

Software							
Type	Product/Item/Service	Category	Description	List Price	DIR Customer Discount % off MSRP	DIR Customer Price*	Unit
Software	Finance Super Suite - Tier 1	SaaS	Finance Software - under 15k population	\$ 9,090.00	10.00%	\$ 8,242.36	1st year fee, includes software, support, and maintenance
Software	Finance Super Suite - Tier 2	SaaS	Finance Software - 15k - 50k population	\$ 15,143.00	10.00%	\$ 13,730.92	1st year fee, includes software, support, and maintenance
Software	Animal Licensing - Tier 1	SaaS	Animal Lic Software - under 15k population	\$ 1,481.00	10.00%	\$ 1,342.90	1st year fee, includes software, support, and maintenance
Software	Animal Licensing - Tier 2	SaaS	Animal Lic Software - 15k - 50k population	\$ 3,847.00	10.00%	\$ 3,488.27	1st year fee, includes software, support, and maintenance
Software	AR & Business Licensing - Tier 1	SaaS	AR & Business Lic - under 15k population	\$ 2,661.00	10.00%	\$ 2,412.86	1st year fee, includes software, support, and maintenance
Software	AR & Business Licensing - Tier 2	SaaS	AR & Business Lic - 15k - 50k population	\$ 5,615.00	10.00%	\$ 5,091.40	1st year fee, includes software, support, and maintenance
Software	Electronic Requisitions - Tier 1	SaaS	Electronic Requisitions - under 15k population	\$ 2,661.00	10.00%	\$ 2,412.86	1st year fee, includes software, support, and maintenance
Software	Electronic Requisitions - Tier 2	SaaS	Electronic Requisitions - 15k - 50k population	\$ 4,734.00	10.00%	\$ 4,292.55	1st year fee, includes software, support, and maintenance
Software	Employee Self-Service - Tier 1	SaaS	Employee Self-Service - under 15k population	\$ 4,437.00	10.00%	\$ 4,023.25	1st year fee, includes software, support, and maintenance
Software	Employee Self-Service - Tier 2	SaaS	Employee Self-Service - 15k - 50k population	\$ 7,536.00	10.00%	\$ 6,833.27	1st year fee, includes software, support, and maintenance
Software	Human Resources - Tier 1	SaaS	Human Resources - under 15k population	\$ 6,210.00	10.00%	\$ 5,630.92	1st year fee, includes software, support, and maintenance
Software	Human Resources - Tier 2	SaaS	Human Resources - 15k - 50k population	\$ 10,935.00	10.00%	\$ 9,915.31	1st year fee, includes software, support, and maintenance
Software	Inventory Control - Tier 1	SaaS	Inventory Control - under 15k population	\$ 7,536.00	10.00%	\$ 6,833.27	1st year fee, includes software, support, and maintenance
Software	Inventory Control - Tier 2	SaaS	Inventory Control - 15k - 50k population	\$ 16,248.00	10.00%	\$ 14,732.87	1st year fee, includes software, support, and maintenance
Software	Municipal Dashboard - Tier 1	SaaS	Municipal Dashboard - under 15k population	\$ 2,600.00	10.00%	\$ 2,357.55	1st year fee, includes software, support, and maintenance
Software	Municipal Dashboard - Tier 2	SaaS	Municipal Dashboard - 15k - 50k population	\$ 3,710.00	10.00%	\$ 3,364.04	1st year fee, includes software, support, and maintenance
Software	Payroll - Tier 1	SaaS	Payroll - under 15k population	\$ 6,367.00	10.00%	\$ 5,773.28	1st year fee, includes software, support, and maintenance
Software	Payroll - Tier 2	SaaS	Payroll - 15k - 50k population	\$ 11,208.00	10.00%	\$ 10,162.85	1st year fee, includes software, support, and maintenance
Software	Permitting & Code Enforcement - Tier 1	SaaS	Permitting & Code - under 15k population	\$ 6,210.00	10.00%	\$ 5,630.92	1st year fee, includes software, support, and maintenance
Software	Permitting & Code Enforcement - Tier 2	SaaS	Permitting & Code - 15k - 50k population	\$ 10,935.00	10.00%	\$ 9,915.31	1st year fee, includes software, support, and maintenance
Software	Permitting Self-Service - Tier 1	SaaS	Permitting Self Service - under 15k population	\$ 4,437.00	10.00%	\$ 4,023.25	1st year fee, includes software, support, and maintenance
Software	Permitting Self-Service - Tier 2	SaaS	Permitting Self Service - 15k - 50k population	\$ 7,210.00	10.00%	\$ 6,537.67	1st year fee, includes software, support, and maintenance
Software	Online Service Application - Tier 1	SaaS	Online Service Application - under 15k population	\$ 4,274.00	10.00%	\$ 3,875.45	1st year fee, includes software, support, and maintenance
Software	Online Service Application - Tier 2	SaaS	Online Service Application - 15k - 50k	\$ 5,384.00	10.00%	\$ 4,881.94	1st year fee, includes software, support, and maintenance
Software	Personal Property Tax Billing - Tier 1	SaaS	Personal Property Tax - under 15k population	\$ 5,326.00	10.00%	\$ 4,829.35	1st year fee, includes software, support, and maintenance
Software	Personal Property Tax Billing - Tier 2	SaaS	Personal Property Tax - 15k - 50k population	\$ 9,713.00	10.00%	\$ 8,807.26	1st year fee, includes software, support, and maintenance
Software	Positive Pay Connector - Tier 1	SaaS	Positive Pay Connector - under 15k population	\$ 1,832.00	10.00%	\$ 1,661.17	1st year fee, includes software, support, and maintenance
