

Meter Reading Process

This course will review the processes of how to enter, adjust, import/export and auto-estimate meter readings. In addition, various types of meter reading and usage reports will be covered.

1. Meter Reading Batch

Used to manually enter or estimate readings and to edit auto-created or imported readings.

2. Types of Reads

Different types of readings; Standard, Interim, Final, Reset, Prorated, Consumption

3. Meter Reading Report

This report offers a variety of options for displaying updated meter readings and usage.

4. Meter Reading Adjustment Routine

This routine allows you to edit/delete a single meter reading on an acct. You cannot create a reading from this routine.

5. Import/Export Meter Reads

Routines used to automatically import meter readings from a file into the Meter Reading Batch and export a file containing account and meter information used to load meter reading guns/devices

6. Auto Estimate Reads

This routine is used to create an estimated reading for all accounts that do not have reads entered for the specified year/period. The routine generates a Meter Reading Batch that must be verified and updated.

7. Usage Variance Reports

Each of these reports help to identify potential reading and usage issues and should be reviewed prior to billing. The reports may be run separately or combined into a single report.