logging going on within the system.



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Fixed Asset Management Build

No changes.

Revenue Management Build

New Features

Bugs

Item #	Subject	Description
23	Two Pane Layouts appear 'Short' in Chrome	Two pane layouts are not taking up the available space in (Customer Maintenance, Adjustments, Billing) in Chrome.
131	Issue with 'return to county' processing on an account	An account had the return to county process run on the wrong invoice.
145	Error in update Personal Property batch	When double clicking on an invoice in the bottom grid of a batch I get a server error: "Incorrect syntax near '='".
237	Fix PA detail status not changed on bill adj for detail amount.	When the PA (and invoice) balance is reduced to zero using a bill adjustment (or anything but a payment type adjustment) then the PA detail status is not changed to 8 but the PA status is set to 8.



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Utility Management Build

New Features

Bugs

Item #	Subject	Description
602	Add setting to allow skipping settlement at end of budget year.	Client does not want to settle and would rather continue with budget throughout the year. They will make manual adjustments to accounts and budget amounts as necessary.
741	Allow for refund processing on active budget accounts.	Customer does not settle budget accounts but once a year they will process refunds for all services on budget accounts that have a total balance of \$200 or more. The refund processing will create the refund and push them to the appropriate AP batch depending on the service.
936	Support printing four previous readings on SO.	Requested Service Install Date and Meter Install Date on all Service Orders – the dates on our plot images are not always accurate.
941	Backflow processing does not generate cutoffs and Show Cutoff type tasks in Backflow Batch Create.	Need to support generating cutoffs (from the workflow of a batch, not on batch update) and also flag the account such that reconnects may be prevented from being generated from CC/OLBP.
942	Turn On of New Tenant doesn't set Backflow Next Inspection Date.	Turning off an account correctly sets the Backflow status to Inactive and turning on a new tenant at the address changes the status back to Future Inspection.
1024	Fix Revenue Class Short Description limit to 12.	Client was adding a revenue class and got error "String or binary data would be truncated."
1025	Fix MSO checkboxes on SO type maintenance do not save.	The checkboxes for "Dispatch to Field" and "Update on Field Complete" display saved data correctly but do not save changes in SO type maintenance.
1043	Attempting to run a print edit list report for batch receiving a LogiDebugger error.	LogiDebugger error occurs when trying to run meter reading edit list and there happens to be a quotation mark in email address.
1054	Accounts by Rate Code - non-metered services not showing when selecting all services.	All Services, All Rate Codes, Active Only for account status and meter, current tenants only checked. When she runs this- Services GR and DR do not show up on the report.
1056	Analysis Report Discrepancy, adjusted usage amount getting picked up twice on Revenue Analysis By Rate Report.	Two reports run every month have generated conflicting usage numbers for the period. Consumption Analysis and Revenue Analysis By Rate are the two reports. The conflict appears to be in the Sewer - SO1 -INSIDE SEWER code.



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1065	Fix Rate Maintenance UI limits Description and BillDescription.	In the database (and the DAL) Description and BillDescription on UBRate are 50 and 100 characters respectively but the UI limits both to 30 characters.
1068	Check for valid rate for service on SA add/save service.	Add Service on SA allows saving service with invalid rate for selected service.
1070	Add NumberDialsOffset to modify number dials in MVRS export.	Add a system configuration option to specify a value to be added to the Number of Dials value in the Eagle database to arrive at the value to be included in the MVRS export file.
1079	Fix SO check for inv vs RM batch with (non)billable inventory.	Check that an inventory batch was specified if there were inventory items of which none were billable and to check that an RM billing batch was specified if there were billable inventory items.
1080	Add missing column to UBvwReportAccountHistory.	Accounts with History view needs to include the record type description.
1081	Add Mas 90 GL export format.	Add the MAS 90 GL export format
1086	Prevent update of cutoff/reconnect on turned off accounts.	System allows update of cutoff or reconnect SOs on accounts in IA-Pending Final or FB status
1107	Items not showing on Deposit Register for Service Application deposits.	SA Fiscal Year, Application Number, Customer Name and Service Address not showing on Deposit Register for Service Application deposits.
1129	System allows voiding an already updated adjustment.	If an adjustment batch is still open in a tab after it has been updated (in another tab/on another computer/by another user) then the system allows the user to void details from that batch.
1140	Backflow Batch contains Duplicate records per Asset/Account.	Need to only look at the most recent detail in a given schedule when creating new batches for non-first steps in the schedule. Looking all all details can result in duplicates.
1151	Service Orders by Date Completed - Service Order Types not showing to select.	Service Orders by Date Completed - Service Order Codes only show All. You can't select a specific code like you can on the Service Orders by Date Required
1158	Allow printing Deposit Refund Listing from updated batch.	Adjustment Batch (Deposit Refund), client is looking to reprint the deposit refund list from workflow but it will not allow us to re-click it or print
1171	Fix cannot create Mailers+4 file from updated billing batch.	Need to fix JavaScript to call from history page same as from outstanding batches page.
1172	Add Print GL to Deposit Refund batch workflow.	Need to add to workflow item so will populate for future batches.
1173	Journal create fails on apostrophe in batch description.	Parameterize sql insert to Journal (also to DetailTransaction?)



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Online Bill Payment

New Features

Bugs

Item #	Subject	Description
14	Missing payment for Service Charges	No batch in Collections for service charge payment.
38	Multiple SOs created due to double payment after turn-on threshold met on first payment	Getting duplicate payments for reconnects as customers paid minimum payment then paid rest of payment.
97	Customer's are receiving emails about paying their service charge when they have already paid.	Customer's who have a \$0 balance are receiving emails regarding making a payment, even though they have already paid. The payment amount, invoice number, and due date fields are all blank.
106	Create separate service for daily task	Need to create a separate daily service for auto payment task to prevent long running tasks from interfering with other tasks.
110	Some accounts not paid	Auto pays did not process. They also did not come on the declined report.
118	Blocking payments for bad checks	Customer was paying by credit card and got the message - payment of this bill is blocked for too many back checks in the last 12 month.

Logics Reports Build

Changes made to Reports are described in the associated product changes.