Software	Positive Pay Connector - Tier 2	SaaS	Positive Pay Connector - 15k - 50k population	\$ 2,942.00	10.00%	\$ 2,667.66	1st year fee, includes software, support, and maintenance
Software	Real Property Tax Billing - Tier 1	SaaS	Real Property Tax - under 15k population	\$ 6,063.00	10.00%	\$ 5,497.63	1st year fee, includes software, support, and maintenance
Software	Real Property Tax Billing - Tier 2	SaaS	Real Property Tax - 15k - 50k population	\$ 17,726.00	10.00%	\$ 16,073.05	1st year fee, includes software, support, and maintenance
Software	Resident Self-Service - Tier 1	SaaS	Resident Self-Service - under 15k population	\$ 4,437.00	10.00%	\$ 4,023.25	1st year fee, includes software, support, and maintenance
Software	Resident Self-Service - Tier 2	SaaS	Resident Self-Service - 15k - 50k population	\$ 7,210.00	10.00%	\$ 6,537.67	1st year fee, includes software, support, and maintenance
Software	Utility Billing & Collections - Tier 1	SaaS	Utility Billing - under 15k population	\$ 6,367.00	10.00%	\$ 5,773.28	1st year fee, includes software, support, and maintenance
Software	Utility Billing & Collections - Tier 2	SaaS	Utility Billing - 15k - 50k population	\$ 17,726.00	10.00%	\$ 16,073.05	1st year fee, includes software, support, and maintenance
Software	Vendor Self-Service - Tier 1	SaaS	Vendor Self-Service - under 15k population	\$ 4,437.00	10.00%	\$ 4,023.25	1st year fee, includes software, support, and maintenance
Software	Vendor Self-Service - Tier 2	SaaS	Vendor Self-Service - 15k - 50k population	\$ 5,547.00	10.00%	\$ 5,029.74	1st year fee, includes software, support, and maintenance
Software	ViewPoint Dashboard (Finance) - Tier 1	SaaS	ViewPoint Dashboar - under 15k population	\$ 5,861.00	10.00%	\$ 5,314.46	1st year fee, includes software, support, and maintenance
Software	ViewPoint Dashboard (Finance) - Tier 2	SaaS	ViewPoint Dashboard - 15k - 50k population	\$ 7,158.00	10.00%	\$ 6,490.52	1st year fee, includes software, support, and maintenance
Software	WIPP - AR - Tier 1	SaaS	AR Online Bill Pay - under 15k population	\$ 2,052.00	10.00%	\$ 1,860.65	1st year fee, includes software, support, and maintenance
Software	WIPP - AR - Tier 2	SaaS	AR Online Bill Pay - 15k - 50k	\$ 2,052.00	10.00%	\$ 1,860.65	1st year fee, includes software, support, and maintenance
Software	WIPP - Misc. - Tier 1	SaaS	Misc Online Bill Pay- under 15k population	\$ 1,026.00	10.00%	\$ 930.33	1st year fee, includes software, support, and maintenance
Software	WIPP - Misc. - Tier 2	SaaS	Misc Online Bill Pay - 15k - 50k population	\$ 1,026.00	10.00%	\$ 930.33	1st year fee, includes software, support, and maintenance
Software	WIPP - Tax - Tier 1	SaaS	Tax Online Bill Pay - under 15k population	\$ 2,052.00	10.00%	\$ 1,860.65	1st year fee, includes software, support, and maintenance
Software	WIPP - Tax - Tier 2	SaaS	Tax Online Bill Pay - 15k - 50k population	\$ 2,052.00	10.00%	\$ 1,860.65	1st year fee, includes software, support, and maintenance
Software	WIPP - Tax IVR - Tier 1	SaaS	Tax IVR Online Bill Pay - under 15k population	\$ 4,274.00	10.00%	\$ 3,875.45	1st year fee, includes software, support, and maintenance
Software	WIPP - Tax IVR - Tier 2	SaaS	Tax IVR Online Bill Pa - 15k - 50k population	\$ 4,274.00	10.00%	\$ 3,875.45	1st year fee, includes software, support, and maintenance
Software	WIPP - Utility - Tier 1	SaaS	Utility Online Bill Pay - under 15k population	\$ 2,052.00	10.00%	\$ 1,860.65	1st year fee, includes software, support, and maintenance
Software	WIPP - Utility - Tier 2	SaaS	Utility Online Bill Pay - 15k - 50k population	\$ 2,052.00	10.00%	\$ 1,860.65	1st year fee, includes software, support, and maintenance
Software	WIPP - Utility IVR - Tier 1	SaaS	Utility IVR - under 15k population	\$ 4,274.00	10.00%	\$ 3,875.45	1st year fee, includes software, support, and maintenance
Software	WIPP - Utility IVR - Tier 2	SaaS	Utility IVR - 15k - 50k population	\$ 4,274.00	10.00%	\$ 3,875.45	1st year fee, includes software, support, and maintenance
Software	Work Orders - Tier 1	SaaS	Work Orders - under 15k population	\$ 6,210.00	10.00%	\$ 5,630.92	1st year fee, includes software, support, and maintenance
Software	Work Orders - Tier 2	SaaS	Work Orders - 15k - 50k population	\$ 12,005.00	10.00%	\$ 10,885.53	1st year fee, includes software, support, and maintenance
Software	Escrow Accounting - Tier 1	SaaS	Escrow Accounting - under 15k population	\$ 2,661.00	10.00%	\$ 2,412.86	1st year fee, includes software, support, and maintenance
Software	Escrow Accounting - Tier 2	SaaS	Escrow Accounting - 15k - 50k population	\$ 5,025.00	10.00%	\$ 4,556.42	1st year fee, includes software, support, and maintenance
Software	Hosting - Tier 1	SaaS	Cloud Hosting - under 15k population	\$ 5,861.00	10.00%	\$ 5,314.46	1st year fee, includes software, support, and maintenance
Software	Hosting - Tier 2	SaaS	Cloud Hosting - 15k - 50k population	\$ 9,158.00	10.00%	\$ 8,304.02	1st year fee, includes software, support, and maintenance
Software	Parks & Recreation - Tier 1	SaaS	Parks & Recreation - under 15k population	\$ 6,210.00	10.00%	\$ 5,630.92	1st year fee, includes software, support, and maintenance
Software	Parks & Recreation - Tier 2	SaaS	Parks & Recreation - 15k - 50k population	\$ 12,005.00	10.00%	\$ 10,885.53	1st year fee, includes software, support, and maintenance
Software	Open Records Request Tracker - Tier 1	SaaS	Open Records Request Tracker - under 15k population	\$ 6,210.00	10.00%	\$ 5,630.92	1st year fee, includes software, support, and maintenance
Software	Open Records Request Tracker - Tier 2	SaaS	Open Records Request Tracker - 15k - 50k population	\$ 12,005.00	10.00%	\$ 10,885.53	1st year fee, includes software, support, and maintenance
Software	ViewPoint Dashboard (Utility) - Tier 1	SaaS	ViewPoint Dashboard (Utility) - under 15k population	\$ 5,861.00	10.00%	\$ 5,314.46	1st year fee, includes software, support, and maintenance
Software	ViewPoint Dashboard (Utility) - Tier 2	SaaS	ViewPoint Dashboard (Utility) - 15k - 50k population	\$ 7,158.00	10.00%	\$ 6,490.52	1st year fee, includes software, support, and maintenance
Software	Electric Billing & Collections - Tier 1	SaaS	Electric Billing - under 15k population	\$ 8,090.00	10.00%	\$ 7,335.61	1st year fee, includes software, support, and maintenance
Software	Electric Billing & Collections - Tier 2	SaaS	Electric Billing - 15k - 50k population	\$ 14,143.00	10.00%	\$ 12,824.17	1st year fee, includes software, support, and maintenance

Software	Optional Hardware - Cash Drawer	SaaS	Cash Drawer - 4000 series	\$ 333.00	10.00%	\$ 301.95	Per unit
Software	Optional Hardware - Credit Card Swipe	SaaS	Credit Card Swipe Device	\$ 139.00	10.00%	\$ 126.04	Per unit
Software	Optional Hardware - Epson Printer	SaaS	Epson TM-H6000V-032	\$ 1,138.00	10.00%	\$ 1,031.88	Per unit
Software	Optional Hardware - Locking Cash Drawer	SaaS	Locking Till Cover	\$ 44.00	10.00%	\$ 39.90	Per unit
Software	Optional Hardware - Barcode Scanner	SaaS	Motorola Bar Code Scanner	\$ 533.00	10.00%	\$ 483.30	Per unit
Software	Optional Hardware - Printer Receipt Printer	SaaS	TM-H6000V-032 Thermal Rolls	\$ 139.00	10.00%	\$ 126.04	Per unit
Software	Optional Hardware - Cash Drawer Mounting Bracket	SaaS	Under Counter Mounting Bracket	\$ 50.00	10.00%	\$ 45.34	Per unit
Software	Optional Hardware - Cash Drawer	SaaS	Value Cash Tray	\$ 44.00	10.00%	\$ 39.90	Per unit
Software	Optional Hardware - Bar Code Scanner	SaaS	Zebra-DS9308 Bar Code Scanner	\$ 533.00	10.00%	\$ 483.30	Per unit
Service							
Service	Finance Super Suite - Tier 1	SaaS	Finance Super Suite - Tier 1	\$ 9,090.00	10.00%	\$ 8,242.36	Annual subscription fee - includes software, support & maintenance
Service	Finance Super Suite - Tier 2	SaaS	Finance Super Suite - Tier 2	\$ 15,143.00	10.00%	\$ 13,730.92	Annual subscription fee - includes software, support & maintenance
Service	Animal Licensing - Tier 1	SaaS	Animal Licensing - Tier 1	\$ 1,481.00	10.00%	\$ 1,342.90	Annual subscription fee - includes software, support & maintenance
Service	Animal Licensing - Tier 2	SaaS	Animal Licensing - Tier 2	\$ 3,847.00	10.00%	\$ 3,488.27	Annual subscription fee - includes software, support & maintenance
Service	AR & Business Licensing - Tier 1	SaaS	AR & Business Licensing - Tier 1	\$ 2,661.00	10.00%	\$ 2,412.86	Annual subscription fee - includes software, support & maintenance
Service	AR & Business Licensing - Tier 2	SaaS	AR & Business Licensing - Tier 2	\$ 5,615.00	10.00%	\$ 5,091.40	Annual subscription fee - includes software, support & maintenance
Service	Electronic Requisitions - Tier 1	SaaS	Electronic Requisitions - Tier 1	\$ 2,661.00	10.00%	\$ 2,412.86	Annual subscription fee - includes software, support & maintenance
Service	Electronic Requisitions - Tier 2	SaaS	Electronic Requisitions - Tier 2	\$ 4,734.00	10.00%	\$ 4,292.55	Annual subscription fee - includes software, support & maintenance
Service	Employee Self-Service - Tier 1	SaaS	Employee Self-Service - Tier 1	\$ 4,437.00	10.00%	\$ 4,023.25	Annual subscription fee - includes software, support & maintenance
Service	Employee Self-Service - Tier 2	SaaS	Employee Self-Service - Tier 2	\$ 7,536.00	10.00%	\$ 6,833.27	Annual subscription fee - includes software, support & maintenance
Service	Fleet Maintenance - Tier 1	SaaS	Fleet Maintenance - Tier 1	\$ 4,437.00	10.00%	\$ 4,023.25	Annual subscription fee - includes software, support & maintenance
Service	Fleet Maintenance - Tier 2	SaaS	Fleet Maintenance - Tier 2	\$ 5,547.00	10.00%	\$ 5,029.74	Annual subscription fee - includes software, support & maintenance
Service	Human Resources - Tier 1	SaaS	Human Resources - Tier 1	\$ 6,210.00	10.00%	\$ 5,630.92	Annual subscription fee - includes software, support & maintenance
Service	Human Resources - Tier 2	SaaS	Human Resources - Tier 2	\$ 10,935.00	10.00%	\$ 9,915.31	Annual subscription fee - includes software, support & maintenance
Service	Inventory Control - Tier 1	SaaS	Inventory Control - Tier 1	\$ 7,536.00	10.00%	\$ 6,833.27	Annual subscription fee - includes software, support & maintenance
Service	Inventory Control - Tier 2	SaaS	Inventory Control - Tier 2	\$ 16,248.00	10.00%	\$ 14,732.87	Annual subscription fee - includes software, support & maintenance
Service	Municipal Dashboard - Tier 1	SaaS	Municipal Dashboard - Tier 1	\$ 2,600.00	10.00%	\$ 2,357.55	Annual subscription fee - includes software, support & maintenance
Service	Municipal Dashboard - Tier 2	SaaS	Municipal Dashboard - Tier 2	\$ 3,710.00	10.00%	\$ 3,364.04	Annual subscription fee - includes software, support & maintenance
Service	Payroll - Tier 1	SaaS	Payroll - Tier 1	\$ 6,367.00	10.00%	\$ 5,773.28	Annual subscription fee - includes software, support & maintenance
Service	Payroll - Tier 2	SaaS	Payroll - Tier 2	\$ 11,208.00	10.00%	\$ 10,162.85	Annual subscription fee - includes software, support & maintenance
Service	Permitting & Code Enforcement - Tier 1	SaaS	Permitting & Code Enforcement - Tier 1	\$ 6,210.00	10.00%	\$ 5,630.92	Annual subscription fee - includes software, support & maintenance
Service	Permitting & Code Enforcement - Tier 2	SaaS	Permitting & Code Enforcement - Tier 2	\$ 10,935.00	10.00%	\$ 9,915.31	Annual subscription fee - includes software, support & maintenance
Service	Permitting Self-Service - Tier 1	SaaS	Permitting Self-Service - Tier 1	\$ 4,437.00	10.00%	\$ 4,023.25	Annual subscription fee - includes software, support & maintenance
Service	Permitting Self-Service - Tier 2	SaaS	Permitting Self-Service - Tier 2	\$ 7,210.00	10.00%	\$ 6,537.67	Annual subscription fee - includes software, support & maintenance
Service	Online Service Application - Tier 1	SaaS	Online Service Application - Tier 1	\$ 4,274.00	10.00%	\$ 3,875.45	Annual subscription fee - includes software, support & maintenance
Service	Online Service Application - Tier 2	SaaS	Online Service Application - Tier 2	\$ 5,384.00	10.00%	\$ 4,881.94	Annual subscription fee - includes software, support & maintenance
Service	Personal Property Tax Billing - Tier 1	SaaS	Personal Property Tax Billing - Tier 1	\$ 5,326.00	10.00%	\$ 4,829.35	Annual subscription fee - includes software, support & maintenance
Service	Personal Property Tax Billing - Tier 2	SaaS	Personal Property Tax Billing - Tier 2	\$ 9,713.00	10.00%	\$ 8,807.26	Annual subscription fee - includes software, support & maintenance
Service	Positive Pay Connector - Tier 1	SaaS	Positive Pay Connector - Tier 1	\$ 1,832.00	10.00%	\$ 1,661.17	Annual subscription fee - includes software, support & maintenance
Service	Positive Pay Connector - Tier 2	SaaS	Positive Pay Connector - Tier 2	\$ 2,942.00	10.00%	\$ 2,667.66	Annual subscription fee - includes software, support & maintenance
Service	Real Property Tax Billing - Tier 1	SaaS	Real Property Tax Billing - Tier 1	\$ 6,063.00	10.00%	\$ 5,497.63	Annual subscription fee - includes software, support & maintenance
Service	Real Property Tax Billing - Tier 2	SaaS	Real Property Tax Billing - Tier 2	\$ 17,726.00	10.00%	\$ 16,073.05	Annual subscription fee - includes software, support & maintenance
Service	Resident Self-Service - Tier 1	SaaS	Resident Self-Service - Tier 1	\$ 4,437.00	10.00%	\$ 4,023.25	Annual subscription fee - includes software, support & maintenance
Service	Resident Self-Service - Tier 2	SaaS	Resident Self-Service - Tier 2	\$ 7,210.00	10.00%	\$ 6,537.67	Annual subscription fee - includes software, support & maintenance
Service	Utility Billing & Collections - Tier 1	SaaS	Utility Billing & Collections - Tier 1	\$ 6,367.00	10.00%	\$ 5,773.28	Annual subscription fee - includes software, support & maintenance
Service	Utility Billing & Collections - Tier 2	SaaS	Utility Billing & Collections - Tier 2	\$ 17,726.00	10.00%	\$ 16,073.05	Annual subscription fee - includes software, support & maintenance
Service	Vendor Self-Service - Tier 1	SaaS	Vendor Self-Service - Tier 1	\$ 4,437.00	10.00%	\$ 4,023.25	Annual subscription fee - includes software, support & maintenance
Service	Vendor Self-Service - Tier 2	SaaS	Vendor Self-Service - Tier 2	\$ 5,547.00	10.00%	\$ 5,029.74	Annual subscription fee - includes software, support & maintenance
Service	ViewPoint Dashboard - Tier 1	SaaS	ViewPoint Dashboard - Tier 1	\$ 5,861.00	10.00%	\$ 5,314.46	Annual subscription fee - includes software, support & maintenance
Service	ViewPoint Dashboard - Tier 2	SaaS	ViewPoint Dashboard - Tier 2	\$ 7,158.00	10.00%	\$ 6,490.52	Annual subscription fee - includes software, support & maintenance
Service	WIPP - AR - Tier 1	SaaS	WIPP - AR - Tier 1	\$ 2,052.00	10.00%	\$ 1,860.65	Annual subscription fee - includes software, support & maintenance
Service	WIPP - AR - Tier 2	SaaS	WIPP - AR - Tier 2	\$ 2,052.00	10.00%	\$ 1,860.65	Annual subscription fee - includes software, support & maintenance
Service	WIPP - Misc. - Tier 1	SaaS	WIPP - Misc. - Tier 1	\$ 1,026.00	10.00%	\$ 930.33	Annual subscription fee - includes software, support & maintenance
Service	WIPP - Misc. - Tier 2	SaaS	WIPP - Misc. - Tier 2	\$ 1,026.00	10.00%	\$ 930.33	Annual subscription fee - includes software, support & maintenance
Service	WIPP - Tax - Tier 1	SaaS	WIPP - Tax - Tier 1	\$ 2,052.00	10.00%	\$ 1,860.65	Annual subscription fee - includes software, support & maintenance
Service	WIPP - Tax - Tier 2	SaaS	WIPP - Tax - Tier 2	\$ 2,052.00	10.00%	\$ 1,860.65	Annual subscription fee - includes software, support & maintenance
Service	WIPP - Tax IVR - Tier 1	SaaS	WIPP - Tax IVR - Tier 1	\$ 4,274.00	10.00%	\$ 3,875.45	Annual subscription fee - includes software, support & maintenance
Service	WIPP - Tax IVR - Tier 2	SaaS	WIPP - Tax IVR - Tier 2	\$ 4,274.00	10.00%	\$ 3,875.45	Annual subscription fee - includes software, support & maintenance
Service	WIPP - Utility - Tier 1	SaaS	WIPP - Utility - Tier 1	\$ 2,052.00	10.00%	\$ 1,860.65	Annual subscription fee - includes software, support & maintenance
Service	WIPP - Utility - Tier 2	SaaS	WIPP - Utility - Tier 2	\$ 2,052.00	10.00%	\$ 1,860.65	Annual subscription fee - includes software, support & maintenance
Service	WIPP - Utility IVR - Tier 1	SaaS	WIPP - Utility IVR - Tier 1	\$ 4,274.00	10.00%	\$ 3,875.45	Annual subscription fee - includes software, support & maintenance
Service	WIPP - Utility IVR - Tier 2	SaaS	WIPP - Utility IVR - Tier 2	\$ 4,274.00	10.00%	\$ 3,875.45	Annual subscription fee - includes software, support & maintenance
Service	Work Orders - Tier 1	SaaS	Work Orders - Tier 1	\$ 6,210.00	10.00%	\$ 5,630.92	Annual subscription fee - includes software, support & maintenance
Service	Work Orders - Tier 2	SaaS	Work Orders - Tier 2	\$ 12,005.00	10.00%	\$ 10,885.53	Annual subscription fee - includes software, support & maintenance
Service	Escrow Accounting - Tier 1	SaaS	Escrow Accounting - Tier 1	\$ 2,661.00	10.00%	\$ 2,412.86	Annual subscription fee - includes software, support & maintenance
Service	Escrow Accounting - Tier 2	SaaS	Escrow Accounting - Tier 2	\$ 5,025.00	10.00%	\$ 4,556.42	Annual subscription fee - includes software, support & maintenance
Service	Hosting - Tier 1	SaaS	Hosting - Tier 1	\$ 5,861.00	10.00%	\$ 5,314.46	Annual subscription fee - includes software, support & maintenance
Service	Hosting - Tier 2	SaaS	Hosting - Tier 2	\$ 9,158.00	10.00%	\$ 8,304.02	Annual subscription fee - includes software, support & maintenance
Service	Parks & Recreation - Tier 1	SaaS	Parks & Recreation - Tier 1	\$ 6,210.00	10.00%	\$ 5,630.92	Annual subscription fee - includes software, support & maintenance

Service	Parks & Recreation - Tier 2	SaaS	Parks & Recreation - Tier 2	\$ 12,005.00	10.00%	\$ 10,885.53	Annual subscription fee - includes software, support & maintenance
Service	Open Records Request Tracker - Tier 1	SaaS	Open Records Request Tracker - Tier 1	\$ 6,210.00	10.00%	\$ 5,630.92	Annual subscription fee - includes software, support & maintenance
Service	Open Records Request Tracker - Tier 2	SaaS	Open Records Request Tracker - Tier 2	\$ 12,005.00	10.00%	\$ 10,885.53	Annual subscription fee - includes software, support & maintenance
Service	ViewPoint Dashboard (Utility) - Tier 1	SaaS	ViewPoint Dashboard (Utility) - Tier 1	\$ 5,861.00	10.00%	\$ 5,314.46	Annual subscription fee - includes software, support & maintenance
Service	ViewPoint Dashboard (Utility) - Tier 2	SaaS	ViewPoint Dashboard (Utility) - Tier 2	\$ 7,158.00	10.00%	\$ 6,490.52	Annual subscription fee - includes software, support & maintenance
Service	Electric Billing & Collections - Tier 1	SaaS	Electric Billing & Collections - Tier 1	\$ 8,090.00	10.00%	\$ 7,335.61	Annual subscription fee - includes software, support & maintenance
Service	Electric Billing & Collections - Tier 2	SaaS	Electric Billing & Collections - Tier 2	\$ 14,143.00	10.00%	\$ 12,824.17	Annual subscription fee - includes software, support & maintenance
Service	Accounts Receivable - Advanced Conversion - Tier 1	Data Conversion Services	Accounts Receivable - Advanced Conversion - Tier 1	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Accounts Receivable - Advanced Conversion - Tier 2	Data Conversion Services	Accounts Receivable - Advanced Conversion - Tier 2	\$ 7,326.00	10.00%	\$ 6,642.85	Per Project
Service	Accounts Receivable - Base Conversion - Tier 1	Data Conversion Services	Accounts Receivable - Base Conversion - Tier 1	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Accounts Receivable - Base Conversion - Tier 2	Data Conversion Services	Accounts Receivable - Base Conversion - Tier 2	\$ 4,274.00	10.00%	\$ 3,875.45	Per Project
Service	Accounts Receivable - Document Attachments - Tier 1	Data Conversion Services	Accounts Receivable - Document Attachments - Tier 1	\$ 1,832.00	10.00%	\$ 1,661.17	Per Project
Service	Accounts Receivable - Document Attachments - Tier 2	Data Conversion Services	Accounts Receivable - Document Attachments - Tier 2	\$ 1,832.00	10.00%	\$ 1,661.17	Per Project
Service	Animal Licensing - Base Conversion - Tier 1	Data Conversion Services	Animal Licensing - Base Conversion - Tier 1	\$ 2,442.00	10.00%	\$ 2,214.28	Per Project
Service	Animal Licensing - Base Conversion - Tier 2	Data Conversion Services	Animal Licensing - Base Conversion - Tier 2	\$ 3,663.00	10.00%	\$ 3,321.43	Per Project
Service	Conversions - Additional Year - Tier 1	Data Conversion Services	Conversions - Additional Year - Tier 1	\$ 1,221.00	10.00%	\$ 1,107.14	Per Project
Service	Conversions - Additional Year - Tier 2	Data Conversion Services	Conversions - Additional Year - Tier 2	\$ 1,221.00	10.00%	\$ 1,107.14	Per Project
Service	Escrow - Base Conversion - Tier 1	Data Conversion Services	Escrow - Base Conversion - Tier 1	\$ 4,274.00	10.00%	\$ 3,875.45	Per Project
Service	Escrow - Base Conversion - Tier 2	Data Conversion Services	Escrow - Base Conversion - Tier 2	\$ 5,495.00	10.00%	\$ 4,982.59	Per Project
Service	Finance - Advanced Conversion - Tier 1	Data Conversion Services	Finance - Advanced Conversion - Tier 1	\$ 9,158.00	10.00%	\$ 8,304.02	Per Project
Service	Finance - Advanced Conversion - Tier 2	Data Conversion Services	Finance - Advanced Conversion - Tier 2	\$ 15,263.00	10.00%	\$ 13,839.73	Per Project
Service	Finance - Base Conversion - Tier 1	Data Conversion Services	Finance - Base Conversion - Tier 1	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Finance - Base Conversion - Tier 2	Data Conversion Services	Finance - Base Conversion - Tier 2	\$ 7,937.00	10.00%	\$ 7,196.87	Per Project
Service	Finance - Document Attachments - Tier 1	Data Conversion Services	Finance - Document Attachments - Tier 1	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Finance - Document Attachments - Tier 2	Data Conversion Services	Finance - Document Attachments - Tier 2	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Fleet - Base Conversion - Tier 1	Data Conversion Services	Fleet - Base Conversion - Tier 1	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Fleet - Base Conversion - Tier 2	Data Conversion Services	Fleet - Base Conversion - Tier 2	\$ 7,937.00	10.00%	\$ 7,196.87	Per Project
Service	Fleet - Document Attachments - Tier 1	Data Conversion Services	Fleet - Document Attachments - Tier 1	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Fleet - Document Attachments - Tier 2	Data Conversion Services	Fleet - Document Attachments - Tier 2	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Human Resources- Advanced Conversion - Tier 1	Data Conversion Services	Human Resources- Advanced Conversion - Tier 1	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Human Resources- Advanced Conversion - Tier 2	Data Conversion Services	Human Resources- Advanced Conversion - Tier 2	\$ 9,158.00	10.00%	\$ 8,304.02	Per Project
Service	Inventory - Base Conversion - Tier 1	Data Conversion Services	Inventory - Base Conversion - Tier 1	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Inventory - Base Conversion - Tier 2	Data Conversion Services	Inventory - Base Conversion - Tier 2	\$ 7,937.00	10.00%	\$ 7,196.87	Per Project
Service	Inventory Document Attachments - Tier 1	Data Conversion Services	Inventory Document Attachments - Tier 1	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Inventory Document Attachments - Tier 2	Data Conversion Services	Inventory Document Attachments - Tier 2	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Payroll - Base Conversion - Tier 1	Data Conversion Services	Payroll - Base Conversion - Tier 1	\$ 5,495.00	10.00%	\$ 4,982.59	Per Project
Service	Payroll - Base Conversion - Tier 2	Data Conversion Services	Payroll - Base Conversion - Tier 2	\$ 8,547.00	10.00%	\$ 7,749.99	Per Project
Service	Payroll - Document Attachments - Tier 1	Data Conversion Services	Payroll - Document Attachments - Tier 1	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Payroll - Document Attachments - Tier 2	Data Conversion Services	Payroll - Document Attachments - Tier 2	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Permitting - Base Conversion - Tier 1	Data Conversion Services	Permitting - Base Conversion - Tier 1	\$ 9,158.00	10.00%	\$ 8,304.02	Per Project
Service	Permitting - Base Conversion - Tier 2	Data Conversion Services	Permitting - Base Conversion - Tier 2	\$ 12,210.00	10.00%	\$ 11,071.42	Per Project
Service	Permitting - Document Attachments - Tier 1	Data Conversion Services	Permitting - Document Attachments - Tier 1	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Permitting - Document Attachments - Tier 2	Data Conversion Services	Permitting - Document Attachments - Tier 2	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Real Estate Tax - Advanced Conversion - Tier 1	Data Conversion Services	Real Estate Tax - Advanced Conversion - Tier 1	\$ 7,937.00	10.00%	\$ 7,196.87	Per Project
Service	Real Estate Tax - Advanced Conversion - Tier 2	Data Conversion Services	Real Estate Tax - Advanced Conversion - Tier 2	\$ 11,600.00	10.00%	\$ 10,518.30	Per Project
Service	Real Estate Tax - Base Conversion - Tier 1	Data Conversion Services	Real Estate Tax - Base Conversion - Tier 1	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Real Estate Tax - Base Conversion - Tier 2	Data Conversion Services	Real Estate Tax - Base Conversion - Tier 2	\$ 9,158.00	10.00%	\$ 8,304.02	Per Project
Service	Utility Billing - Advanced Conversion - Tier 1	Data Conversion Services	Utility Billing - Advanced Conversion - Tier 1	\$ 12,210.00	10.00%	\$ 11,071.42	Per Project
Service	Utility Billing - Advanced Conversion - Tier 2	Data Conversion Services	Utility Billing - Advanced Conversion - Tier 2	\$ 18,315.00	10.00%	\$ 16,607.13	Per Project
Service	Utility Billing - Base Conversion - Tier 1	Data Conversion Services	Utility Billing - Base Conversion - Tier 1	\$ 6,716.00	10.00%	\$ 6,089.73	Per Project
Service	Utility Billing - Base Conversion - Tier 2	Data Conversion Services	Utility Billing - Base Conversion - Tier 2	\$ 9,158.00	10.00%	\$ 8,304.02	Per Project
Service	Utility Billing - Document Attachments - Tier 1	Data Conversion Services	Utility Billing - Document Attachments - Tier 1	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Utility Billing - Document Attachments - Tier 2	Data Conversion Services	Utility Billing - Document Attachments - Tier 2	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Violations - Base Conversion - Tier 1	Data Conversion Services	Violations - Base Conversion - Tier 1	\$ 6,105.00	10.00%	\$ 5,535.71	Per Project
Service	Violations - Base Conversion - Tier 2	Data Conversion Services	Violations - Base Conversion - Tier 2	\$ 9,158.00	10.00%	\$ 8,304.02	Per Project
Service	Violations - Document Attachments - Tier 1	Data Conversion Services	Violations - Document Attachments - Tier 1	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Violations - Document Attachments - Tier 2	Data Conversion Services	Violations - Document Attachments - Tier 2	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Work Orders - Advanced Conversion - Tier 1	Data Conversion Services	Work Orders - Advanced Conversion - Tier 1	\$ 3,663.00	10.00%	\$ 3,321.43	Per Project
Service	Work Orders - Advanced Conversion - Tier 2	Data Conversion Services	Work Orders - Advanced Conversion - Tier 2	\$ 6,716.00	10.00%	\$ 6,089.73	Per Project
Service	Work Orders - Base Conversion - Tier 1	Data Conversion Services	Work Orders - Base Conversion - Tier 1	\$ 2,442.00	10.00%	\$ 2,214.28	Per Project
Service	Work Orders - Base Conversion - Tier 2	Data Conversion Services	Work Orders - Base Conversion - Tier 2	\$ 3,663.00	10.00%	\$ 3,321.43	Per Project
Service	Work Orders - Document Attachments - Tier 1	Data Conversion Services	Work Orders - Document Attachments - Tier 1	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Work Orders - Document Attachments - Tier 2	Data Conversion Services	Work Orders - Document Attachments - Tier 2	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Standard AR/Business Licensing Implementation - Tier 1	Implementation Services	Standard AR/Business Licensing Implementation - Tier 1	\$ 3,847.00	10.00%	\$ 3,488.27	Per Project
Service	Standard AR/Business Licensing Implementation - Tier 2	Implementation Services	Standard AR/Business Licensing Implementation - Tier 2	\$ 5,861.00	10.00%	\$ 5,314.46	Per Project
Service	Standard Finance Implementation - Tier 1	Implementation Services	Standard Finance Implementation - Tier 1	\$ 8,853.00	10.00%	\$ 8,027.46	Per Project
Service	Standard Finance Implementation - Tier 2	Implementation Services	Standard Finance Implementation - Tier 2	\$ 13,920.00	10.00%	\$ 12,621.96	Per Project
Service	Standard Permitting Implementation - Tier 1	Implementation Services	Standard Permitting Implementation - Tier 1	\$ 11,295.00	10.00%	\$ 10,241.74	Per Project
Service	Standard Permitting Implementation - Tier 2	Implementation Services	Standard Permitting Implementation - Tier 2	\$ 16,850.00	10.00%	\$ 15,278.74	Per Project

Service	Standard Personnel Implementation - Tier 1	Implementation Services	Standard Personnel Implementation - Tier 1	\$ 10,684.00	10.00%	\$ 9,687.72	Per Project
Service	Standard Personnel Implementation - Tier 2	Implementation Services	Standard Personnel Implementation - Tier 2	\$ 18,315.00	10.00%	\$ 16,607.13	Per Project
Service	Standard Tax Implementation - Tier 1	Implementation Services	Standard Tax Implementation - Tier 1	\$ 8,242.00	10.00%	\$ 7,473.43	Per Project
Service	Standard Tax Implementation - Tier 2	Implementation Services	Standard Tax Implementation - Tier 2	\$ 13,554.00	10.00%	\$ 12,290.09	Per Project
Service	Standard Utility Implementation - Tier 1	Implementation Services	Standard Utility Implementation - Tier 1	\$ 9,463.00	10.00%	\$ 8,580.58	Per Project
Service	Standard Utility Implementation - Tier 2	Implementation Services	Standard Utility Implementation - Tier 2	\$ 16,850.00	10.00%	\$ 15,278.74	Per Project
Service	ViewPoint Dashboard Implementation (Finance) - Tier 1	Implementation Services	ViewPoint Dashboard Implementation (Finance) - Tier 1	\$ 1,715.00	10.00%	\$ 1,555.08	Per Project
Service	ViewPoint Dashboard Implementation (Finance) - Tier 2	Implementation Services	ViewPoint Dashboard Implementation (Finance) - Tier 2	\$ 2,859.00	10.00%	\$ 2,592.40	Per Project
Service	WIPP - Tax IVR Implementation - Tier 1	Implementation Services	WIPP - Tax IVR Implementation - Tier 1	\$ 7,937.00	10.00%	\$ 7,196.87	Per Project
Service	WIPP - Tax IVR Implementation - Tier 2	Implementation Services	WIPP - Tax IVR Implementation - Tier 2	\$ 7,937.00	10.00%	\$ 7,196.87	Per Project
Service	WIPP - Utility IVR Implementation - Tier 1	Implementation Services	WIPP - Utility IVR Implementation - Tier 1	\$ 7,937.00	10.00%	\$ 7,196.87	Per Project
Service	WIPP - Utility IVR Implementation - Tier 2	Implementation Services	WIPP - Utility IVR Implementation - Tier 2	\$ 7,937.00	10.00%	\$ 7,196.87	Per Project
Service	ViewPoint Dashboard Implementation (Utility) - Tier 1	Implementation Services	ViewPoint Dashboard Implementation (Utility) - Tier 1	\$ 1,715.00	10.00%	\$ 1,555.08	Per Project
Service	ViewPoint Dashboard Implementation (Utility) - Tier 2	Implementation Services	ViewPoint Dashboard Implementation (Utility) - Tier 2	\$ 2,859.00	10.00%	\$ 2,592.40	Per Project
Service	Parks & Recreation Implementation - Tier 1	Implementation Services	Parks & Recreation Implementation - Tier 1	\$ 3,250.00	10.00%	\$ 2,946.94	Per Project
Service	Parks & Recreation Implementation - Tier 2	Implementation Services	Parks & Recreation Implementation - Tier 2	\$ 5,410.00	10.00%	\$ 4,905.52	Per Project
Service	Open Records Request Tracker Implementation - Tier 1	Implementation Services	Open Records Request Tracker Implementation - Tier 1	\$ 1,715.00	10.00%	\$ 1,555.08	Per Project
Service	Open Records Request Tracker Implementation - Tier 2	Implementation Services	Open Records Request Tracker Implementation - Tier 2	\$ 2,859.00	10.00%	\$ 2,592.40	Per Project
Service	Electric Billing & Collections Implementation - Tier 1	Implementation Services	Electric Billing & Collections Implementation - Tier 1	\$ 5,900.00	10.00%	\$ 5,349.83	Per Project
Service	Electric Billing & Collections Implementation - Tier 2	Implementation Services	Electric Billing & Collections Implementation - Tier 2	\$ 7,350.00	10.00%	\$ 6,664.61	Per Project
Service	Electric Billing - Document Attachments - Tier 1	Data Conversion Services	Electric Billing - Document Attachments - Tier 1	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Electric Billing - Document Attachments - Tier 2	Data Conversion Services	Electric Billing - Document Attachments - Tier 2	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Electric Billing - Document Attachments - Tier 2	Data Conversion Services	Electric Billing - Document Attachments - Tier 2	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Electric Billing - Document Attachments - Tier 2	Data Conversion Services	Electric Billing - Document Attachments - Tier 2	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Electric Billing - Document Attachments - Tier 2	Data Conversion Services	Electric Billing - Document Attachments - Tier 2	\$ 3,053.00	10.00%	\$ 2,768.31	Per Project
Service	Additional Data Conversion Services	Data Conversion Services	Additional Data Conversion Services	\$ 215.00	10.00%	\$ 194.95	Per Hour
Service	Additional Implementation Services	Implementation Services	Additional Implementation Services	\$ 215.00	10.00%	\$ 194.95	Per Hour
Service	Additional Training Services	Training Services	Additional Training Services	\$ 215.00	10.00%	\$ 194.95	Per Hour
Service	Additional Installation Services	Installation Services	Additional Installation Services	\$ 215.00	10.00%	\$ 194.95	Per Hour
Service	Additional Technical Services	Technical Services	Additional Technical Services	\$ 215.00	10.00%	\$ 194.95	Per Hour
Service	Additional Configuration Services	Configuration Services	Additional Configuration Services	\$ 215.00	10.00%	\$ 194.95	Per Hour
Service	Additional Integration Services	Integration Services	Additional Integration Services	\$ 215.00	10.00%	\$ 194.95	Per Hour
Service	Additional Project Management Services	Project Management Services	Additional Project Management Services	\$ 215.00	10.00%	\$ 194.95	Per Hour